

## **THE COMMITTEE** AGENDA & REPORTS

for the meeting

Tuesday 19 February 2019 at 5:30 pm

in the Colonel Light Room. Adelaide Town Hall



Members - The Right Honourable the Lord Mayor [Sandy Verschoor];

Councillor Moran (Chair)

Councillors Abiad (Deputy Lord Mayor), Abrahimzadeh, Couros, Donovan, Hou, Hyde, Khera, Knoll, Martin (Deputy Chair) and Simms.

#### 1. Acknowledgement of Country

At the opening of the Committee Meeting, the Chair will state:

'Council acknowledges that we are meeting on traditional Country of the Kaurna people of the Adelaide Plains and pays respect to Elders past and present. We recognise and respect their cultural heritage, beliefs and relationship with the land. We acknowledge that they are of continuing importance to the Kaurna people living today.

And we also extend that respect to other Aboriginal Language Groups and other First Nations who are present today.'

#### 2. Apologies and Leave of Absence

Nil

#### 3. Confirmation of Minutes – 4/2/2019 & 5/2/2019 [TC]

That the Minutes of the Special meeting of The Committee held on 4 February 2019, and the meeting of The Committee held on 5 February 2019, be taken as read and be confirmed as an accurate record of proceedings.

#### 4. Council Member Discussion Forum Items

#### 5. Items for Consideration and Recommendation to Council

#### Strategic Alignment - Smart

 Community Land Management Plan Amendment Off-Street Car Parking Facilities Dunn and Tynte Streets [2017/03832] [Page 3]

#### Strategic Alignment – Green

5.2. Regulated Tree Removal in Rymill Park/Murlawirrapurka (Park 14) [2002/00452] [Page 30]

#### Strategic Alignment – Liveable

- **5.3.** Adelaide Central Market Extinguishment of Easement and Grant Consent as Lessee Gouger Street (Market Plaza & Star) Carpark [2001/04067-10] [Page 33]
- 5.4. Rymill Park Kiosk Future Leasing [2018/00267] [Page 37]
- 5.5. Disability Access and Inclusion Plan 2019-2022 [2018/00440] [Page 42]
- 5.6. Safer City Policy Review & Action Plan [2019/00184] [Page 86]
- 5.7. Infrastructure Asset Management Policy [2018/03565] [Page 125]

#### Strategic Alignment - Corporate Activities

**5.8.** Strategic Plan and Integrated Business Plan Reporting: Quarter Two 2018-19 [2017/00570] [Page 134]

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#### 6. Discussion Forum Item

Strategic Alignment – Smart

**6.1.** North Adelaide On-Street Parking Review [2016/02632] [Page 138] Facilitator – Clare Mockler, Director Community, City of Adelaide

#### 7. Exclusion of the Public

- 7.1. Exclusion of the Public to Consider [2018/04291] [Page 148]:
   For the following Items for Consideration and Recommendation to Council in Confidence: Strategic Alignment – Liveable
  - 8.1 Strategic Property Matter [s 90(3) (d)]

For the following Discussion Forum Items in Confidence: Strategic Alignment – Liveable

- 9.1 Strategic Property Development [s 90(3) (b) & (d)]
- 9.2 Strategic Property Matter [s 90(3) (b)]

### 8. Items for Consideration and Recommendation to Council in Confidence

Strategic Alignment – Liveable

8.1. Strategic Property Matter [2001/04067-10] [Page 152]

#### 9. Discussion Forum items in Confidence

#### Strategic Alignment - Liveable

- **9.1.** Strategic Property Development [2017/04450] [Page 182] Facilitator – Ian Hill, Director Growth, City of Adelaide
- 9.2. Strategic Property Matter Facilitator – Beth Davidson-Park, Director Operations, City of Adelaide

#### 10. Closure

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Community Land Management Plan Amendment Off-Street Car Parking Facilities Dunn and Tynte Streets

2017/03832 Public ITEM 5.1 19/02/2019 The Committee

Program Contact: Tom McCready, AD Property 8203 7313

Approving Officer: Ian Hill, Director Growth

### EXECUTIVE SUMMARY:

This report seeks Council's adoption of the amended Community Land Management Plan (CLMP) for Off-Street Car Parking Facilities in respect to Dunn Street and Tynte Street Carparks.

If the amendments to the CLMP have no impact or no impact of significance, then Council will not be required to undertake public consultation.

Specifically, the CLMP component for the Dunn Street car park requires amending to reflect the installation of telecommunication network equipment that is associated with the rollout of the Ten Gigabit Adelaide project that has been awarded to TPG Network Pty Ltd (TPG) for delivery that will support businesses located in the Melbourne Street and North Adelaide precincts.

This will encompass TPG or nominee utilising one (1) car park in the Dunn Street car park which will be for a licensed period that aligns with the term of the contract between Council and TPG (maximum period of twenty-five (25) years).

The amending of the CLMP also provides an opportunity to make minor updates including logo and styling improvements and reference to relevant policies and legislation changes.

The Committee Chair will provide opportunity for this topic to be discussed prior to seeking a motion for a recommendation for Council. The discussion will be facilitated by the Chief Executive Officer or Director Growth.

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### **RECOMMENDATION:**

THAT THE COMMITTEE RECOMMENDS TO COUNCIL

That Council

- 1. Adopts the amended Community Land Management Plan for Off-Street Car Parking Facilities as set out in Attachment A to Item 5.1 on the Agenda for the meeting of The Committee held on 19 February 2019.
- 2. Notes that the amendment of the Community Land Management Plan for Off-Street Car Parking Facilities is minor in nature and has no significant impact on the interest of the community and therefore does not require public consultation.

The Committee Meeting - Agenda - 19 February 2019

### IMPLICATIONS AND FINANCIALS:

City of Adelaide 2016-2020 Strategic Plan	Strategic Alignment – Smart The City of Adelaide Strategic Plan 2016-2020 includes the objective to be "A world smart city with a globally connected and opportunity rich economy". This report supports the Strategic Plan action "Council will work with key partners to facilitate a 10GB per second capable broadband network across the City and North Adelaide to all premises."
Policy	The Community Land Management Plan for Off-Street Car Parking Facilities amendment will make provision of a long-term licence to TPG to support the Ten Gigabit Adelaide project.
Consultation	Amendments to CLMPs that have no impact or no significant impact on the interest of the community do not require public consultation. Consultation on the long-term licence will occur during February and March 2019.
Resource	This activity will be managed within existing resources.
Risk / Legal / Legislative	The Local Government Act 1999 (SA) governs the way this matter should be managed.
Opportunities	The amendments to the Community Land Management Plan for Off-Street Car Parking Facilities provides the opportunity to facilitate a licence in support of the Ten Gigabit Adelaide project.
18/19 Budget Allocation	No budget expenditure implications as a result of this report.
Proposed 19/20 Budget Allocation	Not as a result of this report.
Life of Project, Service, Initiative or (Expectancy of) Asset	Not as a result of this report.
18/19 Budget Reconsideration (if applicable)	Not as a result of this report.
Ongoing Costs (eg maintenance cost)	Not as a result of this report.
Other Funding Sources	Not as a result of this report.

### DISCUSSION

- 1. Council owns the Dunn Street and Tynte Street Carparks in North Adelaide which are classified as community land in accordance with the *Local Government Act 1999 (SA)*.
- 2. The sites are managed in accordance with an adopted Community Land Management Plan (CLMP) Link 1.
- 3. Council currently has fourteen (14) adopted Community Land Management Plans (non-Park Land) and one (1) plan in draft covering various individual land and property elements. The Administration is currently undertaking a review and update of these CLMPs and aim to have these presented to Council in 2019 and 2020.
- 4. One of the proposed amendments will be a licence to TPG or nominee over one (1) parking space in the Dunn Street carpark for installation of Telecommunication Network equipment supporting businesses in Melbourne Street and the North Adelaide region. The proposed location in the carpark is the first carpark on the left entering from Dunn Street's southern entrance and will be screened by the existing landscaping and plants as seen in Link 2. The equipment will be hosted in a cabinet as per the example in Link 3.
- 5. The Ten Gigabit Adelaide project, endorsed by Council on 5 December 2017, is a revolutionary high-speed, high-performance fibre optic data network that is being rolled out to 1,000 commercial businesses in the CBD and North Adelaide.
- 6. The City of Adelaide (CoA) has partnered with TPG to install and operate the network, which will enable businesses to access uncontested and synchronous 10Gbps data speeds and the latest data applications and services.
- 7. Further amendments to the CLMP were made which included updates to Council's Logo, style of document and referring to relevant policies and legislation.
- 8. Any amendments of a CLMP require public consultation if it has significant impact on the interests of the community (Sec 198(2) of the *Local Government Act 1999 (SA)*). The amendment to facilitate the TPG licence of one (1) carpark and document styling and appearance amendments will not have a significant impact on the interests of the community and therefore does not require public consultation (Sec 198(3) of the *Local Government Act 1999 (SA)*).

### ATTACHMENTS

Attachment A – Amended Community Land Management Plan for Off-Street Car Parking Facilities

- END OF REPORT -

# OFF-STREET CAR PARKING FACILITIES

Community Land Management Plan

**Document Date** 



### **DOCUMENT PROPERTIES**

### Contact for enquiries and proposed changes

If you have any questions regarding this document or if you have a suggestion for improvements, please contact:

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Contact Officer:	Tom McCready
Title:	Associate Director-Property
Program:	Property
Phone:	(08) 8203 7151
Email:	T.McCready@cityofadelaide.com.au
<b>Record Details</b>	
HPRM Reference:	ACC2019/18963

HPRM Container: 2017/03832

#### **Version History**

Version	Revision Date	Revised By	Revision Description
1.0	26/01/19	Corna Kotze	Draft update-amend of CLMP
1.1	31/01/19	Paul Addle	Review-amend draft update of CLMP
1.2	31/01/19	Duncan Frazer	New CLMP template and format
1.3	31/01/19	Corna Kotze	Update to new template
1.4	01/02/19	Paul Addle	Review-settle draft CLMP

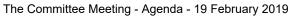
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### **FIGURES**

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### **1. INTRODUCTION**

Section 199 of the Local Government Act 1999 (the Act) requires a council to manage Community Land in accordance with a Community Land Management Plan (CLMP) for the land. Land owned by a council or under a council's care, control and management is classified as Community Land.

The Corporation of the City of Adelaide owns a number of properties under the care and control of the City of Adelaide (Council) used for the purposes of off-street car parking.

Section 196(2) of the Act allows a council to prepare a single management plan for one or more separate holdings of community land.

Accordingly, a single management plan was prepared and adopted by Council on 30 August 2010 for the two properties addressed in this CLMP and is referred to as the Off-Street Car Parking Facilities Community Land Management Plan. There are other Council properties classified as Community Land used for off-street car parking and these are the subject of the UPark Community Land Management Plan.

Section 196 of the Act sets out the structure and content and other matters relevant to CLMPs. This amended CLMP has been prepared in accordance with Section 196.

Section 197 of the Act specifies the public consultation process associated with the development and amendment of CLMPs, addressed in section 6 of this document.

### 2. COUNCIL PROPERTIES BEING USED AS CAR PARKS

The two car parks addressed in this CLMP are:

2.1.1 Dunn Street Car Park: 21-31 Dunn Street North Adelaide (Dunn Street Car Park).

2.1.2 Tynte Street Car Park: 171-175 Tynte Street North Adelaide (Tynte Street Car Park)

Referred to collectively in this CLMP as "the Car Parks"

A locality map showing the location of the two car parks is presented in Figure 1.

An aerial photograph of each car park is presented in Figure 2 and 3.

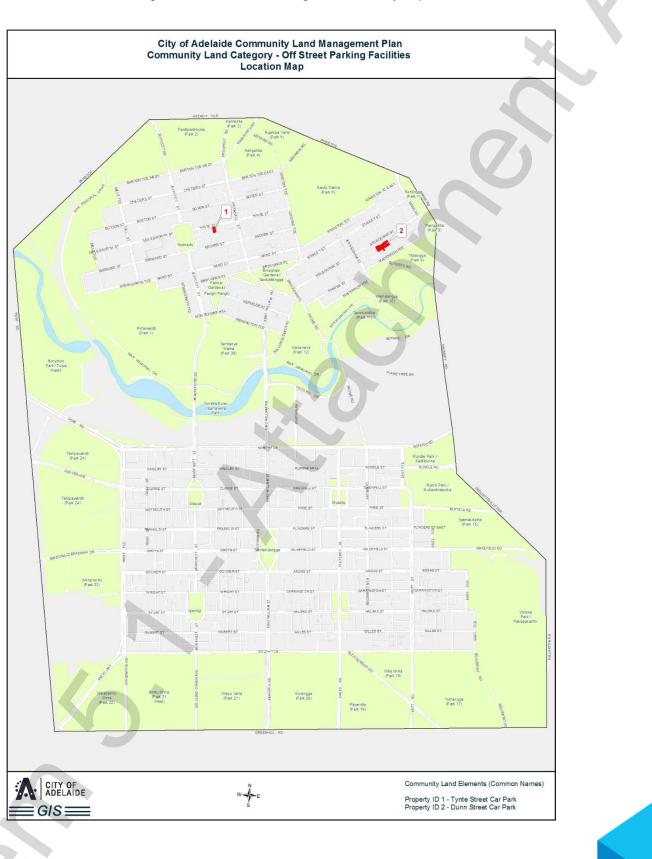


Figure 1: Off-Street Car Parking Facilities locality map

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Figure 2: Aerial photo delineating Dunn Street Car Park community land boundary

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City of Adelaide Community Land Management Plan Community Land Category - Off Street Car Parking Facilities Detail Map 3 of 3

Dunn Street Car Park Legal Description - CT5633/973, CT5907/896, CT5154/320 & CT5128/277



#### Figure 3: Aerial photo delineating Tynte Street Car Park community land boundary

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City of Adelaide Community Land Management Plan Community Land Category - Off Street Car Parking Facilities Detail Map 1 of 3



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### 3. DETAILS OF THE COMMUNITY LAND MANAGEMENT PLAN

### 3.1 Property Identification (Section 196(3)(a) of the Local Government Act 1999)

Name of Property	Location	Certificates of Title
Dunn Street Car Park	21-31 Dunn Street North Adelaide	Volume 5128/Folio 277 Volume 5154/Folio 320 Volume 5907/Folio 896 Volume 5633/Folio 973
Tynte Street Car Park	171-175 Tynte Street North Adelaide	Volume 5497/Folio 700 Volume 5497/Folio 702

### 3.2 Owner (Section 196(4))

The Corporation of the City of Adelaide is the owner of the land on which the Car Parks are located.

### **3.3** Purpose for which land is held (Section 196(3)(b))

The land is held for the purpose of providing:

- 3.3.1 A free community off-street car park to support the Melbourne Street retail and commercial precinct and the North Adelaide Medical Centre, residents and visitors to the area.
- 3.3.2 Telecommunication equipment and other associated services infrastructure under licence as required, and
- 3.3.3 Other uses as determined by the Council from time to time in accordance with this CLMP.

### 4. DUNN STREET CAR PARK

### 4.1 Objectives for management of the land (Section 196(3)(c))

The objectives are to promote, encourage and provide the land for use by the public and to support the Melbourne Street retail and commercial precinct and to provide or facilitate the provision of facilities and infrastructure on the land to meet the current and future needs of the local community and of the wider public in relation to;

- Car parking, public utilities, essential services, community services and other uses as determined by the Council from time to time in accordance with this CLMP; and
- Entering into a lease, licence or other interest that may be granted in respect of the land in accordance with this CLMP.

### 4.2 Management arrangements (Section 196(3)(c))

The car park has parking restrictions of varying durations;

- Opening hours of car park at Council's discretion;
- Disabled parking will be provided in accordance with relevant legislative access requirements;
- Parking controls will be enforced;
- Support infrastructure consisting of drainage, lighting, landscaping;
- Electricity Transformer;
- Telecommunications equipment and services infrastructure;
- Easements and Rights of Way.

#### 4.3 Leases and Licences Consistent with CLMP

Licence to TPG Network Pty Ltd or nominee for telecommunication equipment.

#### 4.4 Performance targets and measures (Section 196(3)(d))

Council is responsible for keeping the car park in good condition, safe and accessible and free from graffiti. Attention is given to ensuring there is a turn-over of vehicles in accordance with the specified time limits.

#### Performance targets are:

- To provide a clean and well-maintained car parking facility
- To reduce the occurrence of vandalism and graffiti, and repair promptly
- To reduce the amount of littering and encourage recycling
- To ensure car parking use does not impact on the amenity of surrounding properties
- To ensure access to car park for people with disabilities
- To ensure turnover of car parks to maximise number of users
- To provide adequate lighting to ensure safe use of car park facility by the public
- To ensure parking controls installed on the land and clear and unambiguous.

#### Performance measures are: up-keep

- Maintain a records register of public comments in relation to the land and review annually to determine the condition of the facilities and identify any maintenance requirements for the facilities upkeep
- Survey and direct observation/inspections and audits (6 monthly)
- Issue explation fines for any infringements of parking controls

#### Off-Street Car Parking Facilities

• Maintain and review regularly a register of reported incidents, investigate with SAPOL as to reported incidences on the land and respond as necessary to mitigate incidents.

#### 4.5 Policies related to the management of the land (Section 196(3)(c))

- Access and Inclusion Strategy 2012-2016
- Adelaide (City) Development Plan
- Asset Management Policy
- Cabling and Communications Policy
- City Community Policy
- City of Adelaide 2016-2020 Strategic Plan
- Community Engagement Strategy
- On-Street Parking Policy
- The City of Adelaide Smart Move Transport and Movement Strategy 2012-22

#### 4.6 Relevant Legislation

- Australian Road Rules 1999
- Australian Standards
- Disability Discrimination Act 1992
- Expiation of Offences Act 1996
- Local Government Act 1999
- Private Parking Areas Act 1986
- Road Traffic Act 1961

### 5. TYNTE STREET CAR PARK

#### 5.1 Objectives for management of the land (Section 196(3)(c))

One of the objectives for this car park is to support the local medical centre and to facilitate the use of the medical centre by members of the public.

At other times, the car park is provided as a free community off-street car park to support the residents and visitors to the area.

#### 5.2 Leases and Licences Consistent with CLMP

The car park is subject to a licence to Strata Corporation 4166 Incorporated for use by the North Adelaide Medical Centre at 183 Tynte Street between the hours of 6am to 6pm Monday to Friday.

### 5.3 Management arrangements (Section 196(3)(c))

The car park is managed in accordance with the licence.

#### 5.4 Performance targets and measures (Section 196(3)(d))

#### Performance targets are:

- Ensuring compliance with lease/licence terms and conditions
- To provide a clean and well-maintained car parking facility
- To reduce the occurrence of vandalism and graffiti, and repair promptly
- To provide adequate lighting to ensure safe use of car park facility by the public.

#### Performance measures are:

- Audit/review of lessee/licensee compliance
- Surveys and direct observation/inspections and audits (6 monthly).

#### 5.5 Policies related to the management of the land (Section 196(3)(c))

- Access and Inclusion Strategy 2012-2016
- Adelaide (City) Development Plan
- Asset Management Policy
- Cabling and Communications Policy
- City Community Policy
- City of Adelaide 2016-2020 Strategic Plan
- Community Engagement Strategy
- On-Street Parking Policy
- The City of Adelaide Smart Move Transport and Movement Strategy 2012-22

### 5.6 Relevant Legislation

- Australian Road Rules 1999
- Australian Standards
- Disability Discrimination Act 1992
- Expiation of Offences Act 1996
- Local Government Act 1999
- Private Parking Areas Act 1986



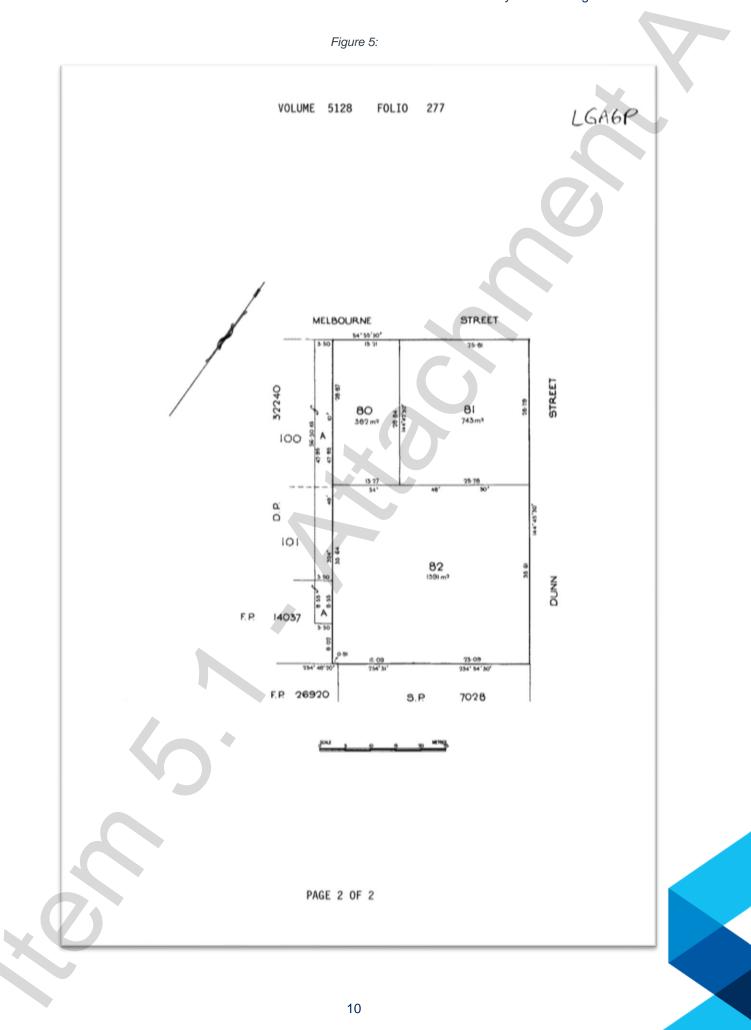
Road Traffic Act 1961 •

Figure 4: Certificates of Titles: Dunn Street Car Park

	CERTIFICATE OF TITLE REAL PROPERTY ACT, 1886	
	# COL	VOLUME 5128 FOLIO 277
		Edition 1
		Date Of Issue 23/06/1993
	South Australia	Authority RTD 7268098
	I certify that the registered proprietor is the proprietor of estate or interest as is set forth) in the land within descril or other interests set forth in the schedule of endorsements.	an estate in fec simple (or such other bed subject to such encumbrances, liens
EVO	$\sim$	REGISTRAR-GENERAL
14UX		
M G	REGISTERED PROPRIETOR IN FEE SIMPLE	
URRE	THE CORPORATION OF THE CITY OF ADELAIDE OF	GPO BOX 2252 ADELAIDE SA 5001
E C	DESCRIPTION OF LAND	
BARNING: BEFORE DEALING WITH THIS LAND, SEARCH THE CURRENT CERTIFICATE	ALLOTMENT 82 DEPOSITED PLAN 34102 IN THE AREA NAMED NORTH ADELAIDE HUNDRED OF YATALA	0
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Community Land Management Plan

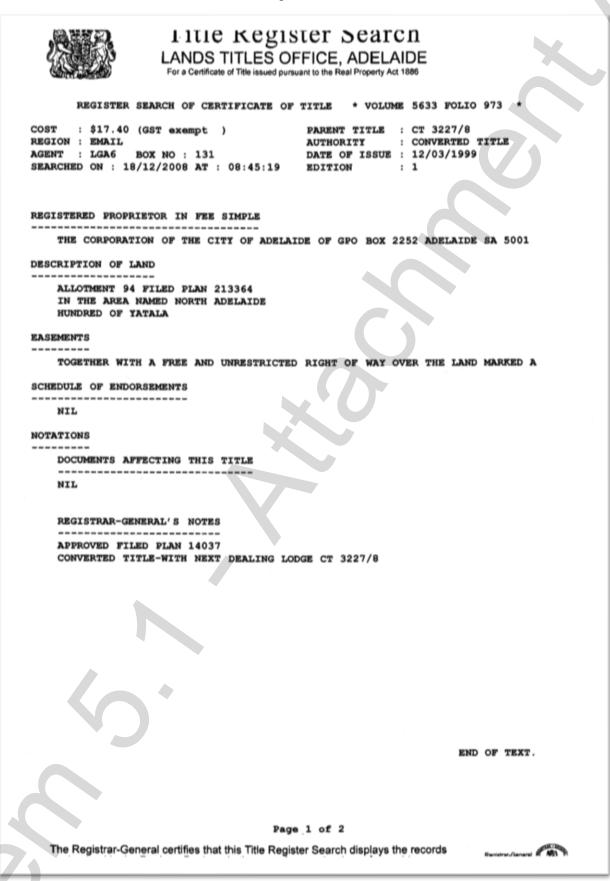


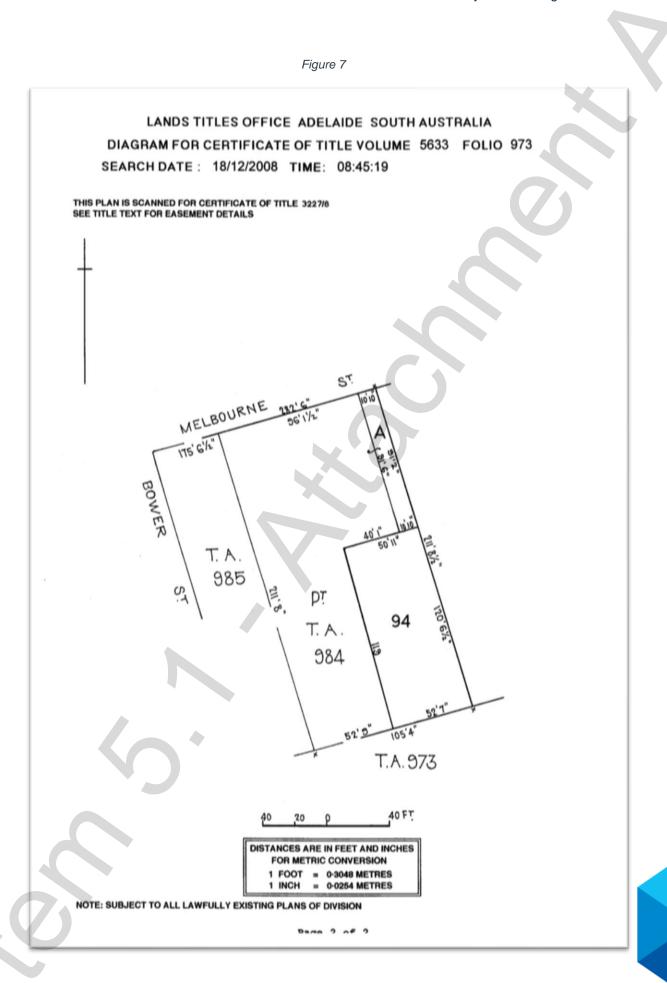
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Figure 6:

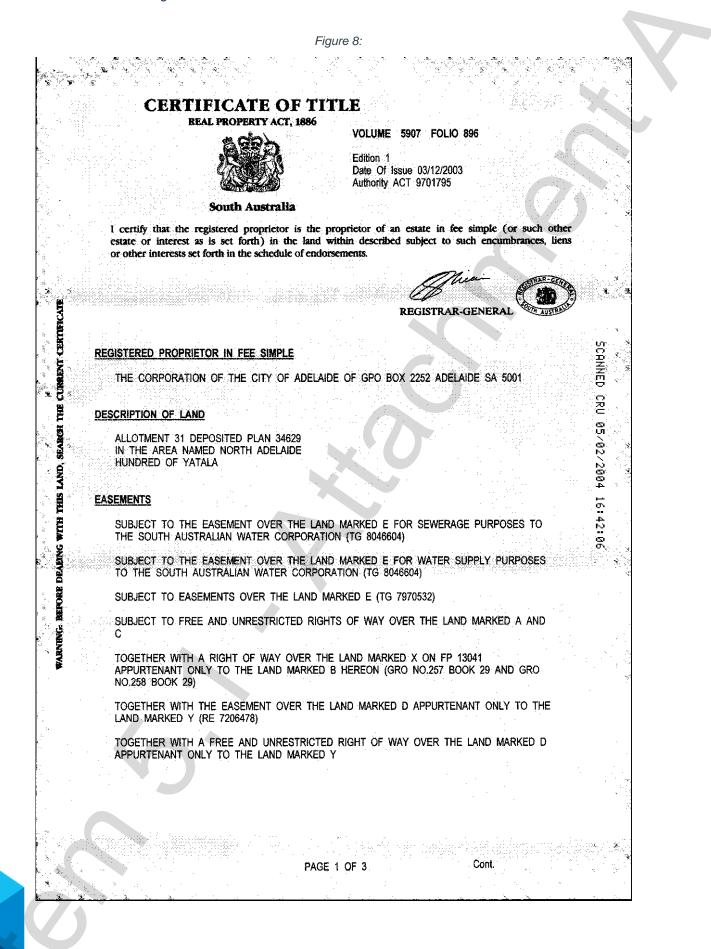
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#### Off-Street Car Parking Facilities



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#### **Community Land Management Plan**

Figure 9:

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#### VOLUME 5907 FOLIO 896

Edition 1 Date Of Issue 03/12/2003 Authority ACT 9701795

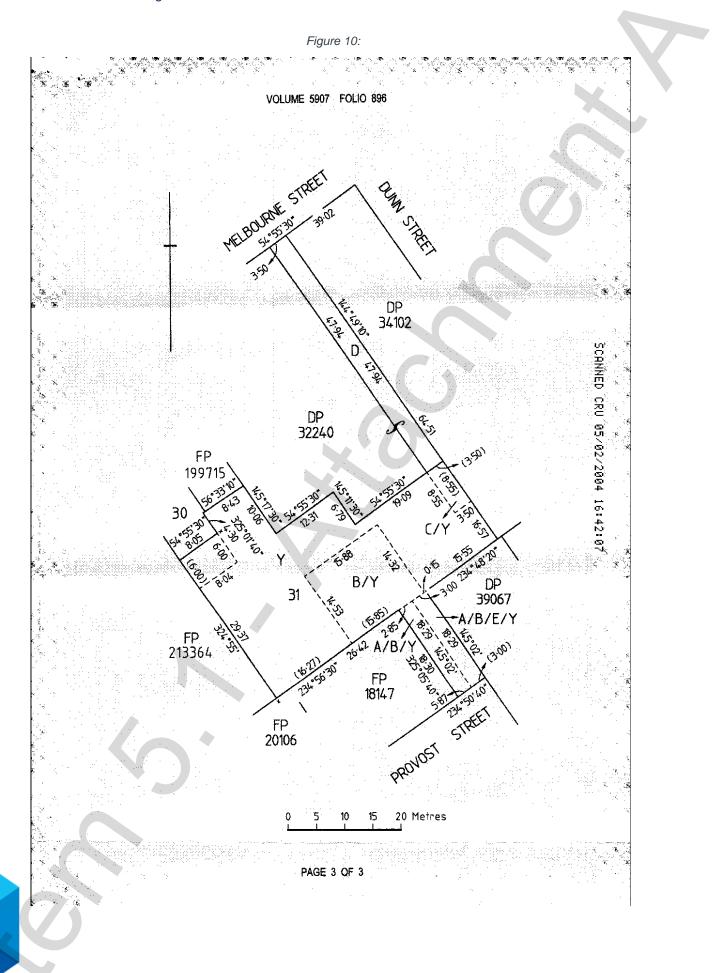
#### SCHEDULE OF ENDORSEMENTS

SUBJECT TO AN ENCROACHMENT PURSUANT TO SECTION 27 OF THE COMMUNITY TITLES ACT 1996 VIDE CP 21969

PAGE 2 OF 3

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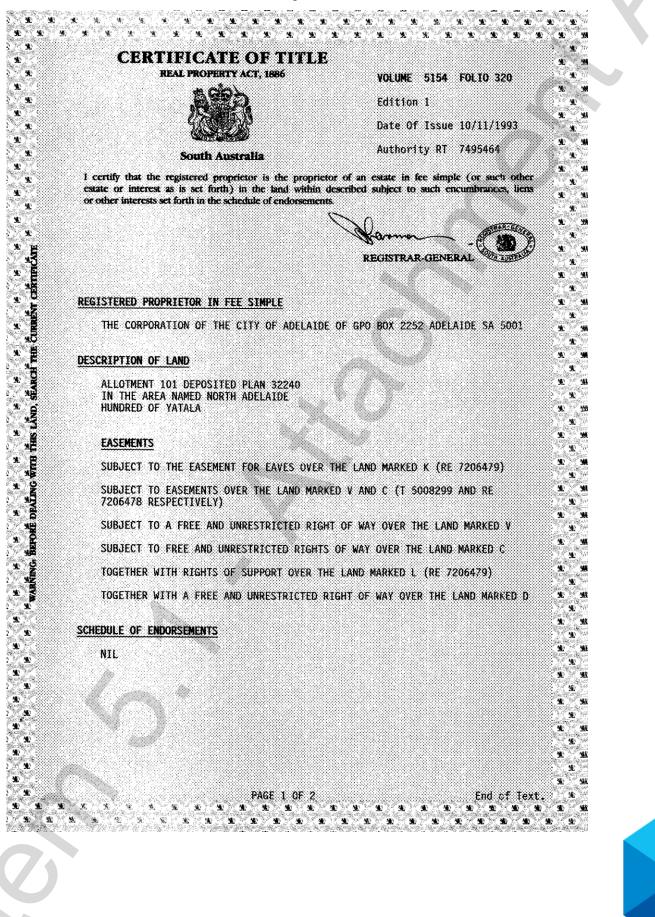
#### Off-Street Car Parking Facilities

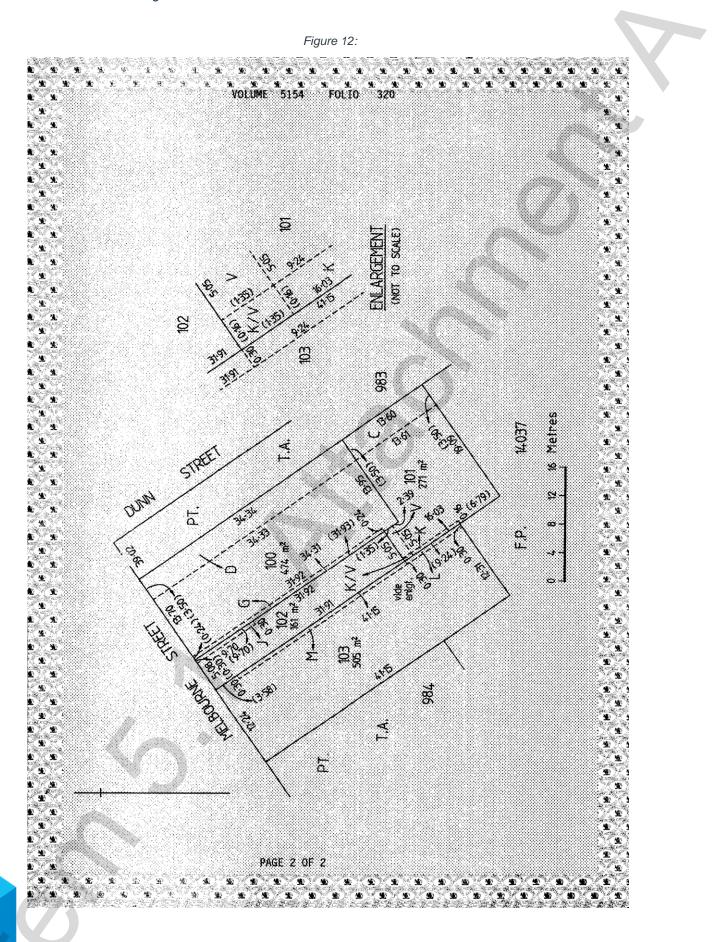


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Figure 11:





#### Community Land Management Plan

Figure 13: Certificates of Titles: Tynte Street Car Park

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	<u> </u>
IIIIe Kegister Search	
LANDS TITLES OFFICE, ADELAIDE For a Certificate of Title issued pursuant to the Real Property Act 1886	
REGISTER SEARCH OF CERTIFICATE OF TITLE * VOLUME 5497 FOLIO 700 *	
COST : \$16.10 (GST exempt ) PARENT TITLE : CT 4147/481 REGION : EMAIL AUTHORITY : CONVERTED TITLE	
AGENT: LGA6BOX NO : 131AGTHORITI: CONVERTEDITTELAGENT: LGA6BOX NO : 131DATE OF ISSUE : 30/01/1998SEARCHED ON : 15/06/2007 AT : 09:29:42EDITION: 1	
REGISTERED PROPRIETOR IN FEE SIMPLE	
THE CORPORATION OF THE CITY OF ADELAIDE OF GPO BOX 2252 ADELAIDE SA 5001	
DESCRIPTION OF LAND	
ALLOTMENT 5 FILED PLAN 7308 IN THE AREA NAMED NORTH ADELAIDE HUNDRED OF YATALA	
EASEMENTS	
NIL	
SCHEDULE OF ENDORSEMENTS	
NIL	
NOTATIONS	
DOCUMENTS AFFECTING THIS TITLE	
NIL	
REGISTRAR-GENERAL'S NOTES	
APPROVED GP 1122/71 CONVERTED TITLE-WITH NEXT DEALING LODGE CT 4147/481	
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Page 1 of 2	
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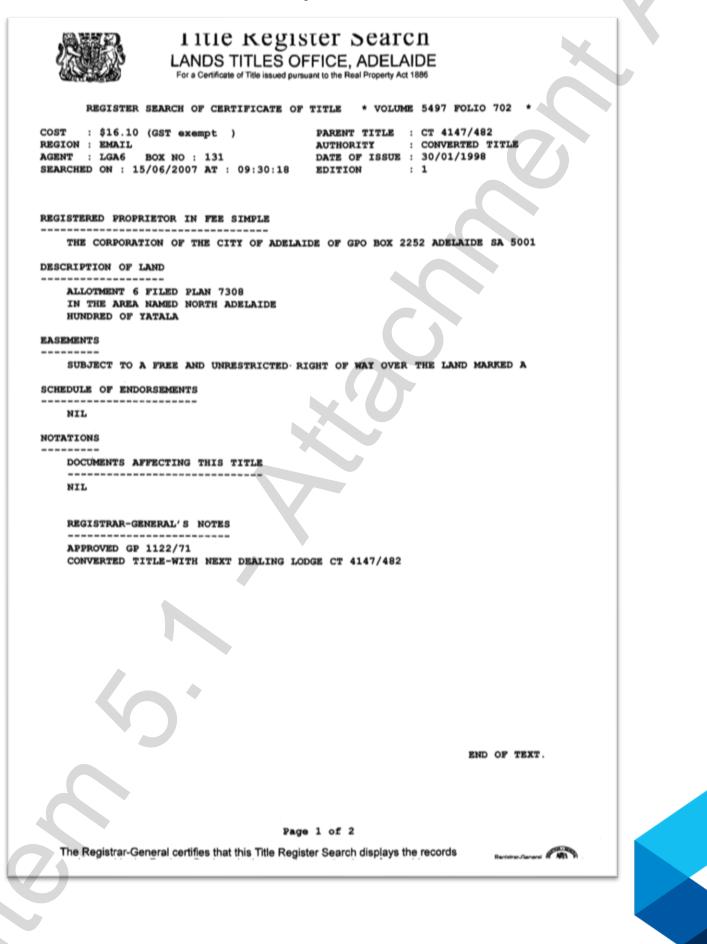
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Figure 14:	
LANDS TITLES OFFICE ADELAIDE SOUTH AUSTRALIA DIAGRAM FOR CERTIFICATE OF TITLE VOLUME 5497 FOLIO 700 SEARCH DATE : 15/06/2007 TIME: 09:29:42	
TYNTE ST.	
36.68 CAMBRIDGE 5 HA	•
51	
0 7.5 15 22.5 30 Metres	

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**Community Land Management Plan** 

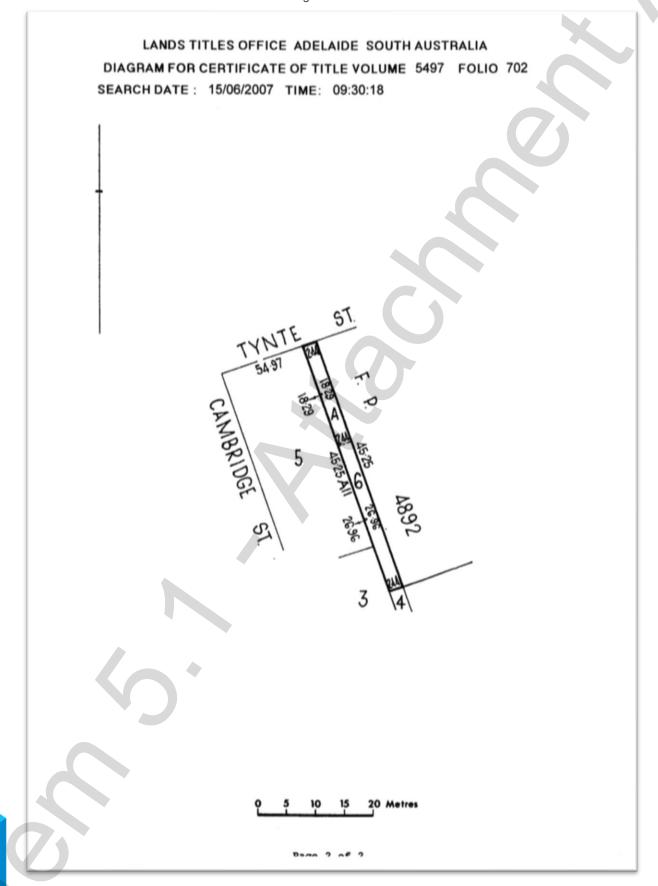
Figure 15:



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Regulated Tree Removal in Rymill Park/Murlawirrapurka (Park 14)

ITEM 5.2 19/02/2019 The Committee

#### Program Contact:

Klinton Devenish, AD Infrastructure 8203 7543

#### **Approving Officer:**

Beth Davidson-Park, Director Operations

### EXECUTIVE SUMMARY:

Council approval is required for the removal of any regulated or significant tree prior to a development approval being granted. The two trees which are the subject of this report have been removed following a tree risk assessment over several years. The trees were both Gleditsia triacanthos (Honey Locust) and require retrospective approval for the removal under Section 54A of the *Development Act 1993* 

### **RECOMMENDATION:**

THAT THE COMMITTEE RECOMMENDS TO COUNCIL

That Council:

2002/00452

Public

1. Approves in its capacity as having care and control of the land, the removal (retrospectively under Section 54A of the *Development Act 1993*) of two Gleditsia triacanthos (Honey Locust) were located at the western end of Rymill Park/Murlawirrapurka (Park 14).

### IMPLICATIONS AND FINANCIALS:

City of Adelaide 2016-2020 Strategic Plan	Strategic Alignment – Green maintenance and succession planting of compromised tree assets broadly aligns with Green objective 2.2 to increase the green space and greenery in the built-up areas of the City.
Policy	The removal and replacement align with the City of Adelaide's Tree Management Framework.
Consultation	All development applications submitted by the administration to undertake structural pruning or the removal of regulated and significant trees in the Park Lands will be subject to category 1 public notification (meaning no public notification is undertaken). Although not mandatory future removals in high profile public locations will be preceded by notification to residents and business in the local area.
Resource	Removal costs are covered within the existing operational budget for tree management.
Risk / Legal / Legislative	Not as a result of this report
Opportunities	Replacement trees will be installed during the next planting season (April – October).
18/19 Budget Allocation	Not as a result of this report
Proposed 19/20 Budget Allocation	Not as a result of this report
Life of Project, Service, Initiative or (Expectancy of) Asset	Not as a result of this report
18/19 Budget Reconsideration (if applicable)	Not as a result of this report
Ongoing Costs (eg maintenance cost)	Not as a result of this report
Other Funding Sources	Not as a result of this report

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### DISCUSSION

- 1. All development applications submitted by us to undertake structural pruning or the removal of regulated or significant trees in the Park Lands are subject to category 1 development process (meaning no public notification is undertaken).
- 2. Council approval is required, in its role as Land Manager, for the removal of any regulated or significant tree before a development application may be approved. Retrospective approvals such as this are allowed under section 54A of the *Development Act 1993* emergency works.
- 3. The two trees, located adjacent to each other at the western end of Rymill Park/Murlawirrapurka (Park 14) (Link 1), were classified as regulated under the *Development (Regulated trees) Amendment Act 1999.*
- 4. Both trees have been removed due to their poor condition related to termite infestation and natural decline due to age.
- 5. Once the condition was combined with the activation of this space associated with events, the risks associated in retaining the trees was determined to be unacceptable.

#### **Tree Characteristics**

#### Gleditsia triacanthos (Honey Locust)

- 6. The trunk circumferences measured at 1 metre above natural ground level were 2.05 metres and 2.5 metres.
- 7. There was no evidence to indicate that either tree was an important habitat for native fauna or part of a wildlife corridor.

#### **Tree Condition**

- 8. Both trees were of a similar age which placed them both in the advanced decline stage of their life cycle.
- 9. The trees had structural defects with evidence of past medium size limb failures.
- 10. Termite activity had been identified and treated previously but the damage to the trees' structure was significant (Link 2).
- 11. Over the last couple of years both trees have been continuously assessed due to their deteriorating condition. As the location is a highly used event space the risks associated with retaining the trees in place was identified as being too great.

#### **Risk Assessment**

- 12. The trees had both been assessed for risk as part of this process. A risk rating score of 8 or more indicates that the trees should be considered for immediate action; elimination (removal) or isolation.
- 13. Both trees received a risk score of 8 indicating their short remaining life span.

#### **Tree Succession Planning**

14. Mature Liquidamber styraciflua (Sweetgum) replacement trees will be installed during the next planting season (April – October).

ATTACHMENTS

Nil

- END OF REPORT -

Adelaide Central Market Extinguishment of Easement and Grant Consent as Lessee Gouger Street (Market Plaza & Star) Carpark ITEM 5.3 19/02/2019 The Committee

#### Program Contact: Tom McCready, AD Property 8203 7313

2001/04067-10 Public Approving Officer: Ian Hill, Director Growth

### EXECUTIVE SUMMARY:

The Grote Street car park ramp at the Adelaide Central Market has been reconfigured to allow a right-hand turn into the car park for traffic heading east along Grote Street.

This has changed the entrance and exit lanes from one (1) entrance and two (2) exit lanes to one (1) entrance and one (1) exit lane.

Portions of the Central Market Land, Allotment 11 in Filed Plan 26448 Certificate of Title Volume 6118 Folio 750, are subject to Rights of Way (Easement) in favour of the adjacent Star and Market Plaza carpark land (Units 1-13 and common property in Strata Plan 13530).

The registered Right of Way marked 'Aa' has become redundant with the traffic lane reconfiguration.

This report will seek Council's consent to extinguish the Easement and to consent to the extinguishment of this Right of Way (Easement) as Lessee of the Star and Market Plaza Carpark Unit 13 in Strata Plan 13530 (consent as a party that has the benefit of the easement).

RECOMMENDATION:

#### THAT THE COMMITTEE RECOMMENDS TO COUNCIL

That Council:

- 1. Approves extinguishing the Easement marked 'Aa' in SP13530, created and described in Grant of Easement TG 6824156, on Attachment A to Item 5.3 on the Agenda for the meeting of The Committee held on 19 February 2019.
- 2. Approves granting consent as Lessee to the Extinguishment of Easement marked 'Aa' in SP13530.
- 3. Authorises the Lord Mayor and the Chief Executive Officer to execute and affix the Common Seal of Council to the Extinguishment of Easement and associated documentation.

The Committee Meeting - Agenda - 19 February 2019

## IMPLICATIONS AND FINANCIALS:

City of Adelaide 2016-2020 Strategic Plan	Strategic Alignment – Liveable This report contributes to Council's 2016-2020 Strategic Plan by supporting local business as a service provider (car parking).
Policy	No changes to Council policy or procedure are required as a result of this report.
Consultation	Consultation has occurred with the Adelaide Central Market Authority (ACMA) and Lessor of the Star Carpark.
Resource	This activity can be managed within existing resources.
Risk / Legal / Legislative	Extinguishment of Easement by agreement section 90B of the Real Property Act 1886.
Opportunities	Freeing Certificate of Title by extinguishing unused easements. The Right of Way land has been converted into a modern waste management facility.
18/19 Budget Allocation	No expenditure required. Cost will be the responsibility of ACMA.
Proposed 19/20 Budget Allocation	No expenditure required.
Life of Project, Service, Initiative or (Expectancy of) Asset	Not applicable.
18/19 Budget Reconsideration (if applicable)	Not as a result of this report.
Ongoing Costs (eg maintenance cost)	Not as a result of this report.
Other Funding Sources	Not as a result of this report.

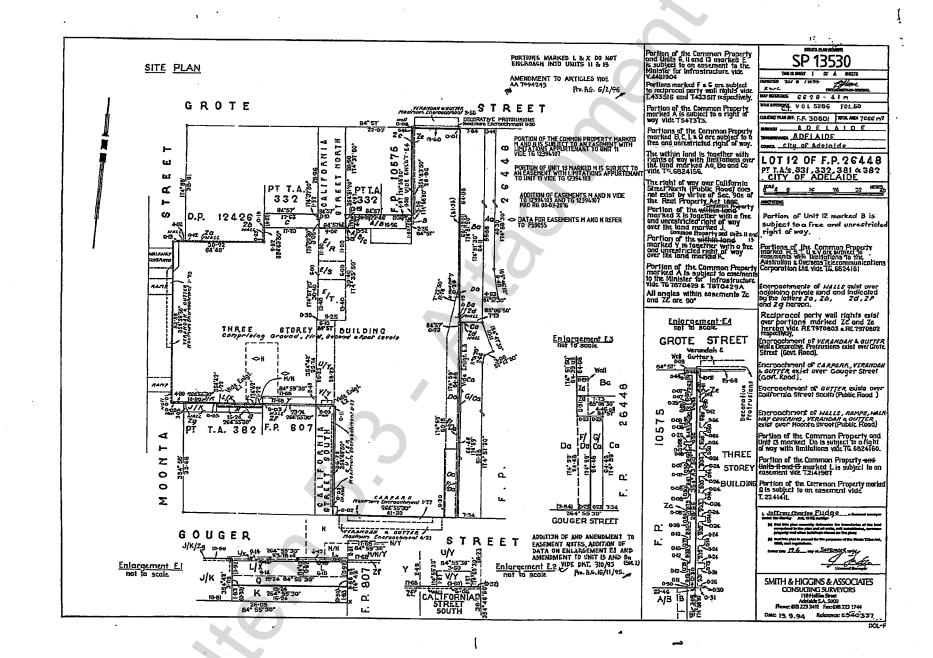
### DISCUSSION

- 1. The Grote Street ramp at the Adelaide Central Market has been reconfigured to allow a right-hand turn into the car park for traffic heading east along Grote Street.
- 2. The design incorporated a signalised Right-Hand Turn that permits vehicles entering the carpark via the existing Eastern down ramp which has now changed to an up ramp. The green arrows on Link 1 indicated the traffic flow and yellow highlighted area is the redundant easement.
- 3. The redundant easement area is now converted to a modern waste management facility, the exterior seen in this photo (Link 2).
- 4. Portions of the Central Market Land Allotment 11 in Filed Plan 26448 Certificate of Title Volume 6118 Folio 750 are subject to Rights of Way and is owned by the Corporation (Council). These Rights of Way (Easement) are in favour of adjacent properties including Unit 13 in Strata Plan 13530 (Star and Market Plaza car parks).
- 5. The registered Right of Way marked 'Aa' on **Attachment A** has become redundant with the reconfiguration of the Grote Street ramp.
- 6. Council as land owner has the opportunity to clear the title of the redundant Right of Way.
- 7. Council is also the Lessee of the Star and Market Plaza carpark pursuant to a registered lease 11184932.
- Council has received a request from its Lessor to consent to the extinguishment of this Right of Way marked (Easement) 'Aa' as Lessee of the Star and Market Plaza Carpark Unit 13 in Strata Plan 13530 contained in Certificate of Title Volume 5894 Folio 840.
- 9. The Extinguishment of Easement consent requires execution under the Common Seal of Council. Section 38 of the *Local Government Act 1999 (SA)* requires that the common seal may only be affixed to give effect to by resolution of the Council.

### ATTACHMENTS

Attachment A – Strata Plan 13530

- END OF REPORT -



#### The Committee Meeting - Agenda - 19 February 2019

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## Rymill Park Kiosk – Future Leasing

To seek the support of Council to determine the future leasing of the Rymill Park Kiosk

ITEM 5.4 19/02/2019 The Committee

Program Contact: Tom McCready, AD Property 8203 7313

Approving Officer: Ian Hill, Director Growth

Public

2018/00267

## EXECUTIVE SUMMARY:

The purpose of this report is to seek the consideration of Council to pursue a closed Expression of Interest (EOI) to determine the future leasing of the Rymill Park Kiosk.

Following an EOI that was held in 2018 and the withdrawal of the successful applicant, it is proposed that the three (3) highest scoring applicants, including the current short-term tenant, be invited to resubmit their proposals so that lease negotiations may proceed.

**RECOMMENDATION:** 

THAT THE COMMITTEE RECOMMENDS TO COUNCIL

That Council:

- 1. Approves entering into a closed Expression of Interest process to determine the future leasing of the Rymill Park Kiosk.
- 2. Notes that a report of the submissions received and intention to enter into a lease negotiation will be presented to the Adelaide Park Lands Authority and Council.

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## IMPLICATIONS AND FINANCIALS:

City of Adelaide 2016-2020 Strategic Plan	Strategic Alignment – Liveable This proposal is in line with the City of Adelaide 2016-2020 Strategic Plan, as it promotes increasing the number of people visiting the Park Lands and city for leisure or entertainment by providing support to organisations that attract visitors to the City.
Policy	<ul> <li>The Adelaide Park Lands Management Strategy 2015-2025 seeks to improve the quality of Rymill Park following the construction of the O-Bahn tunnel by proposing the Re-imagine Rymill project.</li> <li>One of the Key Moves for this precinct is to consider Rymill Park "as a large hub that includes a consolidated play space in closer proximity to the existing kiosk and away from the O-Bahn. Improve access and amenity surrounding the kiosk and re-configure it to address the park as well as lake, including increased seating opportunities – page 60)."</li> <li>The Community Land Management Plan (CLMP) for this park should support the leasing of this property.</li> <li>The Adelaide's Park Lands Leasing and Licensing Policy and Operating Guidelines provides that any new Park Land leasing opportunity that is greater than twelve (12) months be the subject of an Expression of Interest (EOI) process.</li> </ul>
Consultation	A closed EOI be undertaken and previous applicants be invited to submit a renewed application.
Resource	Undertaken within existing resource allocations.
Risk / Legal / Legislative	Rymill Park Kiosk was the subject of a short-term activation over the 2018/19 summer season to assist in keeping the park activated and contribute to the Park's vibrancy. This short-term lease will expire on 30 April 2019 and the lessee will be required to vacate from the premises with no rights to hold over on the land. Potential political/community repercussion should the kiosk become vacant.
Opportunities	To partner with a third party to activate Rymill Park Kiosk and to create an activity hub in the eastern Park Lands.
18/19 Budget Allocation	Not as a result of this report.
Proposed 19/20 Budget Allocation	Not as a result of this report.
Life of Project, Service, Initiative or (Expectancy of) Asset	Life of asset - ongoing
18/19 Budget Reconsideration (if applicable)	Not as a result of this report.
Ongoing Costs (eg maintenance cost)	Council to maintain the Capital and Structural items of this building. Incoming lessee to maintain their fit out.
Other Funding Sources	Not as a result of this report.

## DISCUSSION

#### Background

- 1. The Rymill Park Kiosk is located within Rymill Park/Murlawirrapurka (Park 14) adjacent the Rymill Lake and was previously leased by virtue of a five (5) year lease agreement which expired in August 2016. From that time the previous lessee (Arnie's) was in holding over on a monthly basis.
- 2. In accordance with Council's Adelaide Park Lands Leasing and Licensing Policy and Guidelines, Council undertook an Expression of Interest (EOI) process in March and April 2018 to seek a new lessee for the Rymill Park Kiosk (despite the current leasing arrangements in place).
- 3. Council considered the EOI submissions (in-confidence) in August 2018, and despite Arnie's successful EOI application (as resolved by Council), they later withdrew their application.
- 4. In October 2018, the Administration commenced negotiations with Food Operative Collective (FOC) who are 'pop-up' and 'event specialists' to activate the Rymill Park Kiosk on a six (6) month short-term basis over the 2018/19 summer and festive season.
- 5. The FOC lease agreement with Council will expire at midnight on 30 April 2019 and they do not benefit from a holding over clause to continue their operations past this date.

#### **Future Leasing of Kiosk**

- 6. Following the EOI that was held in 2018, it is proposed that Council re-engage with the top three (3) scoring applicants, as well as the current short-term lessee FOC, to understand if the parties would be interested in participating in a closed EOI process.
- 7. Through invitation only, applicants would be asked to reconsider their proposals against the current policy setting of the Adelaide Park Lands and the Selection Criteria (Link 1).

#### Adelaide Park Lands Management Strategy

- 8. It is a requirement under the *Adelaide Park Lands Act (SA) 2005* (APL Act 2005), that a management strategy be prepared and maintained by the Adelaide Park Lands Authority (APLA).
- 9. The Adelaide Park Lands Management Strategy (APLMS) 2015-2025 was adopted by the City of Adelaide in 2016 and the State Government in 2017.
- 10. During the development of the APLMS, Council undertook extensive statutory consultation with the community through the "Shape the Park Lands" project to help develop a refreshed future vision for the Park Lands.
- 11. It was through this process and following the construction of the O-Bahn tunnel, the APLMS proposed to improve the quality of Rymill Park by introducing the Re-imagine Rymill project.
- 12. One of the Big Moves of the APLMS for this precinct describes the Re-imagine Rymill project to:

"...improve the quality of the Park following the O-Bahn construction works including new landscaping and tree planting and creation of promenades. Consolidate play opportunities in closer proximity to the lake and a newly enhanced kiosk...- page 11)."

13. The APLMS also recognises that the kiosk requires an enhancement, but does not speak to its demolition or relocation, it promotes the upgrade of facilities (play space, toilets, seating, shelters, and viewing areas) in closer proximity to the exiting kiosk to optimise the attractive lake setting, and there be a greater emphasis on improved landscaping and tree planting across the park.

#### **Re-imagine Rymill Master Plan**

- 14. The then Labour State Government in partnership with the City of Adelaide, collaborated to invest in four (4) Big Move projects from the APLMS. They were:
  - 14.1. Central Park in the South Enhancement of Marshmallow Park and play space, including dog park and plaza Pezler Park / Pityarilla (Park 19) COMPLETED;

- 14.2. Newmarket Urban Park Enhancement to Gladys Elphink Park / Narnungga (Park 25) COMPLETED;
- 14.3. City Skate Plaza ONGOING; and
- 14.4. The Re-imagine Rymill ONGOING.
- 15. At the time, funding for the Re-imagine Rymill project was limited and only able to proceed with the design phase with the intention to develop a Master Plan.
- 16. At this stage, any future developments associated with the Master Plan remain unfunded.
- 17. To deliver any part of this project, Council will be relying upon third party investment or State Government assistance if there is appetite.
- 18. This Master Plan is still in its design phase and has not been considered by the APLA or the Council.

#### **Community Land Management Plan**

- 19. In accordance with Chapter 11 Section 196 of the *Local Government Act (SA) 1999* (LG Act 1999), Council must prepare and adopt a CLMP for all its community land (including Park Lands for the City of Adelaide).
- 20. In accordance with Section 19 of the APL Act 2005, the City of Adelaide must ensure that its CLMP's are consistent with the APLMS.
- 21. The CLMP for Rymill Park / Murlawirrapurka (Park 14) forms part of the latest volume of CLMP's adopted by both Council and the then Minister in 2013.
- 22. Whilst the CLMP identifies the kiosk throughout the document, it does not explicitly identify the kiosk as a leased premise on the Leased and Licenced Map (page 12). Notwithstanding this oversight at the time, the kiosk was tenanted and leased when this CLMP was adopted and an amendment will need to be made to rectify this.
- 23. Although the CLMP did not predict the demolition or relocation of the kiosk, it did recognise that improvements were required to be made to the kiosk and the lake. This is reflected in the management direction 1.3.7 on page five (5) of the CLMP which states that:

'Manage and support improvements to playground, kiosk, picnic areas and lake in Rymill Park/Murlawirrapurka as an activity hub for informal recreation (R9).'

- 24. With reference to the Rymill Park Lake, the CLMP highlights that the lake (separate from the kiosk) is of cultural and historic importance and recommends it to be listed as a Local Heritage Item (with other park design elements).
- 25. It also recognises that the 1961 design of Rymill Park/ Murlawirrapurka (Park 14) 'lend it a unique style characterised by the lake and stone features' and that the ornamental lake is a major feature of this park. Management direction 1.3.3 on page five (5) of the CLMP highlights this and states that:

*Retain, conserve and pursue Local Heritage Listing of: ...(e). The 1961 landscape design of Rymill Park including the lake, footbridges, sign, rose gardens and sundial.* 

26. The overall landscape of Rymill Park / Murlawirrapurka (Park 14) is identified as a predominantly recreational landscape which promotes the use of this space for activities such as events, and casual use of the play space and boating activities on the lake as well as promoting the park for use by families and visitors.

#### **David Jones Cultural Survey**

- 27. The 2007 David Jones Cultural Survey of the Park Lands was intended to be a substantive examination of how the Park Lands and squares have evolved and particularly what was of cultural and heritage merit and significance.
- 28. The survey discusses at length the 1958 project to undertake major changes to the park to accommodate an ornamental lake together with supporting infrastructure to attract visitors and families, this included the play space and kiosk.

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29. The cultural survey reported that the 1959-60 kiosk is built with local South Australian Carey Gully stone and is of some design and aesthetic merit. This stone is also present throughout the park adding to the park's overall design and aesthetical value.

#### **Next Steps**

30. It is proposed that applicants are engaged with by the end of February, the EOI process close by Friday 29 March 2019, with the intention to present the results of the EOI to the Adelaide Park Lands Authority and Council in April/May 2019.

# ATTACHMENTS

Nil

- END OF REPORT -

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**Disability Access and Inclusion Plan** 2019-2022

ITEM 5.5 19/02/2019 The Committee

**Program Contact:** 

Sean McNamara, AD Community & Culture 8203 7640

2018/00440 Public

**Approving Officer:** 

Clare Mockler, Director Community

## **EXECUTIVE SUMMARY:**

This report provides an update on the development of CoA's next disability policy, namely the Disability Access and Inclusion Plan 2019-2022 (DAIP). This policy continues Council's commitment over 20 years to disability planning for the city. It also reflects the new legislative requirements that came into effect with the passing of the Disability Inclusion Bill, now the Disability Inclusion Act 2018 (SA) (the Act). This legislation requires statutory bodies (including local government), to prepare four (4) year action plans that reflect four (4) prescribed areas.

Over 1,000 people have been engaged in a two (2) stage community consultation process to develop our draft DAIP 2019-2022. Feedback has been received online, at a stakeholder workshop and focus groups from July to October 2018. Key themes from the engagement have been interpreted to inform six (6) focus areas for the policy, with 12 key outcomes and related actions. An implementation cycle has been outlined which includes the continuation of the Access and Inclusion Advisory Panel and case study approach, as well as the establishment of a new access and inclusion database and newsletter. The implementation is proposed to be supported by two (2) new evaluation measures. It is also proposed that Council supports a sector wide approach to disability access and inclusion planning through the 'Disability Access and Inclusion Plans Local Government Sector Collaboration Project', initiated through the Local Government Access and Inclusion Network (LGAIN).

## **RECOMMENDATION:**

#### THAT THE COMMITTEE RECOMMENDS TO COUNCIL

That Council:

- Adopts the Disability Access and Inclusion Plan 2019-2022, Attachment A to Item 5.5 on the Agenda for the 1. meeting of The Committee held on 19 February 2019.
- 2. Adopts the revised Remuneration Schedule for the Access and Inclusion Advisory Panel 2019- 2022, Attachment B to Item 5.5 on the Agenda for the meeting of The Committee held on 19 February 2019.
- Endorses the 'Disability Access and Inclusion Plans Local Government Sector Collaboration Project', 3. Attachment C to Item 5.5 on the Agenda for the meeting of The Committee held on 19 February 2019, including:
  - Application for an internal LGA SA LG Research and Development Scheme grant for this project in 3.1. collaboration with other members of the Greater Adelaide Region of Councils, South Australian Regional Organisation of Councils (SAROC) and Local Government Access and Inclusion Network.
  - Council contribution of \$7k to support the project, pending a successful LGA SA LG Research and 3.2. Development Scheme grant.
  - Proposes through the Greater Adelaide Regional Organisation of Councils (GAROC) that the Local 3.3. Government Association support and resource the project.

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# IMPLICATIONS AND FINANCIALS:

City of Adelaide 2016-2020 Strategic Plan	Strategic Alignment – Liveable Work with the State Government, community leaders and community organisations to support vulnerable members of the community.				
Policy	The Disability Access and Inclusion Plan 2019-2022 replaces the Access and Inclusion Strategy 2013-2016.				
Consultation	An extensive Community Engagement Process involving over 1,000 individuals, family members and organisations has informed the City of Adelaide draft DAIP 2019- 2022 (Link 1). The consultation was undertaken at the 'Involve' level of engagement as defined in the Public Communication and Consultation Policy.				
Resource	None as a direct result of this report.				
Risk / Legal / Legislative	Disability Inclusion Act 2018 (SA) compliance. Assists Council to meet obligations as set out in the Disability Discrimination Act 1992.				
	Assists Council to meet obligations as set out in the Disability Discrimination Act 1992.				
	Responds to community requests to remove barriers to participation in City life that create disability.				
Opportunities	The proposed 'Disability Access and Inclusion Plans Local Government Sector Collaboration Project' utilises the City of Adelaide's position as a leader in LG disability sector to ensure consistency of DAIPs created across Council jurisdictions resulting in consistency of customer experience.				
	Capacity building through engagement of a disability sector organisation to evaluate the City of Adelaide DAIP.				
18/19 Budget Allocation	Access and Inclusion Advisory Panel \$5.6k				
	Access and Inclusion Advisory Panel \$9.8k				
Proposed 19/20 Budget Allocation	Disability Access and Inclusion Plans Local Government Sector Collaboration Project' – contribution \$7k				
	Implementation of Evaluation Measure 'Accomplishment Scale' \$15k				
Life of Project, Service, Initiative or (Expectancy of) Asset	The City of Adelaide Disability Access and Inclusion Plan 2019- 2022 is a 4- year strategy				
18/19 Budget Reconsideration (if applicable)	\$2.1k for additional sitting fees based on proposed (revised) Access and Inclusion Advisory Panel 2019- 2022 Remuneration Schedule to be absorbed within current 18/19 General Operations Budget.				
Ongoing Costs (e.g. maintenance cost)	Additional evaluation throughout the life of the strategy, to be agreed.				
Other Funding	Other Council contributions will be sought to deliver the Disability Access and Inclusion Plans Local Government Sector Collaboration Project				
Sources	A LGA SA LG Research and Development Scheme grant will be sought to deliver the Disability Access and Inclusion Plans Local Government Sector Collaboration Project.				

The Committee Meeting - Agenda - 19 February 2019

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## DISCUSSION

- All State authorities in South Australia are now required to prepare Disability Access and Inclusion Plans (DAIP), as a requirement of the *Disability Inclusion Act* which came into effect 1 July 2018. This legislation requires that Council's prepare a four (4) year plan in consultation with the community. The first DAIP must be published by 31 October 2020, with annual reports to the Chief Executive of the SA Department of Human Services (Link 2). The DAIP must include strategies to support people with disability in the following areas:
  - 1.1. Access to the built environs, events and facilities
  - 1.2. Access to information and communications
  - 1.3. Addressing the specific needs of people with disability in its programs and services
  - 1.4. Employment
  - 1.5. The Act also acknowledges there are people that face increased vulnerably due to disability, including women, children, Aboriginal and Torres Strait Islander peoples and people who are culturally and linguistically diverse.
- 2. The City of Adelaide has over 20 years' experience in disability access and inclusion planning. Our commitment and approach are considered best practice in the sector due to our implementation approach which includes convening the Access and Inclusion Advisory Panel (AIAP) and a case study model for access and inclusion initiatives. Our last policy, the Access and Inclusion Strategy 2013-2016 established this approach.
  - 2.1. The AIAP terms of reference (Link 3) outlines the membership structure, which includes six (6) individuals with lived experience of disability, and six (6) organisations. The AIAP provides us with strategic advice through (a minimum of) quarterly meetings.
  - 2.2. Approximately four (4) Case Study Projects per year receive ongoing support and advice from the AIAP. Case Study Projects have included the Adelaide Design Manual, Adelaide Aquatic Centre, Market to Riverbank, Public Toilets Audit, New Year's Eve and Rymill Park Masterplan.
- 3. The City of Adelaide began the process of developing our next disability policy in February 2018, with a final audit report of the Access and Inclusion Strategy 2013-2016 (Link 4). In April 2018, Elected Members were informed in an e-news that development of our next disability policy would commence and invited to engage in the process.
- 4. From May to October 2018, an extensive Community Engagement Process was undertaken (Link 1).
  - 4.1. Stage One (1) engagement sought feedback on priorities for action and identification of partnership opportunities with the sector. A stakeholder workshop hosted by former MLC Kelly Vincent, was attended by over 60 people.
  - 4.2. Stage Two (2) sought feedback on the draft DAIP 2019-2022. Three focus groups were held with participants from Stage One (1), to determine whether the draft DAIP reflected the feedback contributed.
  - 4.3. Over 1,000 people were engaged in the two (2) stage Access and Inclusion consultation, online and face to face.
- 5. The final draft City of Adelaide DAIP (**Attachment A**) has therefore been informed by the requirements of the Act and extensive external consultation feedback.
- 6. The six (6) focus areas, with 12 key outcomes and related actions, have also been aligned to the City of Adelaide Strategic Plan 2016-2020 and other corporate strategic documents such as the City of Adelaide Reconciliation Action Plan 2018-2021 and the City of Adelaide 'Designed for Life' brand platform. Actions are linked to targets and measures, shaped, tested, endorsed, scheduled and resourced by leadership of that administrative area of Council.
- 7. The proposed DAIP implementation cycle includes continuation of the CoA Access and Inclusion Advisory Panel (AIAP) and case study approach, as well as the establishment of a new access and inclusion database and newsletter.
  - 7.1. If creation of an AIAP is again supported by Council, individual and organisational members for the AIAP will represent the priority groups named in the Act. A recruitment process for individual and organisational members has begun. Continuing organisational members would be: Access to Arts, Department of Human Services and Royal Society for the Blind (RSB) joined by new members: Australian Migrant Resource Centre, Julia Farr Youth and Baptist Care SA.

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- 8. The proposed DAIP evaluation cycle comprises an annual audit report and two (2) new evaluation measures:
  - 8.1. External (community perceptions) CoA and the LGAIN are advocating for state government (Department of Human Services) to repeat their 2017 'Disability Access and Inclusion Survey' as an action of the (yet to be developed) South Australian State Disability Inclusion Plan. This survey can be benchmarked at a CoA level through the City User Profile (CUP) and Household Survey.
  - 8.2. Internal (staff perceptions) A specialised tool developed by a disability sector organisation, the 'Accomplishment Scale' is available for use by local governments. The purpose of this scale is to assist Councils to quantify their status, and subsequent progress, with respect to their capacity to deliver programs and services that are accessible and inclusive of people living with disability. The scale is structured around key themes and allows staff to rate the Council's performance, taking into account considerations such as quality, quantity, commitment and capacity to learn and evolve. This methodology is proposed for internal evaluation of DAIP progress.
- 9. The proposed 'Disability Access and Inclusion Plans Local Government Sector Collaboration Project' utilises the City of Adelaide's position as a leader in LG disability sector to ensure consistency of DAIPs created across Council jurisdictions resulting in consistency of customer experience.
- 10. A project proposal (**Attachment C**) has been developed in conjunction with the LGAIN. The project will deliver effective, sustainable disability inclusion planning outcomes across the state. Key project components are:
  - 10.1. Participation in the 'Disability Access and Inclusion Plans Local Government Sector Collaboration Project' as a project reference group member.
  - 10.2. Application for an internal LGA SA LG Research and Development Scheme grant for this project in collaboration with other members of the Greater Adelaide Region of Councils, South Australian Regional Organisation of Councils (SAROC) and LGAIN.
  - 10.3. Council contribution of \$7k to support the project, pending success of the LG R&D Scheme grant application. A financial contribution is required to be on the project reference group.
  - 10.4. Council recommend through the Greater Adelaide Regional Organisation of Councils (GAROC) that the Local Government Association support and resource the project
- 11. This disability policy, with its suite of meaningful actions across Council business, rigorous implementation strategy and external evaluation ensures that the City of Adelaide maintains its commitment to removing barriers to people with a disability.

## ATTACHMENTS

Attachment A - Disability Access and Inclusion Plan 2019-2022

Attachment B - DAIP 2019- 2022 Remuneration Schedule

Attachment C - Disability Access and Inclusion Plans Local Government Sector Collaboration Project

- END OF REPORT -

#### 1 Access and Inclusion Policy Statement

As South Australia's Capital City Council, City of Adelaide (CoA) is committed to demonstrating best practice in access and inclusion planning. In implementing the Disability Access and Inclusion Plan (DAIP), we recognise that it isn't impairment, but rather the barriers that exist in the community, that limit people's ability to fully participate and create a disabling environment. This is referred to as the social model of disability, "The social model sees 'disability' is the result of the interaction between people living with impairments and an environment filled with physical, attitudinal, communication and social barriers." (People with Disability Australia).

We understand that experiences of disability are diverse and may be experienced alongside additional barriers to participation, such as gender, age, sexuality, language, culture and means. As reflected in the *Disability Inclusion Act 2018*, CoA also acknowledges there are people that face increased vulnerably due to disability, including women, children, Aboriginal and Torres Strait Islanders and people who are culturally and linguistically diverse.

Access and inclusion outcomes for the city will be achieved through integrated planning, universal design, partnerships and ongoing community engagement. The six focus areas for the CoA DAIP 2019-2022 are:

Focus Area One: Getting to and around the city	Actions relate to footpaths, buses and trams, crossings, parking, toilets, signage, Council owned build
Focus Area Two: Participating in the life of the city	Actions relate to events, libraries, community centres, grants, sponsorship, cultural development, age
Focus Area Three: Finding out what's available	Actions relate to customer service, websites, alternative formats, lists, maps
Focus Area Four: Participating in Council decision making	Actions relate to giving feedback, being involved, representation, Council meetings, leadership develo
Focus Area Five: Working at Council	Actions relate to disability awareness, processes and systems, sector development, support, flexibilit
Focus Area Six: Leaders in local government	Actions relate to networking, information sharing, collaboration

These focus areas have been linked to key strategic directions of Council, as set out in the City of Adelaide 2016-2020 Strategic Plan. The themes of the Strategic Plan include:

- Smart
- Green
- Liveable
- Creative

The focus areas also reflect the requirements of the Disability Inclusion Act 2018 which states Council DAIPs must include strategies to support people with disability in the following areas:

- (1) access to built environs, events and facilities
- (2) access to information and communications
- (3) addressing the specific needs of people with disability in its programs and services
- (4) employment

ildings, planning, housing

geing in the city, volunteering

elopment

lity, workplace accessibility

### 2 Definition of Disability

"Persons with disabilities include those who have long-term physical, mental, intellectual or sensory impairments which in interaction with various barriers may hinder their full and effective participation in society on an equal basis with others" - Convention on the Rights of Persons with Disabilities and Optional Protocol, United Nations.

#### 3 Background

The Australian Bureau of Statistics (ABS) 2015 data states almost 1 in 5 Australians reported living with disability. City of Adelaide is projected to have a residential population of 37,721 in 2036 which means the number of people experiencing disability is likely to grow to 7,544. Residential population data (ABS 2016) for CoA states approximately 23,900 live in the city. Census data for 2016 also told us there are 1,528 residents or 7.3% of the city's residential population over 15 years, providing unpaid care for a "person with a disability, long time illness or old age". Additionally, the city welcomes in excess of 310,00 users a day and we can assume based on the census data, that a similar proportion of these people will have a direct experience with disability, either personally or through a caring role.

Local government plays an important role in enabling equable access. Minimum standards are compliance with the federal *Disability Discrimination Act 1992* and Australian Standards (refer to section 7 <u>'regulation matrix'</u>. The CoA identifies the importance of delivering more than compliance. We have had four Disability Access Actions Plans, and most recently the Access and Inclusion Strategy 2013-2016.

The previous Disability Access Actions Plans have incrementally increased the responsibility that the CoA has taken for removing barriers to participation in the life of the city. The Access and Inclusion Strategy 2013-2016 was the first to establish the 'Access and Inclusion Advisory Panel', and the access and inclusion case study approach. Throughout the delivery of the Access and Inclusion Strategy 2013-16, there were several matters which fell outside the jurisdiction of local government, therefore there was a strong role in advocacy, brokerage and leveraging with other levels of government. This was particularly true regarding the establishment of the 'Changing Places' model of public convenience provision, which CoA first explored in the delivery of an 'Assisted Changeroom' at the Adelaide Aquatic Centre in 2015. The delivery of Changing Places facilities is now part of this DAIP 2019-2022, with a funding contribution from the Department of Human Services.

Since the development of Council's Access and Inclusion Strategy 2013-2016, South Australia has experienced the roll out of the National Disability Insurance Scheme (NDIS) through the Federal Government National Disability Insurance Agency. In 2018, the State Government introduced the *Disability Inclusion Bill 2018* which was passed and became the <u>Disability Inclusion Act 2018</u> (the Act) in June 2018. The Act (Part 5) requires statutory bodies including local government to prepare Disability Access and Inclusion Plans (DAIPs). The DAIP must set out the measures that Council intends to establish to ensure that people with disability can access mainstream supports and services. According to the Act, the DAIP must be prepared in consultation with the community, must be reported on annually and must be reviewed at least once in each 4-year period. It is established that the DAIP must include strategies to support people with disability in the following areas:

- (1) access to built environs, events and facilities
- (2) access to information and communications
- (3) addressing the specific needs of people with disability in its programs and services
- (4) employment

At the time of writing the <u>Disability Inclusion (Transitional Arrangements) Regulations 2018</u> state, "The first plan in respect of a State authority must be prepared and published on a website determined by the State authority on or before...31 October 2020".

Due to changes to the disability sector and the ongoing role local government plays in people's everyday lives, the National Disability Insurance Agency (NDIA) funded University of Technology Sydney's Institute for Public Policy and Governance to undertake research with local government across Australia. This work, which involved engaging with over 200 Councils, lead to the development of the report <u>'How local government can increase the social and economic participation of people with disability: A place-based framework for success</u>. This report outlines six key focus areas for local government to consider, which have informed the development of the CoA DAIP. They include:

- Engage people with disability about their needs
- Plan, implement and measure outcomes
- Build capacity and leadership
- Build collaborative networks and partnerships
- Advocate within and outside the sector
- Boost local employment

An additional resource which was used to develop the DAIP is the Australian Local Government Association's 'Disability Inclusion Planning - A Guide for Local Government'.

#### 4 Development of the Disability Access and Inclusion Plan 2019-2022

#### Responsibility for the planning process

This DAIP has been prepared by Council Administration through research, benchmarking, reviewing the final audit report for the Access and Inclusion Strategy 2012-2016, community engagement and application of the requirements of the Disability Inclusion Act 2018.

#### **Community engagement process**

A staged community engagement process was undertaken in the development of the DAIP.

Stage One of the consultation included online engagement through Council's YourSay Adelaide website, an external stakeholder workshop involving people with disability, carers, organisational representatives and state government, and Council staff workshops. The stakeholder workshop feedback, written submissions and staff workshops provided clear direction for actions and strategies across the four focus areas outlined in the *Disability Inclusion Act 2018*.

There were 219 total visits to the Stage One YourSay Adelaide webpage. This included:

- 163 'aware' participants people who looked at the engagement page
- 57 people 'informed' people who downloaded the engagement documents
- 7 people 'engaged' by providing a response.

There were 977 total page views of the Eventbrite booking page for the 'Access and Inclusion Stakeholder Workshop' held on 13 June 2018 and the event booked out with 60 people registered.

Stage Two of the consultation included online engagement through Council's YourSay website and three focus groups.

There were 330 total visits to the Stage Two YourSay Adelaide webpage. This included:

- 266 'aware' participants people who looked at the engagement page
- 108 people 'informed' people who downloaded the engagement documents
- 3 people 'engaged' by providing a response.

Twenty people registered to attend the three focus groups.

#### 5 Delivery of the Disability Access and Inclusion Plan 2019-2022

#### Implementation

CoA has responsibility for implementing the DAIP. The focus areas and strategies/actions of the DAIP will be integrated into the ongoing business planning of Council, including annual planning and budget processes. As with previous years, this DAIP provides scope to identify additional actions as they emerge over the 4-year timeframe. Refer to Fig.1 for a diagram of the implementation cycle.

City of Adelaide will continue to implement the 'access and inclusion case study' approach to project delivery. Each year, Council staff and the Access and Inclusion Advisory Panel (AIAP) will choose a selection (approximately four) of projects which are given 'access and inclusion case study' status. These projects receive ongoing support from the AIAP and additional targeted engagement is undertaken, to ensure a variety of user needs are understood and incorporated into project design, delivery and evaluation. These projects are then documented to raise awareness and understanding amongst Council staff and stakeholders.

Previous case study projects have included the Adelaide Aquatic Centre, Adelaide Design Manual, Public Toilets Audit and New Year's Eve event.

Page **3** of **33** 

#### **Monitoring Progress**

The progress of the DAIP will be monitored by an internal reference group made up of staff with action responsibility, who meet quarterly, chaired by the Associate Director of Community and Culture (or delegate). This process will not only focus on the actions within the DAIP, but also identify emerging opportunities which may require a refocus of attention and resources.

An annual report including the DAIP audit report and notice of the chosen 'access and inclusion case study projects' will be presented to Elected Members.

#### **Ongoing Community Engagement**

The AIAP are the primary resource for ongoing engagement with people experiencing disability. The AIAP are established to assist Council in achieving the outcomes of the DAIP, by providing strategic, expert and impartial advice on the development, implementation, monitoring and review of Council polices, strategies, plans and projects to advance the inclusion of people experiencing disability. The Terms of Reference and current membership for the AIAP are available on CoA's website. There are twelve members including six individuals and six organisational representatives.

In addition to this, ongoing targeted engagement will be undertaken for each 'access and inclusion case study project' and any access and inclusion related projects which may emerge over the course of the DAIP timeframe.

A bi-annual newsletter will be produced to update the community on the activities of the AIAP and DAIP. The newsletter will be sent to people on CoA's new access and inclusion database and will be made available on our website. We will also continue to utilise the state government's SA Disability Engagement Group for targeted engagement opportunities, such as focus groups.

#### Review

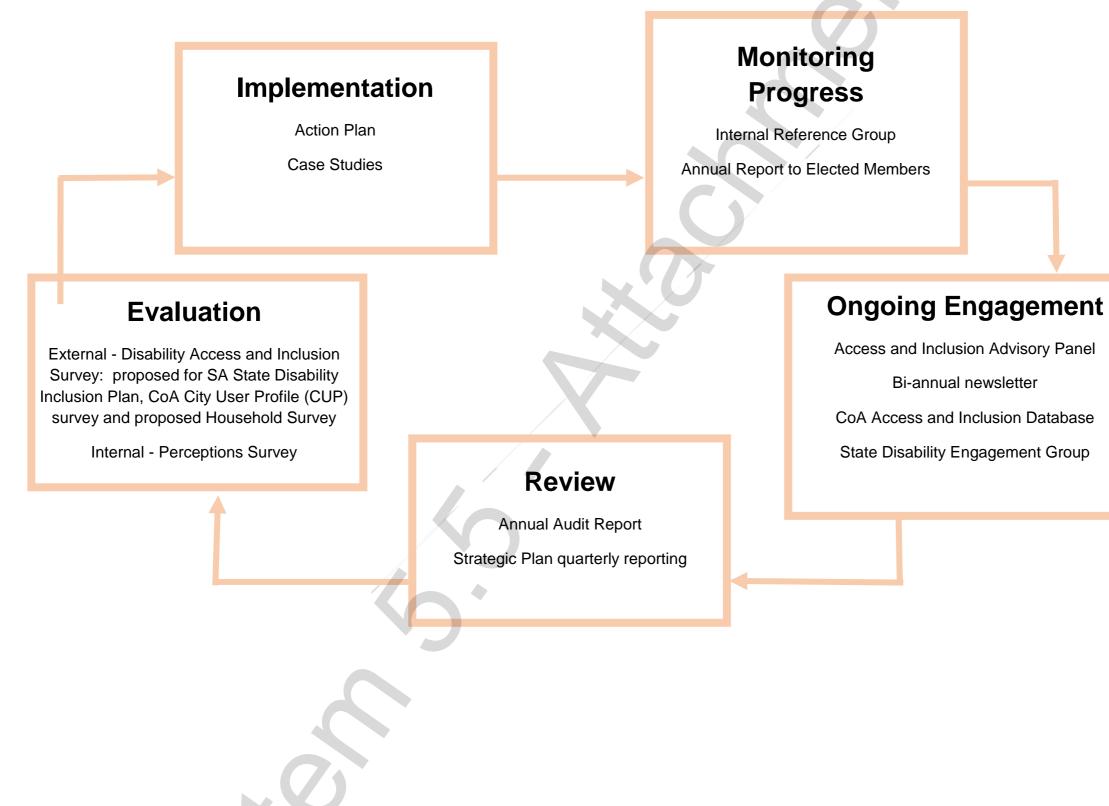
The DAIP is subject to ongoing review through annual Strategic Plan milestone reporting, summarised in an annual DAIP audit report. The DAIP audit report will include analysis of qualitative and quantitative data to measure how effective Council has been in achieving the targets and measures outlined in the DAIP.

#### Evaluation

External - At the time of writing, CoA Administration are advocating to the Department of Human Services SA to introduce state wide evaluation measures for DAIPs. In requiring local governments to prepare, monitor and report on our DAIPS, we see a role for state government in supporting an evaluation framework that can be applied across the state to track meaningful change over time. CoA will use the question set from the state <u>Disability Access and Inclusion Survey 2017</u> to benchmark at a local level, through our City User Profile (CUP) and proposed Household Survey. An update to this DAIP document will be provided to include the evaluation measures the state government supports, once they are considered during consultation for the South Australian State Disability Inclusion Plan (scheduled for completion in October 2019).

Internal - Staff members who have DAIP action plan responsibility and others, will be surveyed to determine whether involvement in DAIP implementation increases their confidence to deliver programs and services that are accessible and inclusive of people living with disability.

## FIG.1 – DAIP Implementation Cycle



#### Appendices 6

dovolopment ir	Appendices
dovolopment in	Appendices cronyms and Definitions
uevelopment, ir	A group of community and organisational representatives who provide strategic, expert and impartial advice to the City clusion Advisory anel (AIAP)
	USLAN Australian sign language
	oA City of Adelaide
iccessfully with	ommunications "Communication Access aims to create a world where people who have communication difficulties are able to communication ccess
	HS Department of Human Services – South Australian Government department responsible for disability policy
oral palsy	<ul> <li>bisability</li> <li>bisability</li> <li>biscrimination Act DDA) definitions of sability</li> <li>biscal – e.g. someone with mental illness such as depression</li> <li>biscal – e.g. someone who uses a wheel chair, stick or walking frame; uses a scooter; or a person with amputation</li> <li>biscal – e.g. people who have vision impairment or who are Deaf or hard of hearing</li> <li>lintellectual – e.g. someone with literacy such as dyslexia</li> <li>Neurological – e.g. Multiple Sclerosis</li> <li>Disease processes – e.g. Hepatitis B or HIV/AIDS</li> </ul>
utism and sens	ensory processing "Sensory processing is the ability to organise and interpret information we receive through our senses. This allow situations, tasks and environments. Sensory processing difficulties are commonly reported and observed in individua now recognised in the new diagnostic criteria for autism (DSM-V). There are two broad categories of sensory process Autism Spectrum Australia
-	DIS "The National Disability Insurance Scheme is called the NDIS. The NDIS is a new way to help people under 65 with families and carers with information about services to support people with disability." – Australian Department of Huma
	niversal Design Universal Design principles include: 1. Equitable Use 2. Flexibility in Use 3. Simple and Intuitive to Use 4. Perceptible Information 5. Tolerance for Error
	4. Perceptible Information

implementation, monitoring and
n everyone" – Scope Victoria
opriate responses for particular sory processing challenges are -sensitivity • Under-sensitivity" –
supports. The NDIS also helps

	6. Low Physical Effort	
	7. Size and Space for Approach and Use	
	(Centre for Universal Design Australia)	
Wayfinding	Wayfinding is a term used by access consultants and experts that describes the manner in which people fin blindness particularly require environmental cues to way find, e.g. maps, street numbers, and directional Surface Indicators, dome buttons on handrail ends, raised and directional signage, continuous handrails, signage can all assist in wayfinding. Universal design which enables intuitive wayfinding is considered bes ensuring the alignment of kerbs across a street.	signs. Wayfinding is much more tactile trails, Braille signage, in
WCAG	The Web Content Accessibility Guidelines (WCAG) are part of a series of web accessibility guidelines publis Web Consortium (W3C), the main international standards organisation for the Internet.	shed by the Web Accessibility Init

### 7 Regulation Matrix

	National	State	City of Adela
Acts	Disability Discrimination Act 1992	Equal Opportunities Act 1984	
	Fair Work Act 2009	Disability Inclusion Act 2018	
		Development Act (Building Rules) (SA) 1993	
Policy and Strategy	National Disability Strategy 2010-2020		Strategic Plar
	National Disability Insurance Scheme (NDIS)		Smart Move S
	Web Accessibility National Transition Strategy (NTS)		Cultural Strate
			Adelaide Park Strategy 2015
			Objects on Fo
			Asset Manage
			Customer Ser
			Wayfinding St
			On-Street Ac Guidelines
Plans			Disability A

X

ment. People with low vision and ore than signage. Tactile Ground infrared wireless and interactive velopment. An example of this is

nitiative (WAI) of the World Wide

### laide

- an 2016-2020
- e Strategy 2012-2022
- ategy 2017-2023
- ark Lands Management 15-2025
- Footpaths Policy
- agement Policy
- Service Policy
- Strategy
- Activities Policy and Operating

#### Access and Inclusion Plan

	National	State	City of Adelaide
			2019-2022
			Adelaide Park Lands Events Management Plan
			Asset Management Plans
			Integrated Business Plan
Standards	Access to Premises Standards		Construction and Maintenance Standards
	AS1428 Suite Design for access and mobility		Trade Service Standards
	AS4586 Slip Resistance of Pedestrian Surface Materials		
	AS3745 Planning for emergencies in facilities		
	AS4299 Adaptable housing		
	AS2890 On street and off street car parking		
	AS1735 Lift Standards		
	ISO10535 Hoists		
	Disability Standards for Accessible Public Transport 2002		
	AS EN 301.549:2016 Accessibility requirements suitable for public procurement of ICT products and services		
Guidelines			Public Toilet Operating Guideline
			Outdoor Dining Operating Guideline
			On Street Parking Operating Guideline
			Induction and Onboarding Operating Guideline
			Encroachments Operating Guidelines
			City Works Operating Guidelines
			Adelaide Park Lands Building Design
The Committee Meeting - Agenda - 19 Febr	ruary 2019 Licensed by Copy	right Agency. You must not copy this work without permission.	

	National	State	City of Adela
		X	
			Guidelines
			Flexible Work
			Guideline
			Urban Design
			Manual)
			Disability Emp
			Operating Gu
			Volunteer Ser
			(Operating Gu
Codes	Building Code of Australia	Planning and Design Code	
	5		

#### elaide

- ork Arrangements Operating
- gn Guidelines (Adelaide Design
- mployment Parking Scheme Guidelines 2018
- Services Operating Guideline Guideline)

#### 8 DAIP 2019-2022 Action Plan

## Focus Area One – Getting to and Around the City

(City of Adelaide's built environs and facilities)

Outc	ome	Action (Deliverable)	Measures and Target	Key Responsibility (role)	Timing	Strategic
1.1.	Pedestrian paths of travel provide consistency, ease and independence for all users	1.1.1 CoA deliver a schedule of kerb ramp improvements across the city	Level of service developed Increase in DDA compliant ramps by 2022	Lead Asset Consultant - Streets Infrastructure	2019/2020 2021/2022	Liveable – adopting a the City ar infrastruct quality sta technolog
		1.1.2 CoA design standards ensure technical specifications meet and where possible are set above minimum Australian Standards for all new and renewal projects	Adelaide Design Manual and related technical specifications stipulate standards that meet and in places go above Australian Standards	Senior Technical Designer Design and Strategy	2021/2022	Liveable – adopting a the City ar infrastruct quality sta technolog
		1.1.3 CoA staff and contractors work to ensure disruptions to pedestrian paths of travel due to city works are minimised; and are communicated clearly, both onsite and online	Investigation of online platform to map street activities including but not limited to city works City Works Operating Guidelines provides direction on minimising disruptions and is communicated with contractors	Team Leader, Business Centre Customer	2019/2020	Smart – T processes and provid having all by 2018 a submitted
		1.1.4 CoA design standards include the provision of regular rest stops, which meet the needs of various	Adelaide Design Manual includes technical specifications for rest	Principal, Landscape Architecture Design and	2021/2022	Liveable - adopting a the City an infrastruct

### c Plan Action

e – Create world class infrastructure by g a three year rolling capital works program for and Park Lands to ensure all new and existing acture are delivered and maintained to high standards, incorporating universal access, ogy, heritage, arts and green elements

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Transform our services and business es to improve our effectiveness and efficiency vide improved communications, including all Council forms able to be submitted online and all development applications able to be ed online by 2020

e – Create world class infrastructure by g a three year rolling capital works program for and Park Lands to ensure all new and existing acture are delivered and maintained to high

(City of Adelaide's built environs and facilities)

Outcome	Action (Deliverable)	Measures and Target	Key Responsibility (role)	Timing	Strategic
	users including; older people, wheelchair users, mobility device users, people who experience sensory processing difficulties (quiet spaces), guide dogs (including places to water and toilet)	stops	Strategy		quality sta technology
	1.1.5 CoA deliver a schedule of bus stop improvements across the city	Achieve the legislated target of 100% accessible bus stops as per the Transport Standard	Principal, Transport Design Design and Strategy	2021/2022	Liveable – adopting a the City an infrastructu quality star technology
	1.1.6 CoA work with DPTI to ensure all city tram stops are accessible	All city tram stops are accessible (meet Australian Standards)	Principal, Transport Design Design and Strategy	2020/2021	Liveable – adopting a the City ar infrastructu quality stat technology
	1.1.7 CoA deliver a schedule of audio- tactile crossings	All cross walks have audio tactile push bottoms that meet Australian standards 'Pedestrian Network Analysis' tool used to inform decision making	Principal, Transport Planning Design and Strategy	2021/2022	Liveable – adopting a the City an infrastructu quality star technology
	1.1.8 CoA set pedestrian crossing times above Australian Standards	Pedestrian speed is calculated at 1.0 metres per second	Principal, Transport Planning Design and	2021/2022	Liveable – adopting a the City ar infrastructo

#### c Plan Action

tandards, incorporating universal access, gy, heritage, arts and green elements

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(City of Adelaide's built environs and facilities)

Outcome	Action (Deliverable)	Measures and Target	Key Responsibility (role)	Timing	Strategic
			Strategy		quality star technology
	1.1.9 CoA install technologies to improve pedestrian safety	No. of locations technology is trialled and applied	Principal, Transport Planning Design and Strategy	2021/2022	Liveable – adopting a the City an infrastructu quality star technology
	1.1.10 CoA's design standards include technical specifications for signage, tactile signage, braille signage, audio description and integrated technology	Adelaide Design Manual includes technical specifications for signage, tactile signage, braille signage, audio description and integrated technology	Principal, Design Design and Strategy	2021/2022	Liveable – adopting a the City an infrastructu quality star technology
	1.1.11 CoA works with city businesses and users to encourage and regulate clear paths of travel for pedestrians	Number of City Safety resolutions logged via Pathways and CRM systems, categories include: A-Frames, Outdoor dining/objects on footpaths, Reporting hazards, Footpaths faults (trip hazards) On-Street Activities Policy and Operating Guidelines provide	Team Leader, Community Health and Safety Customer	2021/2022	Liveable – adopting a the City an infrastructu quality star technology

#### c Plan Action

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(City of Adelaide's built environs and facilities)

Outcome	Action (Deliverable)	Measures and Target	Key Responsibility (role)	Timing	Strategic
		minimising disruptions and encouraging and regulating clear paths of travel			
	1.1.12 CoA service standards ensure a responsive program of maintenance and renewal for city streets	Maintain service levels	Associate Directors Infrastructure and Public Realm	2021/2022	Liveable – adopting a the City ar infrastruct quality sta technolog
	1.1.13 CoA provide a clear point of contact for reporting obstructions to paths of travel, and an efficient and responsive feedback loop	Online form developed to replace 'Adelaide Report It' app	Manager, Customer Experience Customer	2019/2020	Liveable – and with b increasing
1.2. Quality public infrastructure enables people's participation	1.2.1 CoA regularly reviews our provision of on-street and off-street (UPark and other) accessible car parking to ensure it continues to balance the needs of a range of users including drivers, carers and modified vehicles (including rear loading)	Accessible Parking Audit/User Needs Assessment Number of designated accessible parking spaces (on and off street) Number of accessibility passes issued annually	Team Leader, On-Street Parking Management Customer Team Leader Off- Street Parking Services Commercial	2021/2022	Liveable – adopting a the City ar infrastruct quality sta technology
	1.2.2 CoA continues to provide and	Number of accessibility passes	Team Leader Off- Street Parking	2021/2022	Liveable - and with b

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### c Plan Action

e – Create world class infrastructure by g a three year rolling capital works program for and Park Lands to ensure all new and existing acture are delivered and maintained to high standards, incorporating universal access, bgy, heritage, arts and green elements

e – Deliver Council's core services efficiently brilliant customer service for a growing and ngly diverse and multicultural community

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 Deliver Council's core services efficiently brilliant customer service for a growing and

(City of Adelaide's built environs and facilities)

Outcome	Action (Deliverable)	Measures and Target	Key Responsibility (role)	Timing	Strategic
	promote the UPark Accessibility Pass	issued annually	Services Commercial		increasing
	1.2.3 CoA review the Category 3 – Residential Parking Permit ('Daily Care Parking Permit') to ensure it meets the needs of those that require and provide care and personal support	Review undertaken through engagement with key stakeholders Number of Category 3 – Residential Parking Permits issued annually	Business Service Representative (Residential Parking) Customer	2021/2022	Liveable – and with b increasing
	1.2.4 CoA supports up to date information about accessible car parking locations and features across the city, and the accessibility of related infrastructure, onsite and online	Park Adelaide App launched Data made available for online map BlueBays App promoted on CoA website	Team Leader, On-Street Parking Management Customer	2021/2022	Smart - By customer and imple City and N free enviro
	1.2.5 CoA continues to provide the free City Connector Bus in partnership with the State Government, and investigates opportunities to model best practice public transport provision including but not limited to the provision of on- board hearing augmentation systems and driver disability awareness training	User Testing for hearing augmentation systems Training resources for driver disability awareness developed Adelaide Metro Customer Satisfaction Survey	Principal, Transport Design Design and Strategy	2021/2022	Liveable – improve p patronage expansior

### c Plan Action

#### ngly diverse and multicultural community

e – Deliver Council's core services efficiently a brilliant customer service for a growing and ngly diverse and multicultural community

By June 2017, as part of an improved er experience we will develop a business plan element smart parking technology across the d North Adelaide to move toward an expiationvironment

e – encourage the State Government to e public transport to promote greater ge, including continued investment and on of the free City Connector Services

Focus Area One – Getting to and Around the City (City of Adelaide's built environs and facilities)					
Outcome	Action (Deliverable)	Measures and Target	Key Responsibility (role)	Timing	Strategi
	1.2.6 CoA regularly review our provision of accessible toilets to ensure they meet Standards, are well located, and help to provide adequate coverage across the city	Level of service developed	Lead Asset Consultant - Buildings Infrastructure	2019/2020	Liveable adopting the City a infrastruc quality st technolog
	<ul> <li>1.2.7</li> <li>(a) CoA deliver our first Changing Places accredited facility in the city (James Place), and</li> <li>(b) Investigates opportunities for further provision across the city through joint funding with state government</li> </ul>	Project Delivered Project processes documented through A&I Case Study Additional sites identified	Program Manager - Infrastructure Delivery Infrastructure	2018/2019 2020/2021	Liveable adopting the City a infrastruc quality st technolo
	1.2.8 CoA continue our affiliation with Recharge Scheme Australia and work with partners to build the listing of recharge points across the city	Six new Recharge Point listings on Recharge Scheme Australia website for CoA 19 points in 2018/19	Coordinator, Healthy Ageing, Wellbeing & Resilience Community	2021/2022	Liveable commun support v
	1.2.9 CoA adopts the 'Touched by Olivia Inclusive Playspace Guidelines' for all new and renewed playspace developments	Guidelines applied to all new and renewed playspace projects	Associate Director Design and Strategy	2021/2022	Liveable consister Park Lan
	1.2.10 CoA ensure the Rymill Park Masterplan prioritises accessibility and includes the development of a	Delivery of a new inclusive play space in Rymill Park	Manager, Strategy Design and Strategy	2021/2022	Liveable consister Park Lan

### ic Plan Action

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e – Work with the State Government, inity leaders and community organisations to t vulnerable members of the community

le – Deliver sport and recreation activity hubs ent with the Active City Strategy and Adelaide ands Management Strategy

Ie – Deliver sport and recreation activity hubs
 tent with the Active City Strategy and Adelaide
 ands Management Strategy

(City of Adelaide's built environs and facilities)

Outcome	Action (Deliverable)	Measures and Target	Key Responsibility (role)	Timing	Strategic	
	new inclusive play space to be named in recognition of Quentin Kenihan					
	1.2.11 CoA continue to build on the branding of the Adelaide Aquatic Centre as an accessible community facility	Evidence of targeted marketing initiatives Evidence of partnerships with disability sector providers	Group Team Leader – Operations, Adelaide Aquatic Centre Finance and Businesses	2021/2022	Liveable – adopting a the City an infrastructu quality stat technology	
	1.2.12 CoA continue to build on the branding of the Golf Course as an accessible community facility	Evidence of targeted marketing initiatives Evidence of partnerships with disability sector providers	Gold Professional, Golf Links Finance and Businesses	2021/2022	Liveable – adopting a the City an infrastructu quality stat technology	
	1.2.13 CoA condition audit briefs include baseline access measures to current standards	Condition audit briefs include access measures to current standards	Lead Asset Consultant - Buildings Infrastructure	2019/2020	Liveable – adopting a the City an infrastructu quality star technology	
	1.2.14 CoA to investigate the role and provision of quiet zones and noise mitigation strategies across the city, with particular reference to the experience of people who experience sensory processing	Discussion/Research Paper prepared and presented to Council	Manager Strategy Design and Strategy	2020/2021	Liveable – adopting a the City an infrastructu quality stat technology	

#### c Plan Action

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(City of Adelaide's built environs and facilities)

Outcome	Action (Deliverable)	Measures and Target	Key Responsibility (role)	Timing	Strategic
	difficulties				
	1.2.15 CoA work toward making the entire length of the Adelaide Parklands Trail accessible to all users	Identify and implement opportunities to upgrade and improve the Park Lands Trail as part of the three-year asset renewal plan	Principal, Transport Planning Design and Strategy	2021/2022	Liveable – adopting a the City ar infrastruct quality sta technolog
1.3. City planning and development reflects Universal Design Principles	1.3.1 CoA has access consulting expertise, including within Building Assessment, Traffic Management and Civil Engineering	Evidence of qualification and/or training	Planning and Development Design and Strategy	2019/2020	Liveable - and with b increasing
	1.3.2 CoA educates the building sector on how to achieve universal design principles	Evidence of industry engagement	Building Surveying Officer Planning and Development	2021/2022	Liveable - housing a stock, and adaptive b
	1.3.3 CoA supports further embedding universal design principles in the planning system by leveraging the Planning, Development and Infrastructure Act 2016 provisions. This may include new Planning Policies (Planning and Design Code and/or Design Standards)	Development of assessment guidelines for CoA	Senior Policy Planner Planning and Development	2021/2022	Liveable - housing a stock, and adaptive b
	1.3.4	Evidence of advocacy,	Associate	2021/2022	Liveable - residentia

### c Plan Action

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e - Deliver Council's core services efficiently brilliant customer service for a growing and ngly diverse and multicultural community

 Work with the State Government to address affordability, including diversity of dwelling
 nd deliver a range of initiatives such as
 building reuse and new building technologies

e - Work with the State Government to address affordability, including diversity of dwelling nd deliver a range of initiatives such as building reuse and new building technologies

e - Encourage growth in the full range of ial property development in a mixed-use

Focus Area One – Getting to and Around the City (City of Adelaide's built environs and facilities)					
Outcome	Action (Deliverable)	Measures and Target	Key Responsibility (role)	Timing	Strategic
	CoA advocates and works with industry providers towards the delivery of housing outcomes for people with disability, including but not limited to NDIS Specialist Disability Accommodation and Liveable Housing Design Guidelines	partnerships, delivery	Director Property Associate Director Economic Development and Tourism		environmo scale and
	1.3.5 CoA establishes accessibility guidelines/standards for lease and licence agreements	Accessibility guidelines/standards developed and included in all new lease and licence agreements	Associate Director Property Associate Director Infrastructure	2020/2021	Liveable - and with t increasing

### ic Plan Action

ment in a manner that respects the human nd different characters of districts in the City

e - Deliver Council's core services efficiently n brilliant customer service for a growing and ingly diverse and multicultural community

Focus Area Two – Participating in the life (City of Adelaide's events and addressing the s		in its programs and	services)	X	
Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategic F
2.1. City events are accessible to all	2.1.1 Incorporate accessibility measures into the planning for all Council run events	Evidence of accessible measures implemented at events Develop Accessible Events Checklist	City Events Project Consultant Customer	2019/2020	Liveable - E City commu people of a City life, inc
	2.1.2 CoA implement an accessible events checklist for Council run meetings including workshops, forums, information sessions, focus groups and consultation activities	Accessible Events Checklist implemented	Senior Consultant, Council Business People and Governance Senior Community Engagement Officer Marketing and Communications	2019/2020	Liveable - E City commu people of a City life, inc
	2.1.3 CoA encourages the delivery of accessible events in the city, by providing information, support and funding to event organisers	Grants and sponsorship supports accessibility improvements Event application process requires submission of an access and inclusion plan as	Senior Events Facilitator, Events Customer Grants Administration Officer Community and	2019/2020	Liveable - E with brillian increasingly

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#### Plan Objective

- Develop and celebrate strong and resilient munities that are welcoming and encourage f all ages, cultures and means to participate in including through volunteer opportunities

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- Deliver Council's core services efficiently and ant customer service for a growing and gly diverse and multicultural community

Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategic
		part of their site plan Accessible Event Information Sessions delivered As an outcome of the Events Service Review, Event Operating Guidelines/tools and templates created and updated to include access and inclusion checklists and plans.	Culture		
2.2. Social connectedness and wellbeing	2.2.1 Library programs and services are adaptable and responsive to user needs, by having staff with disability awareness, Information Management (IM) systems which are accessible, and partnerships which support inclusive programming	Number of employees who have undertaken disability awareness training IM solutions that support users with disability Evidence of partnerships that support people with disability	Manager Culture and Lifelong Learning Community and Culture	2021/2022	Liveable - City comm people of a City life, in
	2.2.2	Number of employees who	Manager Participation and	2021/2022	Liveable -

Develop and celebrate strong and resilient nunities that are welcoming and encourage all ages, cultures and means to participate in ncluding through volunteer opportunities

Increase participation by the broadest range

Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategic P
	Community Centre programs and services are adaptable and responsive to user needs, by having staff with disability awareness, Information Management (IM) systems which are accessible, and partnerships which support inclusive programming	have undertaken disability awareness training IM solutions that support users with disability Evidence of partnerships that support people with disability	Inclusion Community and Culture		of residents
	2.2.3 CoA grants and sponsorship programs support accessible activities and events; the guidelines, application forms and online application system are accessible to all users	Audit of online systems Guidelines and application form available in accessible formats Listing of funding provided to support increased accessibility	Grants Administration Officer Community and Culture Events and Festivals Sponsorship Advisor Economic Development and Tourism	2019/2020	Liveable - D City commu people of all City life, incl
	2.2.4 The Cultural Strategy supports artist and audience development; by providing information, support and funding to develop content, venues and promotional material that is accessible and inclusive	Evidence of funding provided Evidence of artist development Evidence of audience	Senior Coordinator Arts and Culture Community and Culture	2021/2022	Creative - S individuals t cultural and

ts in the community life of their neighbourhood

Develop and celebrate strong and resilient nunities that are welcoming and encourage all ages, cultures and means to participate in ncluding through volunteer opportunities

Support businesses, community groups and to grow their contribution to the creative, nd artistic life of the City

Dutcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategic
		development Evidence of disability sector partnerships			
	2.2.5 CoA supports older residents and carers to remain independent, through the provision of programming and supports that work with their strengths and help achieve the goals of 'wellbeing and reablement'	Scope of programs and supports offered No. of new participants	Coordinator, Healthy Ageing Community and Culture	2021/2022	Liveable - of resident
	2.2.6 CoA's volunteer program supports people with disability to engage in a variety of volunteering roles within the city, by having volunteer supervisors with disability awareness and processes and systems which are accessible	Online application system audited Volunteer supervisors trained in disability awareness Examples of role redesign Volunteer testimony/profile on website	Volunteer Coordinator Community and Culture	2020/2021	Liveable - City comm people of a City life, in
	2.2.7 CoA continues our affiliation with the Companion Card SA program	CoA services including Adelaide Aquatic Centre and Adelaide Golf Links remain	Commercial Manager, City Businesses Commercial	2021/2022	Liveable - City comm people of a City life, in

- Increase participation by the broadest range nts in the community life of their neighbourhood

- Develop and celebrate strong and resilient munities that are welcoming and encourage f all ages, cultures and means to participate in including through volunteer opportunities

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Focus Area Two – Participating in the life of the city (City of Adelaide's events and addressing the specific needs of people with disability in its programs and services)					
Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategic I
		affiliated			
	2.2.8 CoA promote a program of International Day of People with Disability celebrations each year	Calendar of activities listed on What's On	Senior Social Planner Community and Culture	2021/2022	Liveable - I City comm people of a City life, ind

- Develop and celebrate strong and resilient munities that are welcoming and encourage f all ages, cultures and means to participate in including through volunteer opportunities

MeasuresResponsibility (role)2022 unless otherwise3.1 Customer services are accessible to all users3.1.1 Person to person, and face to face communication opportunities are retained and promotedCustomers are aware of other options that are easily identifiable Customer feedback is sought regarding the services that they wan/needManager, Customer Experience Customer2019/2020Lin are are options that are easily identifiable Customer feedback is sought regarding the services that they wan/need provided person to person and face to faceManager, Customer Experience Customer2019/2020Lin are are customer3.1.2 Person to person, and face to face opportunities are complimented by accessible online services including City Chat and the CoA websiteEvidence of services provided % of people accessing online servicesManager, Customer2019/2020Sr are are are are are accessible to all usersSr are are are and face to the Web Accessibility NationalManager, customer2019/2020Sr areMeasures are are are are are are are are are are are are areManager, are are are are are are are2019/2020Sr are are are are are are3.2 Information is accessible to all user	Focus Area Three – Finding out what's available (Access to City of Adelaide information and communications)					
usersPerson to person, and face to face communication opportunities are retained and promotedaware of other options that are 	Outcome	Strategy or Action (Deliverable)		Responsibility	2022 unless otherwise	Strategic
Person to person, and face to face opportunities are complimented by accessible online services including City Chat and the CoA websiteservices provided % of people accessing online servicesCustomer Experience Customerpro- and customer3.2 Information is accessible to all users3.2.1 All CoA websites adhere to the Web Accessibility NationalWebsite Audit complianceCommunications and Digital Marketing Conservites2019/2020Line and and and and and and and Digital Marketing		Person to person, and face to face communication opportunities are	aware of other options that are easily identifiable Customer feedback is sought regarding the services that they want/need provided person to person and face to	Customer Experience	2019/2020	Liveable - and with b increasing
All CoA websites adhere to the Web Accessibility National Consultant		Person to person, and face to face opportunities are complimented by accessible online services including City Chat and the CoA	services provided % of people accessing online	Customer Experience	2019/2020	Smart - Tr processes and provid including f online by 2 to be subr
WCAG 2.0 Level AAA compliance     Marketing and       Communications     Communications	3.2 Information is accessible to all users	All CoA websites adhere to the Web Accessibility National Transition Strategy (NTS) and		and Digital Marketing Consultant Marketing and	2019/2020	Liveable - and with b increasing
Council information is available in Standard Marketing wi		Council information is available in multiple formats including Easy English/Read, AUSLAN and	Standard	Marketing Operations Marketing and	2021/2022	Liveable- I with brillia increasing

- Deliver Council's core services efficiently brilliant customer service for a growing and ngly diverse and multicultural community

Transform our services and business es to improve our effectiveness and efficiency ride improved quality communications, g having all Council forms able to be submitted / 2018 and all development applications able pmitted online by 2020

- Deliver Council's core services efficiently brilliant customer service for a growing and ngly diverse and multicultural community

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Focus Area Three – Finding out what's available (Access to City of Adelaide information and communications)					
Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategic
	reader technology				
	3.2.3 CoA has Communication Access expertise within the staff team, or an arrangement in place to access this expertise	Evidence of qualification and/or training provided; or contract with specialist provider	Manager Marketing Operations Marketing and Communications	2019/2020	Liveable- I with brillian increasing
	3.2.4 CoA has a central webpage listing key accessibility information and maps, for toilets, car parking, destinations e.g. accessible play spaces	Data requirements investigated	Senior Social Planner Participation and Inclusion	2019/2020	Liveable- I with brillian increasing
	3.2.5 CoA further investigates opportunities to support people to undertake journey planning online and onsite, building on learnings and research from the 'Accessible Adelaide Project' pilot	Evidence of investigation and delivery of solutions	Senior Social Planner Participation and Inclusion	2019/2020	Smart - Tr processes and provid including h online by 2 to be subn
	3.2.6 CoA investigates the recommendations from the 'Provision of Accessibility Information' research project to support accessible tourism, such as opportunities to support Traveller's Aid services, volunteer information champions and precinct accessibility maps	Examples of strategies implemented	Visitor Experience Advisor Economic Development and Tourism	2020/2021	Liveable- I with brillian increasing

### Plan Objective

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Focus Area Three – Finding out what's available (Access to City of Adelaide information and communications)					
Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategic I
	3.2.7 CoA share relevant business- related data in Economic Insights Dashboard	Data collection supports business insights	Research Analyst Special Projects Economic Growth Economic Development and Tourism	2020/2021	Smart - Tra processes and provide including h online by 2 to be subm
	3.2.8 CoA investigates opportunities to promote the business case for accessibility	Evidence base collated and shared with stakeholders Marketing and media coverage of case study examples in the city	Research Analyst Special Projects Economic Growth Economic Development and Tourism	2019/2020	Liveable - I of residents neighbourh

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Transform our services and business es to improve our effectiveness and efficiency vide improved quality communications, g having all Council forms able to be submitted y 2018 and all development applications able bmitted online by 2020

- Increase participation by the broadest range ents in the community life of their urhood

Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategic
4.1 Self-determination	4.1.1 CoA ensures that our community engagement opportunities are provided online and person to person (verbally), and that online research and consultation activities are accessible	YourSay meets WCAG 2.0 Level AAA Contact person nominated for all engagements Survey standard investigated	Senior Community Engagement Officer Marketing and Communications Senior Consultant, Corporate Planning and Reporting People and Governance	2019/2020 2019/2020	Liveable - of resident neighbourt
	4.1.2 CoA acknowledges the diversity of disability and designs engagement opportunities accordingly; in partnership with sector experts. Engagement with vulnerable groups is actively sought out including but not limited to; Aboriginal and Torres Strait Islander people with disability, women with disability, children with disability, culturally and linguistically diverse people with disability (as defined in the <i>Disability Inclusion Act 2018</i> )	Examples of engagement activities with vulnerable groups	Senior Social Planner Community and Culture	2021/2022	Liveable - City comm people of a City life, in

### : Plan Objective

- Increase participation by the broadest range nts in the community life of their irhood

- Develop and celebrate strong and resilient munities that are welcoming and encourage all ages, cultures and means to participate in including through volunteer opportunities

Focus Area Four – Participating in Co (Access to City of Adelaide information and	•	ific needs of people	with disability in o	ur programs and	d services)
Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategic I
	4.1.3 CoA continues to facilitate the Access and Inclusion Advisory Panel; and promotes their role in advising case study projects and related activities across CoA	Membership reflects Terms of Reference Membership attendance at meetings Minimum quarterly meetings held	Senior Social Planner Community and Culture	2021/2022	Liveable - I City comm people of a City life, ind
	4.1.4 CoA's Access and Inclusion Advisory Panel are provided with opportunities to engage with Elected Members	Opportunities provided	Senior Social Planner Community and Culture	2021/2022	Liveable - I City comm people of a City life, ind
	4.1.5 CoA investigates opportunities to make Council decision making more accessible to the community; such as investigating accessible documentation, interactive live streaming of Council meetings, live captioning of Council meetings, attending and making presentations to Council meetings, and Elected Member disability awareness	Evidence of investigation and delivery of solutions No. of Elected Members who have undertaken disability awareness training	Senior Consultant, Council Business People and Governance	2021/2022	Smart - Tra processes and provide including h online by 2 to be subm
	4.1.6 CoA investigates opportunities to support leadership development for people with disability in the	Evidence of investigation and delivery of solutions	Senior Social Planner Community and Culture	2019/2020	Liveable - I City comm people of a City life, ind

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#### Plan Objective

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Transform our services and business es to improve our effectiveness and efficiency ide improved quality communications, having all Council forms able to be submitted 2018 and all development applications able pmitted online by 2020

- Develop and celebrate strong and resilient munities that are welcoming and encourage all ages, cultures and means to participate in ncluding through volunteer opportunities

#### Focus Area Four – Participating in Council decision making (Access to City of Adelaide information and communications and addressing the specific needs of people with disability in our programs and services) Outcome Strategy or Action (Deliverable) Targets and Timing, 2019-Strategic Plan Objective Key Measures 2022 unless Responsibility (role) otherwise stated community 4.1.7 Listing audited Senior Social 2021/2022 annually Planner CoA provides an up to date listing of disability advocacy and Community and complaints services on our website Culture 4.1.8 Number and Manager, 2021/2022 Governance nature of DDA or CoA continue to respond to formal Human Rights complaints respectfully and People and complaints efficiently Governance received and resolved annually

Liveable - Deliver Council's core services efficiently and with brilliant customer service for a growing and increasingly diverse and multicultural community

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Focus Area 5 – Working at Council (Employment)						
Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategi	
5.1 An inclusive organisational culture	5.1.1 CoA employees and volunteers are offered disability awareness training via the Learn and Perform system	All employees and volunteers complete training All employees and volunteers offered refresher training every 3 years	Manager, Talent and Organisational Development People and Governance	2019/2020	Liveable and with increasin	
	5.1.2 CoA employees are supported to undertake disability related training as required, including but not limited to Communications Access training	No. of employees trained Examples of training undertaken	Manager, Talent and Organisational Development People and Governance	2021/2022	Liveable and with increasir	
	5.1.3 CoA review our processes and systems regarding job design, recruitment and selection, on- boarding, resources and tools; to ensure barriers to inclusion are removed	Evidence of investigation and delivery of solutions	Manager, People Services People and Governance	2021/2022	Liveable and with increasir	
	5.1.4 CoA works with other local government partners and/or state government to identify initiatives which improve the experience of employees with disability	Initiatives identified and implemented	Associate Director People and Governance	2020/2021	Liveable and with increasir	
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Focus Area 5 – Working at Council (Employment)				X	
Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategic
	5.1.5 CoA leaders have the skills and knowledge needed to support staff with disability and caring responsibilities	Examples of leadership training delivered annually	Manager, People Services People and Governance	2020/2021	Liveable and with increasin
	5.1.6 CoA promotes flexible working arrangements, our 'Flexible Work Arrangements Operating Guideline' enables this	Review of Flexible Work Arrangements Operating Guideline Explore how to define and measures flexible work arrangements Culture Survey results	Associate Director People and Governance	2019/2020	Liveable and with increasin
5.2 An accessible workplace	5.2.1 CoA Information Management systems are accessible and meet the Australian Standard for Accessibility requirements suitable for public procurement of ICT products and services (AS EN 301 549: 2016)	vendors	Associate Director Information Management	2019/2020	Liveable and with increasin
	5.2.2 CoA employees are skilled in identifying a range of accessible hardware and software solutions to increase the accessibility of our IM systems, where required	Number of employees trained in disability awareness Establish operating guideline/standard	Associate Director Information Management	2019/2020	Liveable and with increasin

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Focus Area 5 – Working at Council (Employment)				X	
Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategio
	5.2.3 CoA offers all employees a work station assessment when they commence, or change work station	% of employees who have had a work station assessment	Manager, My Safety People and Governance	2021/2022	Liveable and with increasing
	5.2.4 CoA considers the impact of building works, upgrades and reconfigurations on employee's access, including impacts regarding access to accessible toilets, access to quiet space, dust, chemicals, lighting and noise	Access requirements included in project risk assessment	Manager, My Safety Team People and Governance Manager, Infrastructure Delivery Infrastructure	2021/2022	Liveable and with increasing

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Focus Area 6 – Leaders in local governme	nt			X	
Outcome	Strategy or Action (Deliverable)	Targets and Measures	Key Responsibility (role)	Timing, 2019- 2022 unless otherwise stated	Strategic
6.1 Lead by example	6.1.1 CoA shares our learning and participates in sector development opportunities; including but not limited to the Local Government Access and Inclusion Network	Examples of sector participation	Senior Social Planner Community and Culture	2021/2022	Liveable - and with bi increasing
6.2 Work collaboratively with the State Government	6.2.1 CoA works with the State Government to meet the requirements of the Disability Inclusion Act, identify joint initiatives and support sector development	State Government membership of the Access and Inclusion Advisory Panel Examples of joint initiatives Reporting requirements met for the Disability Inclusion Act 2018	Senior Social Planner Community and Culture	2021/2022	Liveable - I and with br increasing

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#### c Plan Objective

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#### City of Adelaide Access and Inclusion Advisory Panel

#### **Remuneration Schedule**

According to the City of Adelaide Access and Inclusion Advisory Panel (AIAP) Terms of Reference, the AIAP will:

3.1 Provide advice and feedback to CoA employees on policy or project development and review, across all areas relevant to people with disability

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- 3.2 Provide advice and feedback to CoA employees related to the DAIP
- 3.3 Advise on submissions Council may make relating to State and Federal Government strategy, policy, regulation and legislation
- 3.4 Provide advice to Council on how to identify issues that are relevant to people with disability and how to prioritise projects;
- 3.5 To identify project opportunities in the City.

The Terms of Reference for the AIAP call for:

- 6.1 The AIAP consists of a maximum of twelve members. The membership consists of six individual members and six organisational (disability sector or related) members. Two proxy positions are also appointed to support individual members, should they need to be absent for any reason.
- 6.2 At least six of the AIAP members will be people who have a lived experience of disability whether personally or through a caring and support role.
- 6.3 The organisations represented on the AIAP should include: (a) an organisation with a focus on working with Aboriginal and Torres Strait Islander people with disability, (b) an organisation with a focus on working with young people with disability, and (c) an organisation with a focus on working with culturally and linguistically diverse people with disability. This reflects the priorities outlined in the Disability Inclusion Act 2018 (SA).

**Organisational Representatives**, are not remunerated for participation as they are supported by their workplace to represent them on the City of Adelaide AIAP.

**Individual Representatives**, are remunerated for participation on the City of Adelaide AIAP, as per the following schedule:

The City of Adelaide AIAP convenes quarterly meetings.

Each meeting is scheduled for 4 hours.

Remuneration at a rate of \$55 per hour plus one hour reading and preparation time, is based on an Adelaide, market- average, social planning remuneration rate that has been benchmarked.

Reimbursement at a rate of \$50 per meeting is made as a contribution towards participation costs (loss of income, transport/parking, childcare etc.).



#### Summary of Remuneration Benchmarking

	APLA Member	ACMA Board Member	RMMA Board Member	CAP Member	Reconciliation Committee Member
Meeting (includes reading and preparation)	\$51.50/ hr	\$15,450/ pa	\$665/ meeting	\$500/ meeting	\$500/ meeting
Participation Costs	Nil	transport	Nil	parking	\$50
Chair	Nil	\$25,750 pa	\$998/ meeting Deputy \$798/ meeting	\$600/ meeting	\$600/ meeting
Annual Remuneration Budget	\$10,600	\$119,000	\$63,000	\$71,500	\$13,600
Remuneration Logic	State Govt Boards & Committees Remuneration Framework	Independent Entity Operating Model (KPMG) 2011	State Govt Boards & Committees Remuneration Framework	Benchmarked against other Councils	Average \$200/ hr rates quoted in consultancy tenders in 18/19

### Proposed City of Adelaide Access and Inclusion Advisory Panel

Remuneration 2019- 2022

Access and Inclusion Advisory Panel Member	Pre- Meeting	Meeting plus reading and preparation	Participation Costs	Total remuneration per meeting
Organisational Representatives	Nil	Nil	Nil	Nil
Individual Representatives	Nil	\$275	\$50	\$325

The Committee Meeting - Agenda - 19 February 2019

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#### Project Scoping Document: Disability Access and Inclusion Plans Local Government Sector Collaboration Project

#### Objective:

To support Local Government (LG) to deliver effective, sustainable disability inclusion planning outcomes across the state, with reference to the requirements of the new *Disability Inclusion Act 2018 (SA)*.

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#### Background:

All State authorities in South Australia are now required to prepare Disability Access and Inclusion Plans (DAIP), as a requirement of the *Disability Inclusion Act* which came into effect 1 July 2018. This legislation requires that Council's prepare a 4-year plan in consultation with the community. The DAIP must include strategies to support people with disability in the following areas:

(1) access to the built environs, events and facilities;

(2) access to information and communications;

(3) addressing the specific needs of people with disability in its programs and services;

(4) employment.

Many Councils across SA have been engaged in disability planning and policy for many years e.g. City of Salisbury, City of Adelaide etc. For others, this legislation will prompt new action and activity, likely in the context of limited experience and capacity to respond. A coordinated response reduces financial, resource and reputational risks. The first DAIP is due to be published in an accessible format on each Council's website by 31 October 2020. The first report on the DAIP is due to be received by the Chief Executive – SA Dept of Human Services on 31 October 2021.

Key benefits to CoA participation include:

- Leadership development for some local citizens with disability beyond any individual Council's capacity
- Drawing on a richer pool of high quality access and inclusion experience across the local government sector to inform consultation about DAIP development
- Sharing the benefits of all Councils having quality DAIPs supporting coordinated specialisation which can prevent all Councils giving priority to the same access and inclusion problem

 Establishing Council credentials as access and inclusion leaders which will facilitate successful NDIS Information Linkages and Capacity Building (ILC) grant applications.

#### Outcomes:

(1) All Councils are prepared and supported to undertake meaningful engagement with the community in the preparation of their DAIP through:

1.1 Development of a community of practice supported by the LGA through the allocation of LGA staff time and resources

1.2 Sharing of information, contacts and lessons learned across the sector in preparation of DAIPs

1.3 The development of tools and facilitation of workshops to guide this process, through the employment of a Project Officer to be based at LGA and with project consultant (disability led).

1.4. Fee for service professional development for designated Council staff in access and inclusion planning provided by the LGPSA. This will be detailed in a separate project scoping document in consultation with LGPSA at a later date.

(2) Establishment of a sector-wide engagement medium and approach, to facilitate a deliberative process that can influence meaningful outcomes across the state and over a longer period of time, e.g. LG Access and Inclusion Advisory Panel or similar. This would help LG determine priorities and coordinate responses through DAIP development and implementation.

(3) Identify a model for leadership development that can support people with disability to be actively engaged in their local community; and provide information and support regarding pathways to participation in LG including employment, volunteering and Elected Membership.

#### Timeframe:

July 2019 to June 2020

#### Outputs:

(1) Regional coordination, workshop delivery and resource development - Project Officer based at LGA and project partner (disability led) to coordinate regions and facilitate workshops with LG, to increase awareness and capacity to meaningfully engage the community in the development of their DAIP. Engagement tools developed which reflect the process undertaken and can be used for future DAIP development after the initial 2020-2024 period.

(2) LG Access and Inclusion Advisory Panel or similar established to provide a medium for deliberative engagement at a LG sector level.

(3) Leadership development program scoped.

#### Process:

November 2018: Community Managers Network (CMN) and Local Government Access and Inclusion Network (LGAIN) feedback on draft project scoping document.

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December 2018 to January 2019: Seek project reference group participants through expression of interest process.

<u>February 2019</u>: Project reference group participants seek their Elected Members support and commitment to the project via a Council report.

March 2019: LGA Board feedback sought on the LG Research and Development Scheme application submitted.

<u>TBC (possibly April)</u> – Apply for National Disability Insurance Agency Information, Linkages and Capacity Building Grant in partnership with disability led organisation – to support Outcome 3.

May 2019: R&D Scheme outcome known.

July 2019: Project commences.

October 2019: Workshops with LG begin.

#### RAPID model:

Recommend: Victoria Brown (Senior Policy Officer, LGA), Michael Taggart (Salisbury), Sarah Cleggett (Adelaide).

Agree: LGA Board, Greater Adelaide Region Organisation of Councils (GAROC), South Australian Regional Organisation of Councils (SAROC) and project reference group

Perform: Project Officer, project reference group and project partner (TBC).

Input: Local Government Access and Inclusion Network (LGAIN), project reference group and CMN.

Decision: LGAIN and the project reference group.

Investment:		
Item	Detail	Amount
LGA staff and resources	Allocate LGA staff time (Senior Policy Officer) and resources to support the onboarding, coordination and daily supervision of the Project Officer and project partner for the duration of the project.	In-kind
LGA Research and Development Scheme	Application to fund the employment of a Project Officer. (1.0FTE Level 7)	\$126K (- \$40K council contributions) = \$86K
Council project reference group contributions	Each project reference group participant to contribute \$5K plus staff time and council resources including venue and catering for workshops. Aim for at least 8.	\$40K
ILC Grant Round for 2019/20	Outcomes 2 and 3 of the project, supporting the engagement of people with disability and recommending best practice approach to developing a leadership model and pathway. Engagement of project partner as a consultant to the project (600 hours	\$90K
	at \$150ph)	
	Total	\$216K

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Pro	Project Reference Group (TBC):						
	Council	Mayor	CEO	Staff Nominee			
1	Adelaide	Sandy Verschoor	Mark Goldstone	Sarah Cleggett			
2	ТВС						
3	ТВС						
4	ТВС						
5	ТВС						
6	ТВС						
7	ТВС						
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### Safer City Policy Review & Action Plan

ITEM 5.6 19/02/2019 The Committee

**Program Contact:** Sean McNamara, AD Community & Culture 8203 7640

**Approving Officer:** Clare Mockler, Director Community

2019/00184 Public

### **EXECUTIVE SUMMARY:**

The Safer City Policy and Strategy 2013-17 are due for review. This report outlines the approach that will be used to review and update the Policy. The attached Community Safety Discussion Paper provides context, data and case studies to inform the review, as well as proposed Outcomes and Principles for inclusion in the revised Policy. In addition, it is proposed that an Action Plan will be developed to provide a tangible link between the new Policy and service delivery.

**RECOMMENDATION:** 

THAT THE COMMITTEE RECOMMENDS TO COUNCIL

That Council:

- Notes that the Safer City Policy 2013-17, Attachment A to Item 5.6 on the Agenda for the meeting of The 1. Committee held on 19 February 2019, and Safer City Strategy 2013-17, Attachment B to Item 5.6 on the Agenda for the meeting of The Committee held on 19 February 2019, are due for review and the Safer City Policy 2019-2023 will be prepared for Council to consider in June 2019.
- Notes the Community Safety Discussion Paper, Attachment C to Item 5.6 on the Agenda for the meeting of 2. The Committee held on 19 February 2019.
- 3. Endorses the proposed approach to review and update the Safer City Policy 2019-2023 and to develop an associated Action Plan.

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### **IMPLICATIONS AND FINANCIALS:**

City of Adelaide 2016-2020 Strategic Plan	Strategic Alignment – Liveable Strategic Alignment - Corporate Activities
Policy	The Safer City Policy and Strategy 2013-17 will be replaced by the Safer City Policy and Action Plan 2019-23.
Consultation	Consultation to date has included partner agencies, members of the Safe Cities network (Capital Cities) and conversations with community groups. A formal consultation process is included in the proposed approach.
Resource	No additional resources required for the review of the Policy and development of the Action Plan. An internal strategic group has been formed to work collaboratively across portfolios.
Risk / Legal / Legislative	The Policy will ensure that Council is working with the community to ensure that safety and wellbeing are given due consideration in the delivery of Council services.
Opportunities	Opportunity to elevate Adelaide's reputation as a safe city. The review will allow for innovative approaches to community safety to be included in the updated Policy and Action Plan and to respond to emerging safety issues.
18/19 Budget Allocation	Within general operating budget.
Proposed 19/20 Budget Allocation	To implement new actions identified in the Action Plan 2019-23, \$50k is included in IBP&B 19/20 for Council's consideration.
Life of Project, Service, Initiative or (Expectancy of) Asset	2019-2023
18/19 Budget Reconsideration (if applicable)	Not as a result of this report.
Ongoing Costs (eg maintenance cost)	Not as a result of this report.
Other Funding Sources	Not as a result of this report.

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### DISCUSSION

- 1. The Safer City Policy (Attachment A) and Strategy 2013-17 (Attachment B) are due for review. As a result, it is proposed that a new Safer City Policy and Action Plan 2019-23 be developed. While the existing Safer City Policy 2013-17 was working well to guide decision making and inform service delivery this review will refresh the policy in line with the views of Council and best practice.
- 2. The Safer City Policy (Policy) will describe Council's policy position and strategic direction. The Policy will serve as a basis for decision making to inform service delivery. The Action Plan will identify Council's role in the delivery of safety initiatives, works and programs.
- 3. City of Adelaide's Strategic Plan 2016-20 will continue to provide broad strategic direction for community safety work.
- 4. The Community Safety Discussion Paper 2019 (Attachment C) provides context, data and case studies to inform the review, as well as the proposed Outcomes and Principles for inclusion in the revised Policy.
- 5. The proposed Outcomes of the revised Policy are:
  - 5.1. Safe streets, space and places
  - 5.2. Strong and welcoming communities
  - 5.3. A world renowned safe destination
- 6. The process to develop these draft outcomes has included:
  - 6.1. A review of trends and expected changes to the City in the future
  - 6.2. National and international research, including a survey of best practice examples from the Capital Cities Safe Cities Network
  - 6.3. Ongoing conversations with community members and local business owners
  - 6.4. Research in preparing the Community Safety Discussion Paper
  - 6.5. Ongoing insights and feedback from key stakeholders in State Government agencies and community organisations.
- 7. Due to being addressed in other policies, strategies or projects of Council, the Safer City Policy 2019-23 will not address:
  - 7.1. Homelessness
  - 7.2. Dry Areas
  - 7.3. Environmental Health
  - 7.4. Climate Change
  - 7.5. Emergency and Disaster Management
  - 7.6. Road Safety
- 8. Key timeline for the development of the Safer City Policy and Action Plan 2019-23:
  - 8.1. Form internal strategic reference group and define safety and policy themes (December 2018)

- 8.2. Draft Discussion Paper and Committee Report (January 2019)
- 8.3. Report to Committee with Discussion Paper to endorse approach (February 2019)
- 8.4. Draft Policy and Action Plan (late February and early March 2019)
- 8.5. Engage key stakeholders on Draft Policy and Action Plan (March 2019)
- 8.6. Formal community consultation on Draft Policy and Action Plan (April 2019)
- 8.7. Refine Draft Policy and Action Plan (May 2019)
- 8.8. Committee Report to endorse the Safer City Policy and Action Plan (June 2019)
- 8.9. Safer City Policy and Action Plan presented to Council (June 2019)

### ATTACHMENTS

Attachment A – Safer City Policy 2013-2017 Attachment B – Safer City Strategy 2013-2017 Attachment C – Community Safety Discussion Paper 2019

- END OF REPORT -

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### POLICY

### SAFER CITY POLICY

Approved by:

Council on 12/11/2013

Next Review Date: 2017

#### **Responsible Officer**

Position:Program Manager, City Safety and Customer ServicesPhone:8203 7640

#### Introduction

1.

The purpose of the Safer City Policy 2013-2017 is to provide a framework for Council's contribution to city safety and wellbeing.

The policy is executed through the Safer City Strategy 2013 – 2017 and the annual City Safety and Customer Services Program Plan.

#### 2. Strategic Context

Jurisdiction	Name	Key Elements relating to Safer City Policy
National	'Our Cities, Our Future', The Commonwealth National Urban Policy 2011	<ul> <li>Improve the planning and management of our cities</li> <li>Support community wellbeing</li> <li>Improve the quality of the public domain</li> <li>Increase resilience to climate change, emergency events and natural hazards</li> </ul>
National	National Drug Strategy 2010-2015	<ul> <li>Reduce harms to community safety and amenity</li> </ul>
National	National Strategy for Disaster Resilience 2011	<ul><li>Shared responsibility</li><li>Resilient communities</li><li>Reducing risks in the environment</li></ul>
National	National Environmental Health Strategy 2007-2012	<ul> <li>Infrastructure for health protection</li> <li>Preventing disease and creating health- supportive environments</li> </ul>
State	South Australia's Strategic Plan 2011	<ul> <li>Urban spaces (T 1)</li> <li>State-wide crime rates (T 17)</li> <li>Violence against women (T 18)</li> <li>Bushfire preparedness (T 20)</li> <li>Healthy South Australians (T 78)</li> <li>Smoking (T 80)</li> <li>Alcohol consumption (T 81)</li> </ul>
State	The Thirty Year Plan for Greater Adelaide, 2010	<ul> <li>Healthy, safe and connected communities</li> <li>Maintaining and improving liveability</li> <li>Ensuring safe and walkable communities that incorporate Crime Prevention Through Environmental Design principles</li> </ul>
Adelaide City Council	City of Adelaide Strategic Plan 2012-2016	Outcome 4: Liveable City 'Enable people to use the city safely'

#### 3. Policy Objectives

The Safer City Policy:

- provides the principles which underpin Council's contribution to creating a safer and healthier city
- describes Council's role in influencing people, groups and key organisations to individually and collectively improve the city's safety and health.

Policy Principles

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The policy is underpinned by the following principles:

#### 4.1 Place activation

Council is committed to creating a vibrant city of places that are welcoming and safe and that attract people to live, visit and return.

Why this policy principle is important

- Purposeful activation of places enables natural surveillance through the presence of people in, or overlooking, the places from the street, balconies or windows.
- People feel safer in places that attract people to engage in positive social interaction.

#### How Council will enact this policy principle

Council will attract people to the city by:

- designing and maintaining safe and vibrant places for people
- making it easier for businesses to activate places through simplifying permit processes.

These places will be made more welcoming and safe through the application of Crime Prevention through Environmental Design (CPTED) principles in development planning and place activation; the intermittent presence of Council officers; and a flexible permits system.

#### 4.2 Working together

Council is committed to achieving its vision for a safe and healthier city by working with the community and encouraging people, businesses and key organisations to take action to support safety and health for their customers and the community.

#### Why this policy principle is important

Sharing the responsibility for city safety through working together on local issues will optimise safety outcomes.

#### *How Council will enact this policy principle* Council will continue to:

- collaborate with the community and key partners to build readiness for emergency events and natural hazards
- co-create safety initiatives in active streets
- partner with businesses with public health responsibilities to encourage compliance in protecting customers.

#### 4.3 Harm minimisation

Council is committed to implementing a range of harm minimisation strategies to enable people to use the city safely. Harm minimisation is an approach that supports vibrancy and activity while reducing risks to the public. Council will act with our partners to protect public and individual health to reduce the adverse consequences of the use of alcohol and other drugs and the associated behaviours, for the benefit of the wider community. Council also work to minimise the occurrence of injury, illness and disease and collaborate with agencies that provide responsive services.

#### Why this policy principle is important

Effective management of the public realm can reduce opportunities for crime and anti-social behaviour can increase activation and perceptions of safety. Harm minimisation is also enacted through effective food preparation to address microbiological risks while swimming pools and cooling towers can harbour and spread disease. In addition building sites can be dangerous to pedestrians as can uncontrolled dogs in the public realm.

#### *How Council will enact this policy principle* Council will continue to:

- collaborate effectively with licensees, the police, state government agencies and the community to encourage shared responsibilities for harm minimisation initiatives
- maintain and improve pedestrian lighting and Closed Circuit Television (CCTV) on city streets and in and around new developments in order to minimise harm associated with crimes against the person in the public realm
- minimise harm to city users by monitoring and regulating the public realm through street audits and issuing permits for activation of the public realm.
- conduct activities such as water monitoring and food inspections and disease notification.

#### 4.4 Health-supportive environments

A health-supportive environment supports the health and wellbeing of the city community by having clean water, air, safe food and housing. Council endeavours to provide programs to protect the city from pollutants and to assess risks to public health and intervene in the community, business and environment, to prevent and control disease.

#### Why this policy principle is important

A health-supportive environment is a key element of a liveable city. It enables the community to enjoy city life confidently with the ability to access clean water, safe food and a healthier public environment.

#### How Council will enact this policy principle

Council will continue to:

- inspect and educate local businesses to prevent city users from acquiring diseases and illnesses
- facilitate local and school-based immunisation clinics
- minimise the harm to the public from passive smoking through discouraging smoking in key places such as Rundle Mall.

#### 4.5 Social amenity

All members of the community have the right to walk safely and easily within the city, feeling welcome, safe and free from harassment.

#### Why this policy principle is important

Council is committed to creating a welcoming city that is pedestrian-friendly both by day and by night. Council supports a public realm which belongs to everyone, and is committed to creating a welcoming environment, free of harassment and discrimination. As our population ages and Council encourages more foot traffic across the city, it will be increasingly important to ensure clear and accessible footpaths for city users to ensure their comfort and safety.

#### How Council will enact this policy principle

Council will continue to:

- work with traders to ensure pedestrian-friendly footpaths with outdoor dining, particularly in high-traffic areas late at night
- act in the best interest of city users to maximise the social amenity of city places through the issue of permits for, and overseeing of, street and footpath activity including late night queuing outside licensed venues.

#### 5. Legislative Context

In implementing this policy it is recognised that there are specific legislative requirements and standards to be met.

The *Local Government Act 1999* provides the legislative basis for the enactment of By-Laws, including the *Local Government (Model by-law) Proclamation 2011* for the management of pedestrian malls.

The Safer City Policy is also guided by the following legislation:

- City of Adelaide Act 1998
- Adelaide (City) Development Plan June 2011/Development Act 1993
- Dog and Cat Management Act 1995
- Emergency Management Act 2004
- Expiation of Offences Act 1996
- Food Act 2001
- Liquor Licensing Act 1997, the General Code of Practice & Late Night Code of Practice
- Public Assemblies Act 1972
- Public Health Act 2011
- Supported Residential Facilities Act 1992

#### 6. Roles and Responsibilities

Adelaide City Council works to improve safety and minimise injury, illness and disease through undertaking the following roles:

- **Enabler** Enabling safe use of the public realm by educating and issuing permits for business and community members who wish to trade in or activate spaces to minimise the incidence of injury, disease and illness. This includes facilitating initiatives to improve safety by bringing together stakeholders.
- **Influencer** Influencing Government agencies and the community to collaborate on safety and health initiatives of importance to the community and residents such as noise and anti-social behaviour concerns.
- **Planner** Researching and providing information to the community on safety and health trends and projects, and setting directions in partnership with State Government and the community.
- **Provider** Providing a service to reduce potential risks to public health in conjunction with State Government. This includes in particular, dealing with health risks associated with disease, food safety and water quality; owning and developing infrastructure such as street lighting and CCTV; and auditing the public realm to assist with cleaning, waste removal and maintenance work.
- **Regulator** Regulating public space through the *Local Government Act 1999* to reduce personal safety risks and improve perceptions of safety on city streets and in the Park Lands (for example, by ensuring that footpaths are free of obstructions). Regulation of the water quality of the Torrens Lake.

#### 7. Monitoring and Implementation

Monitoring and implementation of this policy is the responsibility of the City and Customer Services Program.

#### 8. Review

This policy will be reviewed in 2017.

#### 9. Revision History

Revision #	Approval Date	Council or Committee	Decision #	TRIM Reference	Related policy documents

# Safer City Strategy 2013-2017

Approved by:

Council on 12/11/2013

Next Review Date:

2017

**Responsible Officer** 

Position: Program Manager, City Safety and Customer Services Phone: 8203 7640

### About this document

The Safer City Strategy is Council's strategic plan for enabling people to use the City safely from 2013 to 2017.

The strategy identifies important community safety, health and emergency management outcomes for the city. It specifies strategies and guides annual programming of projects and activities.

#### **Development of the Safer City Strategy**

The Safer City Strategy has been informed by the policy and strategic directions of the Adelaide City Council and current trends in community safety planning, crime prevention, public health and emergency management literature and community consultation.

Community consultation included face-to-face and online consultation with residents, city users and partnership organisations. Consultation focused on creating a safer city, in the context of Councils future directions for a vibrant and liveable Adelaide.

## **Strategic Overview**

The Safer City Strategy supports the City of Adelaide Strategic Plan 2012-2016 and the Corporation Plan 2012-2016.

#### City of Adelaide Strategic Plan 2012-2016

Council's Strategic Plan 2012-2016, identifies a 'Liveable City' as one of six desired outcomes for the city.

Liveable City Outcome Statements:

- A residential population that supports a thriving City.
- People of all ages, cultures and means form strong communities and participate in a safe city.
- A city that fosters connections between people, places and resources to build its capacity to achieve.
- A city with a high quality lifestyle for residents.
- A city that offers sustainable and diverse housing choices within walking distance of jobs, schools, libraries, community centres, shops, great parks and public spaces, services, dining and leisure attractions.
- A city with diverse recreational opportunities that support the wellbeing of its people and visitors.

One of the key strategies required to achieve a **Liveable City** is to '*Enable people to use the City safely'*.

#### Corporation Plan 2012-2016

The Corporation's Plan 2012-2016, provides the business framework for building organisational capacity and a culture of delivery to Council and the community.

The Corporation Plan also provides strategies targeted at improving the delivery of safety initiatives and underpins the effective implementation of the Safer City Strategy.

# Introduction

This Safer City Strategy describes Council's approach to creating a safer and healthier city community through the interdependent areas of community safety and harm minimisation, public health, and emergency management:

- Community safety and harm minimisation involves partnering with the community, reducing crime and anti-social behaviour in the public realm and creating positive perceptions of city safety
- Public health focuses on **ensuring** the city's physical and social environments support good health and **minimise the risk** of injury, illness and disease
- Emergency management involves **building resilience** within Council and in the community to enable effective crisis **response and recovery** from disaster.

### **Our Priorities**

- Contribute to the activation of city places to reduce opportunities for anti-social behaviour and crimes against the person
- Co-create safety initiatives that support a vibrant and safer evening and night time experience and improve perceptions of safety
- **Develop a Public Health Plan** to create a healthier city environment
- Build community partnerships to build resilience to disaster.

## **Our Response**

The Safer City Strategy is the implementation framework for the Safer City Policy 2012-2016, in particular the following:

- 1. Place activation
- 2. Working together
- 3. Harm-minimisation
- 4. Health-supportive environments
- 5. Social amenity

# **Our Direction**

To reflect our priorities, four desired outcomes have been identified.

Outcome 1 – A city of safer places

Outcome 2 – People feel safer in our city

Outcome 3 – A healthier city environment

Outcome 4 – A community resilient to emergency events

# Outcome 1 A city of safer places

#### Background

Council strives to create a city of great places for people that feel safe and welcoming and boast a strong sense of community ownership.

Council is committed to applying Crime Prevention through Environmental Design (CPTED) principles by ensuring public places are inviting, well-lit, open, clean and encourage positive activity. City safety staff will engage with key areas of Council to embed safety into major projects and developments in significant places. This will include advocating for the provision of footpaths that give priority to pedestrian movement with clear pedestrian links and wayfinding infrastructure and lighting which will encourage more people to move about and explore the city at all times of the day and night. City safety also assists to minimise injury and harm to city users while development is occurring, issuing permits for and monitoring city works projects for safety.

City users will feel that Council manages the streets, squares and Park Lands well by enabling safer activities and responding to situations that decrease perceptions of safety. City safety facilitates new and innovative outdoor dining spaces that encourage people to stay in the city in the evening. Our business customers are supported through the issue of permits to create safer and more accessible outdoor dining areas.

#### Challenges

- Continuing to maintain and increase financially sustainable lighting and CCTV
- Working within legislation to enable licensed premises and events
- Securing external funding and community support for safety projects
- Ensuring flexibility and innovation in outdoor dining whilst maintaining safety and accessibility

#### **Opportunities**

- Embed CPTED into significant public realm projects such as Rundle Mall, Victoria Square/Tarntanyannga, Adelaide Oval and the Greater Riverbank Precinct, Victoria Park/Bakkabakkandi and the University of South Australia upgrade in the West End
- Splash Adelaide projects
- Innovative Lighting Projects
- Public Art Partnerships
- State Government and community partnerships on CCTV
- Innovative and seamless wayfinding infrastructure

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# Strategies A city of safer places

Strate	Strategies		
1.1	Advise and advocate for the application of Crime Prevention through Environmental Design (CPTED) principles in planning reform and for all new projects, with a focus on significant places		
1.2	Partner with State Government and the Taxi Council to improve safe transit of people to and from the city		
1.3	Ensuring the outcomes of lighting, safety and pedestrian movement audits, sustainability assessments and place priorities are used to create to safer places		
1.4	Partner with SAPOL, external stakeholders and the community to ensure a strategic approach to city-wide CCTV coverage and monitoring		
1.5	Minimise injury and harm associated with on-street development through education, monitoring and permitting city works		
1.6	Facilitate high quality outdoor dining spaces, and safer pedestrian movement on footpaths, including queue management by issuing permits for outdoor dining and public realm use		

Key Pr	rojects
CCTV Review	Safety Lighting Projects

Actions are identified in annual Program Plans which detail specific timeframes and deliverables.

# Outcome 2 People feel safer in our city

#### Background

Council is focused on creating a vibrant and safer city through enhancing the early evening and late night experience. Vibrancy and safety work hand in hand to achieve a city which encourages people to stay on after work and to visit the city at night. People feel safer and more welcome when they can see diverse groups of people enjoying the city at night, including families with children, older people, young people and people from diverse backgrounds and cultures.

City safety will work with internal and external partners to enable the community to activate city places, which reduces opportunities for anti-social behaviour and crime. We will actively share good news stories to improve perceptions of the city as a safe place. City safety will advocate for safer travel options out of and around the city which will assist in enabling people to leave the city safely at night.

Council will continue its commitment to effective alcohol regulation to address the social harms caused by irresponsible alcohol service and consumption. City safety supports licensed venues and residents to negotiate harmonious co-existence with the shared aims of creating a prosperous, safe and fun city at night. City safety will play a leading role in advocating for a shared approach to addressing drug and alcohol related harms in the public realm.

Safer communities and healthier neighbourhoods depend on strong connections between people. City safety will engage with support services that assist homeless and vulnerable people. Social inclusion and social capital are vital attributes for a modern city in minimising marginalised groups and associated anti-social behaviour. Building stronger and connected communities helps people feel safer.

#### Challenges

- High risk alcohol service and consumption
- Media focus on negative crime related stories
- Marginalised groups, drug use and social fragmentation
- Work with agencies to support vulnerable people

#### **Opportunities**

- Engaging with residents of the West End and other emerging neighbourhoods
- Support the activation of the city through outdoor dining and other initiatives
- Build on the new reform agenda including Late Night Code of Practice
- Support small venues to increase diversity in late night entertainment options
- Utilisation of social media and to engage with people and tell good news stories

### Strategies

### People feel safer in our city

Strategies		
Peo	ple feel safer in our city	
Strateg	es	
2.1	Adopt a community place-based collaborative approach, using evidence-based solutions, to improve safety in key areas, particularly the West End	
2.2	Partner with SAPOL and the State Government to review, promote awareness of and enforce the Dry Area	
2.3	Minimise alcohol-related harm in the public realm, be easier to do business with and support the harmonious co-existence of city stakeholders through the application of Council's Liquor Licensing Policy	
2.4	Support the Early Evening and Late Night Strategy to activate the city and improve perceptions of safety	
2.5	Advocate for more frequent and safer late night public transport and waiting areas	
2.6	Monitor and regulate public space to mitigate personal safety risks and improve perceptions of safety on city streets and in the Park Lands	
2.7	Collaborate with the community to implement and promote community-led safety strategies including addressing the specific needs of vulnerable people, young people and women	

Key Pr	rojects
Dry Area Review	Liquor Licensing Case Management

Actions are identified in annual Program Plans which detail specific timeframes and deliverables.

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# Outcome 3 A healthier city environment

#### Background

Public health contributes to overall community well-being and enables people to enjoy city life with the confidence that there is safe food, clean water and comfortable, hygienic public amenities. Public health also includes addressing the wider social determinants of health, of enabling people to make healthier choices and enhancing health protection and recovery. According to the *South Australian Public Health Act 2011* (the Act), a 'Local Council is the public health authority for its area' and holds responsibility to assist the community to reduce the number of preventable illnesses, diseases and injuries.

City safety works with the State Government and the broader community to plan for and promote health and wellbeing and protect people from risks to health. Prevention and early detection will be the primary approaches, as well as monitoring conditions of significance to public health. We will continue to inspect and educate local businesses to prevent city users from acquiring disease and illness. City safety will also facilitate and promote public immunization. We act to address the harms associated with tobacco through regulating smoking in key places such as Rundle Mall. Council has a responsibility to create a safer, healthier city through providing adequate, accessible and well-maintained social and physical infrastructure such as public toilets and waste control.

#### Challenges

- New businesses constantly emerging with various levels of knowledge and practice in food safety
- Mobile food safety standards
- Increasing number of population health incidents
- Transient city population and associated reporting of health incidents

#### Opportunities

- New public health planning reforms
- New technology and systems to conduct inspections
- A focus on higher risk businesses
  - Engaging the community to protect their own health and the health of others through social media and other technology

# Strategies

### A healthier city environment

Strategi	es
3.1	Develop and implement an holistic Public Health Plan for Council through community engagement and evidence-based research
3.2	Minimise opportunities for city users to acquire illness and disease from purchased and/or consumed food through inspecting food businesses, including temporary vendors
3.3	Develop and implement innovative ways to engage and educate businesses and influence the community to share the responsibility for public health
3.4	Protect the community from water-borne disease through water monitoring and timely response
3.5	Advocate to support a healthy community with minimal blood-borne and communicable diseases
3.6	Engage with emergency management to ensure public health is integrated into planning for disaster recovery

	Key Projects
Public Health Plan	Food Safety Innovation
$\frown$	

Actions are identified in annual Program Plans which detail specific timeframes and deliverables.

# Outcome 4 A community resilient to emergency events

#### Background

In recent years emergency management has taken a high priority on the national agenda. The impact of an emergency event on a community can be devastating. However, the impact can be reduced through working with communities before, during and after the event to increase their preparedness and ability to help themselves. This is done by increasing the community's skills, connectedness, social capital and resources.

For this to be effective, close working partnerships must be established between Council, emergency service providers (hazard leaders) and the community. Hazard leaders take control of the coordination of emergency response and work with partners such as Council to ensure clear, coordinated advice and information on how to prepare for emergency events and communicate instructions and messages to city users during an emergency.

Adelaide City Council has developed an Emergency Management Plan 2012-2016 with key partners and emergency response services to reduce the risks associated with emergency events. The Plan identifies Council's ongoing commitment to build and strengthen resilience within the community.

#### Challenges

- Climate change has increased the risk of natural hazards and emergency events
- Elderly, vulnerable and transient populations lacking awareness and support
- High non-residential city visitor and day time population creates challenges for building community awareness

#### **Opportunities**

- Linking the city community to relevant social media networks (such as SA Police and Metropolitan Fire Service Facebook sites)
- Emerging innovation in emergency management information and communication technology
- Strong partnerships and commitment to Council's emergency management strategies
- To build internal and community leadership capability to provide skilled coordination and expertise in preparedness and recovery.
- Heighten community responsibility by encouraging completion of household plans
- Measurement of current levels of community resilience and its growth over time

## Strategies

# A community resilient to emergency events

Strategie	es
4.1	Implement Council's Emergency Management Plan and provide annual progress reports on the achievements of the key Projects to Council
4.2	Consolidate and develop where appropriate internal policy and responses to ensure seamless internal Emergency Response
4.5	Engage with City Community and other relevant Programs when engaging the community in the key Projects of Council's Emergency Management Plan

Key P	rojects
Community Resilience Leaders	Develop Internal Communication Tools

Actions are identified in annual Program Plans which detail specific timeframes and deliverables.

## **Measuring Progress**

Outcome	Key Performance Indicators	Data source and Baseline
1: A safer city by design	Increased use of Managed Taxi Ranks (MTR)	MTR patron count (baseline 2007)
2: A City where people feel safer	Community perceptions of safety in the West End late at night	Annual West End Late Night Safety Audit. Target 3/7* (baseline 2009 - 3.1)
3: A healthier City environment	Number of satisfactory first food premises inspections	Satisfactory target = 60% (Baseline 2007-08)
	Response to confirmed high risk disease notification within 24 business hours	Target =100%
4: A community resilient to emergency events	Increased community perceptions of preparedness for emergency	Pre and post intervention surveys (Sept 2012 and Sept 2013) Target = Increase

• A target of 3 out of 7 on a rating scale of Very Safe (1), Neutral (4) to Very Unsafe (7)



# COMMUNITY SAFETY DISCUSSION PAPER 2019



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## Acknowledgement of Country

City of Adelaide tampendi, ngadlu Kaurna yertangga banbabanbalyarnendi (inbarendi). Kaurna meyunna yaitya mattanya Womma Tarndanyako.

Parnako yailtya, parnuko tappa purruna, parnuko yerta ngadlu tampendi. Yellaka Kaurna meyunna itto yailtya, tappa purruna, yerta kuma burro martendi, burro warriappendi, burro tangka martulyaiendi.

Kumarta yaitya miyurna iyangka yalaka ngadlu tampinthi.

City of Adelaide acknowledges that we are meeting on the traditional country of the Kaurna people of the Adelaide Plains and pays respect to Elders past and present.

We recognise and respect their cultural heritage, beliefs and relationship with the land. We acknowledge that they are of continuing importance to the Kaurna people living today. And we also extend that respect to other Aboriginal Language Groups and other First Nations.

You can also listen to this acknowledgement at: cityofadelaide.com.au/your-community/culturehistory/welcome-to-country

cityofadelaide.com.au

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## Message of Introduction

The Safer City Policy 2013–2017 is due for review and this paper is the first step in its development. This discussion paper updates Council's Community Safety discussion paper of 2011, reviewing crime and community perceptions of safety data to identify opportunities and challenges.

Whilst Adelaide is already a safe place to live, work, and play, the Safer City Policy aims to increase perceptions of safety, work alongside our community and partners to reduce crime, and promote Adelaide as a safe and welcoming city for all.

Adelaide was recently ranked one of the world's top 10 'Most Friendly' and 'Most Liveable' Cities. The Global Liveability index, published annually by The Economist, ranks global Cities based on their stability, healthcare, culture, environment, education and infrastructure. Adelaide has been listed in the index's top 10 for seven consecutive years. Stability and safety were prominent factors, with Adelaide enjoying relatively low crime levels. Crime data from the Adelaide CBD and North Adelaide supports this, revealing a 50% decline in crime in the CBD since 2002 (2016, Justice Policy and Analytics Unit, Attorney General's Department). In terms of social behaviour, the Adelaide community is considered to be polite. We line up in orderly queues at bus stops and conform to a series of unspoken community norms. This suggests a high standard of social amenity and normative standards. Community members will usually reinforce these standards if people do not comply. For example, it is not unusual for members of the public to advise smokers that they are smoking at a non-smoking area of a café.

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Note: The Safer City policy 2017–23 will not address Homelessness<sup>1</sup>, Dry Areas; Environmental Health<sup>2</sup>, Climate Change, Emergency and Disaster Management or Road Safety. These areas will all be addressed by other policy or strategy areas of Council.

 State Government Homelessness and Housing Strategy is currently being developed for completion in July 19.
 To be addressed by the Public Health Plan.

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## What is safety? Unpacking the definitions

#### **Community safety definition**

In the context of this Discussion Paper; safety is the ability to pursue domestic, social and economic life without fear or hindrance of crime or disorder. Building and maintaining community safety requires a whole of community approach with residents, visitors, businesses and all levels of government working together to support a safe and inclusive environment for all.

Our aspiration is for a well-designed City that meets the diverse needs of a growing number of residents and City users in ways that create strong and welcoming neighbourhoods and places. We will create public spaces and streets that are active, safe and well-designed and that provide direct pedestrian and cycling links to shops, public transport and open spaces. We aim to continue to build upon Adelaide's global reputation as a welcoming and dynamic City full of diverse and rich experiences.

#### **Working together**

Community safety is a complex issue and no one agency is able to tackle this issue alone. Governments, communities and businesses at all levels need to be collaborative and actively engaged to create safe communities. Council collaborates with a wide range of stakeholders to implement strategies for improving safety in our City and community. The State Government has a strong role to play in relation to safety through its responsibility for law and order, public housing, health and public transport.

SA Police have a leading role in crime prevention, detection and perceptions of safety within the community. Council acts as a leader, advocate, facilitator, capacity builder, partner and promoter in addressing identified community safety challenges. Council utilises both situational and social crime prevention approaches to address community safety issues in the City and North Adelaide. Council develops and implements a range of targeted community safety initiatives and supports with other stakeholders including SA Police and other agencies to achieve safer outcomes for the community. Community members are increasingly taking a more active role in community safety, including through identifying and leading community projects that increase perceptions of safety.



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## Demographics

The City of Adelaide is home to 24,000 residents and 313,000 daily visitors. The City covers 16 square kilometres including a green belt of Park Lands. Both Council and the State Government are keen to increase residential growth further and have set targets of 28,000 by 2020 and 50,000 by 2040.

The City of Adelaide has a high international student population (27% of residents are in the 18–24 year old age group; and approximately 19% of our resident population are International students), contributing to the high proportion of residents that were born overseas (40.7%).

Over thirty percent of City residents speak a language other than English at home, with the most frequently spoken languages other than English being Mandarin and Cantonese.

The city population is heavily weighted toward younger residents with 18 to 34 year olds comprising more than 40% of the city population. There is a low proportion of children living in the city which is reflected in household composition. Single person households dominate (36% of households), 23% are couples without children households and around 12% are either couples with children (8%) or single parent families (4%).

## Data

#### **Perceptions of safety**

Perceptions of safety or perceived safety refers to an individual's subjective level of comfort or safety and their perception of risk. The City of Adelaide undertakes regular City User Profile Surveys to help monitor the demographic, attitudinal and behavioural profile of City users. In each survey City users are asked questions regarding how safe or unsafe they feel in the City. In the 2018 survey, City users were asked about their perceptions of safety at different times of the day and night.

The overwhelming majority of (2000 surveyed) City users felt either very safe or quite safe during the daytime up to 8pm. Around one in four City users said that they didn't come into the City between 8pm to 1am while close to two-thirds didn't visit the City after 1am. Of those who came into the City between 8pm to 1am, three-quarters said that they felt 'quite safe' or 'very safe', slightly lower than reported in 2016. There has been little change in perceptions of safety for City users who come into the City after 1am, with over 70% feeling quite or very safe.

City visitors were less likely to use the City from 5pm onwards compared to other user groups while workers and students were more likely to do so and feel safer in the City later at night. Women were more likely to feel unsafe in the evenings and were also less inclined to come into the City later at night compared to men.

During the day	5pm to 8pm	8pm and 1am	After 1am
77%	41%	18%	9%
22%	46%	40%	17%
1%	5%	16%	7%
0%	1%	3%	4%
0%	6%	24%	64%
99%	88%	76%	71%
1%	6%	24%	29%
During the day	5pm to 8pm	8pm to 1am	After 1am
75%	40%	15%	9%
24%	48%	46%	21%
1%	6%	13%	9%
	00/	20/	
0%	0%	2%	3%
0% 0%	0% 7%	2% 24%	3% 58%
	77% 22% 1% 0% 0% 99% 1% <b>During the day</b> 75% 24% 1%	77%       41%         22%       46%         1%       5%         0%       1%         0%       6%         99%       88%         1%       6%         99%       88%         1%       6%         24%       40%         1%       6%	77%       41%       18%         22%       46%       40%         1%       5%       16%         0%       1%       3%         0%       6%       24%         99%       88%       76%         1%       6%       24%         99%       88%       76%         1%       6%       24%         5%       15%       15%         24%       48%       46%         1%       6%       13%

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\*adjusted to exclude people who don't use the City at the time \* percentages have been rounded and may not equal 100

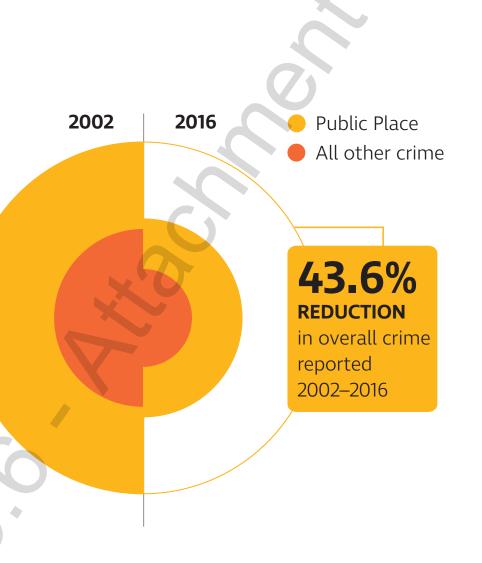
#### Longitudinal crime data

Adelaide is a relatively safe City by both national and international standards. Council has access to an existing longitudinal data set 2002–2016 which is currently being replaced by the State Government. While somewhat out of date it provides useful location-based information about data trends.

Crime in Adelaide CBD has declined by 43.6% since its peak in 2002 (i.e. 17,831 in 2002 down to 10,049 total crimes in 2016).

For the purposes of this graph; a public place is any street, square or Park Land in the City. In 2002 there were 8,987 crimes in public space reducing to 4,715 crimes by 2016 (a 47.5% reduction). While a private place would be defined as a residential property or business including licensed premises.

Due to the use of alcohol, a large proportion of crime occurs in licensed premises. In 2002 there were 1,736 crimes reported in licenced premises, reducing to 1,070 crimes by 2016 (a 38.4% reduction).



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#### **Current crime statistics**

#### Offences against the person (excl. sexual offences) recorded 2012/13 to 2017/18 in postcodes 5000 and 5006 by selected offence categories

Whilst the longitudinal data on the previous page helps us to understand the longer term public space versus other total crime trends the following statistics can help us to understand the shorter term trends.

								70 UI	
offence evel 1	Offence Levels 2 and 3	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2012/13 to 2017/18	2016/17 to 2017/18
-	Homicide and related offences	4	0	3	1	3	2	*	*
Against the Person (excl. sexual offences)	Murder	2	0	2	0	1	0	*	*
enc	Other homicide and related offences	2	0	1	1	2	2	*	*
off	Acts intended to cause injury	1,505	1,379	1,424	1,382	1,502	1,436	-4.6	-4.4
lal	Serious Assault resulting in injury	58	48	42	32	47	39	-32.8	-17.0
ext	Serious Assault not resulting in injury	385	429	401	412	432	453	17.7	4.9
:L. s	Common Assault	874	763	837	769	859	797	-8.8	-7.2
exe	Assault Police	151	111	114	128	144	111	-26.5	-22.9
, n	Other acts intended to cause injury	37	28	30	41	20	36	-2.7	80.0
irso	Other offences against the person	140	139	209	147	135	138	-1.4	2.2
Å	Abduction, harassment and other offences	62	59	83	74	59	60	-3.2	1.7
the	Dangerous or negligent acts	9	11	21	13	14	24	*	*
JSt	Threatening behaviour	69	69	105	60	62	54	-21.7	-12.9
jair	Robbery and related offences	107	90	63	68	65	58	-45.8	-10.8
Å,	Aggravated robbery	75	53	42	39	45	29	-61.3	-35.6
Offences	Non-aggravated robbery	26	32	13	21	18	22	*	*
fen	Blackmail and extortion	6	5	8	8	2	7	*	*
Ģ	Total offences against the person (excl. sexual offences)	1,756	1,608	1,699	1,598	1,705	1,634	-6.9	-4.2

\* % difference not calculated for offence categories where average count over the period is less than 25

This data is derived from publicly available SA Police crime statistics downloaded from DataSA data.sa.gov.au/data/dataset/crime-statistics This dataset does not include the following offences: sexual, drug, driving, public order (e.g. disorderly behaviour) and against justice procedures (e.g. breach of bail). The City of Adelaide's total crime picture over a six-year period 2012/13–2017/18) is showing a small reduction for offences against the person -6.9%; and -3.1% for total offences against property. There were approximately 91 property offences and 31 offences against the person per week last year.

% difference

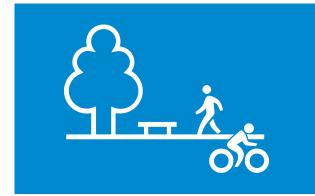
								% dif	ference
Offence Level 1	Offence Levels 2 and 3	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2012/13 to 2017/18	2016/17 to 2017/18
	Serious criminal trespass	337	228	277	298	281	273	-19.0	-2.8
	SCT – Non Residence	236	152	148	193	169	172	-27.1	1.8
	SCT – Residence	101	76	129	105	112	101	0.0	-9.8
	Fraud deception and related offences	288	305	339	271	306	353	22.6	15.4
	Obtain benefit by deception	255	258	286	223	257	289	13.3	12.5
property	Other fraud, deception and related offences	33	47	53	48	49	64	93.9	30.6
pro	Theft and related offences	3,188	2,816	2,742	3,160	3,134	3,226	1.2	2.9
lst	Receive or handle proceeds of crime	223	221	204	226	214	249	11.7	16.4
Jair	Theft from shop	796	759	725	904	935	909	14.2	-2.8
ag	Theft/Illegal Use of MV	139	105	109	87	112	101	-27.3	-9.8
ces	Theft from motor vehicle	306	284	268	275	262	282	-7.8	7.6
Offences against	Other theft	1,724	1,447	1,436	1,668	1,611	1,685	-2.3	4.6
ð	Property damage and environmental	1,068	944	863	804	920	880	-17.6	-4.3
	Property damage by fire or explosion	45	35	24	20	31	18	-60.0	-41.9
	Other property damage and environmental	886	779	716	682	776	767	-13.4	-1.2
	Graffiti	137	130	123	102	113	95	-30.7	-15.9
	Total offences against property	4,881	4,293	4,221	4,533	4,641	4,732	-3.1	2.0

Offences against the person (excl. sexual offences) recorded 2012/13 to 2017/18 in postcodes 5000 and 5006 by selected offence categories

SCT or Serious Criminal Trespass is break and enter non- residence (i.e. business or shop) or SCT residence is break and enter homes. Residential break ins have remained static at 101 or 1.9 break in per week across Adelaide and North Adelaide. Break in shop is a little higher at 172 or 3 per week. Receive stolen goods is higher at 5 incidents per week. Theft from shop is higher at 17.5 incidents per week. Theft of (-27.3%) and from (-7.8%) motor vehicles has gone down over the past six years. Graffiti has also shown a significant decrease (-30%); probably due to Council's rapid response to such matters.

## A New Policy; what do we hope this Policy will achieve?

Three potential outcome statements have been developed to guide our approach to Community Safety in the City. These initial discussions will be tested with Council and then further community conversations will set the intention for the next iteration of Community Safety planning and policy development.



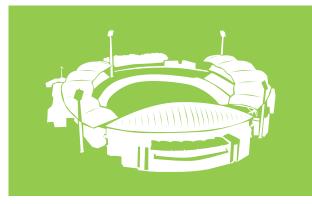
#### Safe streets, spaces and places

Spaces are welcoming, safe and attractive for people to live, work, recreate and visit. City streets and spaces are well lit and attractive. They feel and are safer. There is improved pedestrian and cyclist safety and a varied night life is reducing alcohol related anti-social behaviour.



### Strong and welcoming communities

The City of Adelaide and its community including residents, government, businesses, and key organisations actively support the safety and wellbeing for their community. Diversity is both valued and celebrated. Community led capacity building is integral to our collaborative approach which increases perceptions of safety while building community connection and resilience.



#### A world-renowned safe destination

Adelaide is known globally as a safe City and all visitors including tourists, and students feel welcome. People are free to work, play, live and recreate without fear or danger of hindrance.

## Safe streets, spaces and places

Spaces are welcoming, safe and attractive for people to live, work, recreate and visit. City streets and spaces are well lit and attractive. They feel and are safer. There is improved pedestrian and cyclist safety and a varied night life is reducing alcohol related anti-social behaviour.

#### **Possible elements:**

- Increasing perceptions of safety of City streets and spaces (ensure footpaths are well lit for pedestrian safety)
- 2. Activation of spaces
- Safety infrastructure (CCTV, Managed Taxi Ranks, safer waiting meeting spaces, bollards, public and pedestrian lighting supported by tree trimming to increase light spill)
- 4. Safety in City and North Adelaide streets and in the Park Lands (Safety Audits and assessments, CPTED advice)
- 5. Reducing opportunities for crime to occur (not responding to crime; which is SAPOL business)
- 6. Influencing the design of buildings and spaces to enhance safety
- 7. Pedestrian and cyclist safety.

### Case Study: (2017/18) Market to Riverbank link

This diverse laneway experience complements the civic importance of the Riverbank and cultural institutions, and the Market District and allows people to meander through the network of small streets and laneways (Bank St, Leigh St, Topham Mall, Bentham St and Pitt St) highlighting the recent resurgence of interest and dramatic increase in small venues in this precinct.

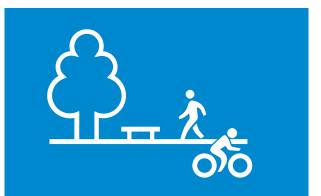
More than 15,000 tourists and locals walk or ride through this link on a daily basis enjoying paved footpaths, a street tree canopy, public art, lighting and street furniture. The design focusses on encouraging people to meet and gather through the provision of informal and formal seating with clear sight lines through the space. The application of comfortable and creative lighting and artwork was used to attract people to spaces and has created greater passive surveillance.

The upgrade of the spaces has also created a sense of ownership from the surrounding businesses that maintain areas adjacent to the space. Crime Prevention through Environmental Design or CPTED is used by Council as a guiding principle in its urban design work, visit cityofadelaide.com.au/CPTED

Designers and Planners use CPTED to guide decision making around suitable designs within

specific community spaces and places to increase perceptions of safety. Public art and creative lighting for example are often used to attract moderating influences into spaces to influence more positive behaviours. CPTED is also considered in the design process to ensure that there is more chance for potential offenders to be seen, monitored or challenged by attracting more activation and greater natural surveillance.

CPTED has a major influence on crime prevention policy and practice in Australia and in other parts of the world. By reducing the potential rewards and opportunities for criminal activity and requiring more effort to commit a crime the likelihood that the area attracts crime is greatly reduced.



## Strong and welcoming communities

The City of Adelaide and its community including residents, government, businesses, and key organisations actively support the safety and wellbeing for their community. Diversity is both valued and celebrated. Community led capacity building is integral to our collaborative approach which increases perceptions of safety while building community connection and resilience.

#### **Possible elements:**

- 1. Harm minimisation strategies (around mass gathering, resilience building and alcohol management)
- 2. Positive partnerships with key stakeholders and the community
- 3. Community led safety initiatives
- 4. Enhancing perceptions of safety for residents and city users
- 5. Culturally safe and welcoming spaces and events
- 6. Creative and vibrant night life to reduce alcohol related anti-social behaviour
- 7. Positive ambassadors including Encounter Youth Hindley Street Program (Green Team).

#### Case Study: Old Treasury Lane (2018/19):

Council is working in collaboration with residents of a housing estate in Old Treasury Lane, Housing SA and SA Police to address community identified issues in the housing estate. Twenty-eight residents and ten staff (from City of Adelaide, Housing SA and SAPOL) attended a BBQ in December 2018.

People talked to each other and staff from each agency in a very positive manner and participated in a discussion focussed around prioritising their safety concerns and more importantly, what role they could play in addressing them. The top four responses were identified as inappropriate carpark use, a gardening project, addressing estate squatter issues and identifying a community representative to liaise with external agencies and residents.

Residents are now working together and with relevant agencies to address them. Two residents received Community Spirit awards from Clr Robert Simms recognising their long-term hard work for their community. The latest newsletter from the nearby Box Factory Community Centre was distributed to encourage residents to use the centre and participate in activities.



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A world-renowned safe destination

Adelaide is known globally as a safe City and all visitors including tourists, and students feel welcome. People are free to work, play, live and recreate without fear or danger of hindrance.

#### **Possible elements:**

- 1. Ensure visitors feel safe and welcome in Adelaide
- 2. Promote Adelaide's safety world wide
- 3. Wellbeing and Resilience programs to support International Students
- 4. Visitor experience volunteers provide information to support safety and connection with the City
- 5. On street programs (e.g. Splash) and Park Lands Events activate City spaces and Park Lands areas at all times of the day and night
- 6. Safety for City users is a consideration of all major projects
- 7. Resilience building coupled with appropriate use of defensive infrastructure reduces the risk of terrorism to the public.

#### Case study: Creatively wrapped bollard project -Adelaide Oval

Adding its own colour to the cityscape is 'Creatively Wrapped' – a 2017/18 community-led public art project which resulted in 22 temporary safety bollards being decorated in unique art designs. It was the idea of local artist Frances Lewis who saw public art as a way for the community to collaborate creatively and bring a lighter feel to places where these important pieces of City safety infrastructure had been installed. Community members were invited to attend workshops to help create the initial design concepts.

"Most came along to try their hand at creating designs and meet people, with a few – including new arrivals from overseas – looking to practice their English in a friendly relaxed setting," said Frances. "Between us, lots of ideas were discussed around themes of appreciation for nature, love for family, community, multiculturalism and peace." From their designs, Frances created six final designs, with four covering the bollards in front of Bailetti Sports in Grote Street and four applied to the temporary 22 blue bollards at Adelaide Oval.



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## **Policy Principles**

#### The way we will work:

#### Inclusive

All people feel comfortable and welcome in public space.

#### Respectful

All community members have the right to feel safe and respected for who they are.

#### Shared responsibility

Working with the community encouraging residents, business, Government and key organisations to take action to support safety and wellbeing for their customers and the community.

#### Harm-minimisation

Harm minimisation acknowledges that some people in societies will use alcohol to excess or other drugs and therefore incorporates practices which aim to prevent or reduce related harms.

This approach supports vibrancy and activity while reducing risks to the public. It acknowledges that all members of the community have the right to walk safely and easily within the City, feeling welcome, safe and free from harassment.

## Process



#### ACKNOWLEDGEMENTS

- Cover: (top) Rundle Mall Camera. (middle) North Terrace Precinct. (bottom) Whitmore Square coup
- Page 1: Elizabeth Close & James Cochran, *Portrait of Steve Goldsmith*, 2018. Wright Street, Adelaide. Image courtesy the Artists, and Goldsmith Family.
- Page 2: Rundle Mall Shoppers.
- Page 3: Community volunteers building a BMX track.
- Page 4: Historian Hotel
- Page 11: Community meeting.
- Page 12: Decorated bollards by artist Frances Lewis.
- Page 14: Peel Street night life.



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Infrastructure Asset Management Policy

ITEM 5.7 19/02/2019 The Committee

Program Contact: Klinton Devenish, AD Infrastructure 8203 7543

Approving Officer: Beth Davidson-Park, Director Operations

2018/03565 Public

### EXECUTIVE SUMMARY:

Infrastructure asset management planning involves managing the levels of service, risk and investment on infrastructure assets throughout their lifecycle. Our Infrastructure Asset Management Policy defines our approach to asset management.

The City of Adelaide Infrastructure Asset Management Policy is due for review. This report presents a draft revised Policy which articulates our approach to Infrastructure Asset Management and guides the development of an Infrastructure Asset Management Strategy and the upcoming review of our Infrastructure Asset Management Plans.

Please note there will be a brief presentation as part of this report.

### **RECOMMENDATION:**

THAT THE COMMITTEE RECOMMENDS TO COUNCIL

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That Council:

1. Approves the Infrastructure Asset Management Policy contained in Attachment A to Item 5.7 on the Agenda for the meeting of The Committee held on 19 February 2019.

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## IMPLICATIONS AND FINANCIALS:

City of Adelaide 2016-2020 Strategic Plan	<ul> <li>The Infrastructure Asset Management Policy provides the platform to realise the following Strategic objectives:</li> <li>People who say the city has great places to enjoy events, activities, art and culture will have grown from 8.4 to 9 out of 10 by 2020</li> <li>Sustainable assets realising their full useful life</li> <li>Green space and greenery in the built-up areas of the city will have increased by 100,000 square metres by 2020</li> <li>World Class Infrastructure</li> <li>Adelaide will be listed in the top three most liveable cities in the world by 2020</li> <li>Ability to leverage latest technology to service our customers</li> </ul>
Policy	This policy will replace the current Infrastructure Asset Management Policy (2014)
Consultation	Internal consultation with key stakeholders was undertaken as part of this review
Resource	Existing internal resources will be allocated to implementing the policy
Risk / Legal / Legislative	The review has enabled the policy to be assessed against current legislative drivers and ensure that the document aligns with current requirements.
Opportunities	<ul> <li>Opportunities will be created to:</li> <li>optimise asset renewals and evidence based decision making</li> <li>reduce asset servicing and managing costs</li> <li>support the development of our Long-Term Asset, Resource &amp; Financial Management Plans</li> <li>improve safety and reliability of assets</li> <li>better support current and future community needs</li> </ul>
18/19 Budget Allocation	Not in relation to this report.
Proposed 19/20 Budget Allocation	Internal resources will be allocated to implementing the policy.
Life of Project, Service, Initiative or (Expectancy of) Asset	Ongoing
18/19 Budget Reconsideration (if applicable)	Not in relation to this report
Ongoing Costs (eg maintenance cost)	Not in relation to this report
Other Funding Sources	None

## DISCUSSION

- 1. In accordance with the South Australian Local Government Act 1999, Asset Management Plans are required to be reviewed within two years of a Council election (in this case by November 2020).
- To inform this process a review of the 2014 Infrastructure Asset Management Policy (IAMP) is required (Link 1).
- 3. This review has been completed and a draft revised IAMP is attached (**Attachment A**) for Committee consideration and recommendation to Council.
- 4. The IAMP forms part of our Infrastructure Asset Management Framework (shown below) and defines our asset management principles and objectives.



Infrastructure Asset Management Strategy AM objectives, AM practices, action plans for AM improvement, audit and review processes

Infrastructure Asset Management Plans Asset/service description, levels of service, demand forecasts, lifecycle activities, cashflow forecasts

Operational Plans & Work Programs (Reactive & Planned Maintenance Programs)

Guide day to day activities

5. Following consideration and approval of the IAMP, the Infrastructure Asset Management Strategy and Infrastructure Asset Management Plans will be prepared for Council consideration and approval.

The 5 Policy principles which guide our approach to Infrastructure Asset Management and inform decision making in regard to our assets are:

- 5.1 **Community benefit:** development of service levels and standards to ensure an appropriate balance of expectations and the objectives and requirements of Council.
- 5.2 **Financial sustainability:** investment decisions for new and upgraded infrastructure will consider costs of constructing, operating and maintaining to ensure adequate funding is allocated in the long term financial plan.
- 5.3 **Environmental sustainability:** efficient use of resources and protection of the natural environment will be embedded into asset lifecycle planning to support the environmental sustainability objectives of the City.
- 5.4 **Continuous improvement:** commitment to advancing the practice of asset management including the use of smart technology to optimise decisions, performance and reporting.
- 5.5 **Evidence based decision making:** development and maintenance of an asset management information system that will underpin effective asset lifecycle analysis and sound financial management to enable accountability and sustainable management of infrastructure assets and services.

The City of Adelaide will adopt these principles in developing and maintaining consistent infrastructure asset management practices.

### ATTACHMENTS

Attachment A - Infrastructure Asset Management Policy -Draft 2019

- END OF REPORT -

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## INFRASTRUCTURE ASSET MANAGEMENT POLICY

Date this document was adopted

legislative / non-legislative

#### PURPOSE

This policy outlines the City of Adelaide's approach to sustainably managing its infrastructure assets for the benefit of current and future communities. It will enable a consistent approach to asset management processes to be developed and embedded across the organisation for the lifecycle of assets.

This approach ensures that the philosophy that has guided our city remains – we are a city thoughtfully and purposefully designed from the start with its people in mind - and we continue to place people's wellbeing and quality of life at the core of what we do.

#### **STATEMENT**

The City of Adelaide is committed to sustainable asset management which involves managing the levels of service, risk and investment on infrastructure assets in an optimal manner throughout their lifecycle.



The City of Adelaide will implement smart investment decisions that are planned and programmed to enable the best value outcomes for our customers and the community.

This commitment will be achieved by adhering to the following asset management principles:

- Community benefit: development of service levels and standards to ensure an appropriate balance of expectations and the objectives and requirements of Council.
- Financial Sustainability: investment decisions for new and upgraded infrastructure will consider costs of constructing, operating and maintaining to ensure adequate funding is allocated in the long term financial plan.



- Continuous Improvement: commitment to advancing the practice of asset management including the use of smart technology to optimise decisions, performance and reporting.
- **Evidence Based Decision Making:** development and maintenance of an asset management information system that will underpin effective asset lifecycle analysis and sound financial management to enable accountability and sustainable management of infrastructure assets and services.

The City of Adelaide will adopt these principles in developing and maintaining consistent asset management practices.

The Asset Management Framework below shows the relationship between the various elements of the asset management process:

#### CoA Strategic Plan

Organisational vision, goals and objectives

#### Infrastructure

Asset Management Policy Principles, requirements and responsibilities for AM, linked to organisational strategic objectives

Infrastructure Asset Management Strategy

AM objectives, AM practices, action plans for AM improvement, audit and review processes

Infrastructure Asset Management Plans Asset/service description, levels of service, demand forecasts, lifecycle activities, cashflow forecasts

**Operational Plans & Work Programs** 

(Reactive & Planned Maintenance Programs)

Guide day to day activities

#### Application of this Document

This policy applies to all infrastructure asset related activities undertaken by the City of Adelaide, associated with streets, buildings, water infrastructure, lighting and electrical assets, Park Lands, urban elements and smart technologies.

The policy will be reviewed every four years or following significant changes to the Strategic Plan to ensure the policy is current, effective and continuously improved.

This policy will be supported by an Infrastructure Asset Management Strategy and Plans which will be aligned with this Policy and consistent with the City of Adelaide Strategic Plan.

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#### **OTHER USEFUL Related Documents** DOCUMENTS Infrastructure Asset Management Strategy (under development) • Acquisition and disposal policy (under review) • Carbon Neutral Strategy 2015 - 2025 . Resilient East Climate Change Adaptation Plan Adelaide Design Manual . Asset Accounting Policy (under development) City of Adelaide Strategic Plan City of Adelaide Long Term Financial Plan **Relevant Legislation** Local Government Act 1999 - Section 122

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#### **GLOSSARY**

Throughout this document, the below terms have been used and are defined as:

Term	Meaning
Infrastructure Assets	Physical assets owned or under the care, control and management of Council that contribute to the community's needs for access to major economic and social facilities. These assets include roads, stormwater and drainage, transport, buildings, lighting and electrical, Park Lands and open space (including street trees) and urban elements
Infrastructure Asset Management	The combination of management, financial, economic, engineering and other practices applied to physical assets with the objective of providing the required level of service in the most cost-effective manner.
Infrastructure Asset Management Plan	Long term plans (usually 10 – 20 years or more for infrastructure assets) that outline the asset activities and programs for each service area and resources applied to provide a defined level of service in the most cost-effective way.
Infrastructure Asset Management Strategy	A document that specifies how the organisational objectives are to be converted into asset management objectives, the approach for developing asset management plans, and the role of the asset management system in supporting achievement of the asset management objectives.
Infrastructure Asset Sustainability Ratio	The planned capital expenditure on the renewal and replacement of assets against the Infrastructure Asset Management Plan required expenditure for the same period.

#### **ASSET MANAGEMENT POLICY**

Level of Service	The combination of parameters that reflect social, political, economic, environmental and legislative outcomes that the organisation delivers.
Lifecycle Cost	The total cost of an asset throughout its life including planning, design, construction, acquisition, operation, reactive and proactive maintenance, rehabilitation and disposal costs.
Long Term Financial Plan	A summary of the financial projections for the Council, including proposed operating and capital investment activities, for a period of 10 years or more. The projections within the long term financial plan should work in conjunction with those in the Infrastructure Asset Management Plan (s).

#### Responsibilities

#### Lord Mayor and Elected Members

Adopts the policy and asset management principles and ensures that asset management requirements, as outlined in the asset management plans, are appropriately considered in decision making and catered for in council planning and financial management.

#### CEO and ELT

Has responsibility for the allocation of resources and development of sound asset management practice across the organisation as well as ensuring that all asset management activities are consistent with the objectives of Council's Strategic Plan, the integrated business plan and budget process and the long-term financial plan.

#### Associate Director Infrastructure

Provide leadership and direction for implementation of Council's asset management framework including the development of the policy, strategy and plans. Have primary responsibility for the monitoring and implementation of the principles contained within this policy across the organization.

#### Associate Director Public Realm

Ensure the day to day maintenance and operational requirements of the organisation are planned for and delivered in alignment with the principles contained within this policy.

#### Associate Director Finance and Procurement

Ensure the financial projections in the adopted asset management plans are reflected in the long term financial planning and include sustainable maintenance, operations, renewal and upgrade costs of current and future assets.

#### Asset Managers and Staff

Ensure the principles and objectives outlined in the asset management policy and strategy guide the development of the asset management plans.

Develop, update and implement the asset management plans including specifying asset renewal requirements, levels of service, maintenance standards and lifecycle costs for new and upgraded assets.

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#### ADMINISTRATIVE

As part of Council's commitment to deliver the City of Adelaide Strategic Plan, services to the community and the provision of transparent information, all policy documents are reviewed for currency at least annually as part of the review of delegations. Those requiring detailed consideration are flagged in the current forward Council Policy Program.

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Review History: ACC2018/171524

#### Contact:

For further information contact the Infrastructure Program

City of Adelaide 25 Pirie Street, Adelaide SA 5000 GPO Box 2252, Adelaide SA 5001 +61 8 8203 7203 city@cityofadelaide.com.au 134

## Strategic Plan and Integrated Business Plan Reporting: Quarter Two 2018-19

ITEM 5.8 19/02/2019 The Committee

#### Program Contact:

Jacki Done, AD People & Governance 8203 7256

#### Approving Officer:

Steve Mathewson, Director Services

#### 2017/00570 Public

### EXECUTIVE SUMMARY:

This report provides the Quarter Two (October to December 2018) updates against the objectives and actions in the *City of Adelaide 2016-2020 Strategic Plan* (Strategic Plan), as well as the annual objectives in the *2018-19 Integrated Business Plan*.

As at the end Quarter Two 2018-19, of the 110 actions in the Strategic Plan, 93 actions were on track, seven were on watch, one was off track, and nine were complete.

Eight Strategic Plan actions are proposed to be amended to reflect achievements completed to date and changes to the operational and political landscape.

### **RECOMMENDATION:**

THAT THE COMMITTEE RECOMMENDS TO COUNCIL

That Council:

- 1. Receives the Quarter Two Strategic Plan Report.
- Approves the wording changes proposed for eight actions in the Strategic Plan, contained in Paragraph 5 to Item 5.8 on the Agenda for the meeting of The Committee held on 19 February 2019.

## IMPLICATIONS AND FINANCIALS:

City of Adelaide 2016-2020 Strategic Plan	This report provides an update on Administration's progress against the achievement of the actions under all themes in the Strategic Plan.
Policy	Not as a result of this report.
Consultation	Not as a result of this report.
Resource	Not as a result of this report.
Risk / Legal / Legislative	Not as a result of this report.
Opportunities	Not as a result of this report.
18/19 Budget Allocation	Not as a result of this report.
Proposed 19/20 Budget Allocation	Not as a result of this report.
Life of Project, Service, Initiative or (Expectancy of) Asset	Not as a result of this report.
18/19 Budget Reconsideration (if applicable)	Not as a result of this report.
Ongoing Costs (eg maintenance cost)	Not as a result of this report.
Other Funding Sources	Not as a result of this report.

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## DISCUSSION

- 1. Each quarter, Council receives a report providing an update on the progress of the 110 actions in the *City of Adelaide Strategic Plan* (Strategic Plan). The quarterly reports provide a point-in-time snapshot with variations between quarters.
- 2. The quarterly reports enable the City of Adelaide to track its progress against the Strategic Plan and where necessary, communicate adjustments to operational priorities in a timely and transparent manner.
- 3. The Quarter Two Strategic Plan and Integrated Business Plan Report (Link 1) provides an update on the progress of the 17 objectives and 110 actions in the Strategic Plan for the period between October and December 2018. It also fulfils Council's legislative requirements by reporting on the annual objectives in the 2018-19 Integrated Business Plan as these are derived directly from actions in the Strategic Plan.
- 4. Of the 110 actions in the Strategic Plan, 93 actions are on track, seven are on watch, one is off track, and nine are complete. The actions completed during Quarter Two 2018/19 were:
  - 4.1. SMART: By June 2018, leverage, upgrade and expand our Adelaide Free WiFi network to higher download and upload speeds
  - 4.2. SMART: Council will continue to liaise and work closely with NBN Co in support of the NBN roll-out across the City
  - 4.3. LIVEABLE: Support social entrepreneurs to develop business models that have a positive impact on the City's wellbeing and resilience
- 5. Of the 110 Strategic Plan actions, it is proposed that the wording of eight of them be amended to better align with current work activity and achievements. The proposed changes to the actions also reflect an enhanced understanding of the complexity of the activity required or changes in position on some matters. The actions proposed for amendment are:
  - 5.1. SMART: By June 2018, develop and promote an internal city brand that showcases the smart, liveable, green and cultural advantages of Adelaide. Amend to: Promote an international city brand, that showcases the smart, liveable, green and cultural advantages of Adelaide.
  - 5.2. SMART: By June 2018, work with key stakeholders in mainstreets and districts to develop business plans that will provide greater participation at the local level and appropriate governance models, as well as work on projects such as an O'Connell Street enhancement program. *Amend to:* Work with key stakeholders in mainstreets and districts to encourage greater participation at the local level and explore appropriate governance models.
  - 5.3. SMART: By June 2018, as part of an improved customer experience we will develop a business plan and implement smart parking technology across the city and North Adelaide to move towards an expiation-free environment.

Amend to: Implement smart parking technology in selected areas across the city to move towards an expiation-free environment.

- 5.4. SMART: Work with key partners (private sector, NBN Co and universities) to create a national centre for applied research and education into the digital economy. *Amend to:* Provide input to future innovation-related initiatives on Lot 14 to influence best possible economic outcomes for the city.
- 5.5. SMART: By June 2017, review Council's commercial operations to determine best management models. *Amend to:* Review Council's commercial operations to determine best management models.

5.6. GREEN: Council will have developed a Green City Plan detailing Council's contribution to greening the city and showing activities with aligned annual targets, including an additional 1,000 trees in built-up areas of the city by June 2020.

Amend to: Council will have developed a Green City plan detailing Council's contribution to greening the city and showing activities with aligned annual targets, including an additional 1,500 trees in the built-up areas of the city by June 2020.

- 5.7. GREEN: By the end of 2017, develop and implement waste, recycling and reuse approach for the city that reflects world's best practices and the use of smart technology. *Amend to:* Continue the development of a Waste, Recycling and Reuse approach for the city, together with an implementation plan, that meets the needs of our residents, businesses and visitors, and utilises smart technology.
- 5.8. LIVEABLE: By June 2017, endorse a Central Market Arcade redevelopment plan and commence works by 2020.

Amend to: By 2020, commence works on the Central Market Arcade redevelopment.

- 6. During Quarter Two, the following Strategic Plan objectives were updated with new data:
  - 6.1. *SMART: By 2020, our city's economy will be growing faster than the Australian economy.* In the year to June 2018, the city's economy grew by 2.1% from \$18 billion to \$18.4 billion. In comparison, the national economic growth rate was higher at 2.8% over the same period.
  - 6.2. CREATIVE: Bed nights spent in Adelaide by international and domestic visitors will have grown from 8.1 million to 9 million by 2020.
    In the year to year to June 2018, the number of international and domestic visitor nights spent in the city reached 9.6 million, 7.6% higher than the same time last year. The number of visitor nights to the city has increased from the baseline figure of 8.1 million and continues to exceed the target of 9 million visitor nights.

ATTACHMENTS

- END OF REPORT -

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## North Adelaide On-Street Parking Review

### Workshop Purpose:

To provide Council Members with an overview of the current Residential Parking Permit scheme and the North Adelaide Parking Review journey to date prior to a report being brought to an upcoming Committee meeting for consideration.

PROGRAM: Customer AUTHOR: Lisa Loveday APPROVING OFFICER: Vanessa Godden

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A SMART CITY WITH A GLOBALLY CONNECTED AND OPPORTUNITY RICH ECONOMY

**MARI** 



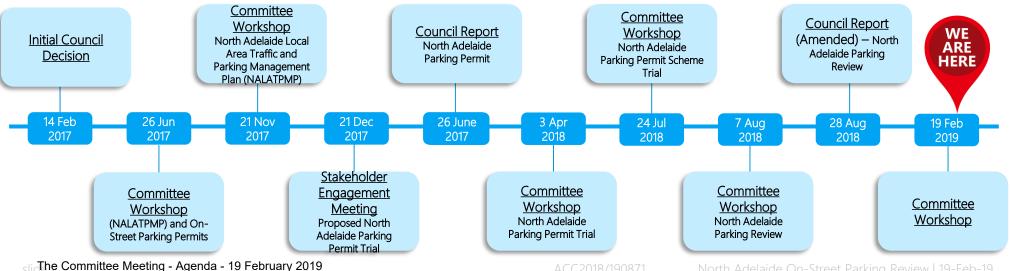
## JOURNEY TO DATE

Work on reviewing the residential parking permit scheme began in response to the 14 February 2017 Council decision that 'Council undertakes a full review of the residential parking permit system and that this review be aimed at increasing the availability of street parks for all residents and businesses."

Since that time, the North Adelaide Local Area Traffic and Parking Management Plan (NALTPMP) was conducted, and a number of Committee Workshops have been undertaken and Council Reports presented where various proposals to trial changes in North Adelaide have been considered. Most recently, a proposal was presented at the Council Meeting on 28 August 2018 (Link 1) which included a combined approach of introducing parking controls in a proportion of North Adelaide streets which are currently unrestricted and relaxing the current Residential Parking Permit Criteria. At that meeting Council resolved to defer the matter for further investigation which includes consideration of:

- Granting of one on street, time extension permit to be fixed to a nominated vehicle in tandem with the current residential permit system,
- Planning for the phased introduction of on street permit system to allow North Adelaide business ratepayers to park in designated ٠ areas.

This presentation is aimed at providing background information and a summary of the journey to date to assist with informed decision-making ahead of a report coming back to Committee for consideration in response to this resolution.



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SMART OUTCOME

## UNDERSTANDING NORTH ADEL<sup>4</sup>AIDE

### Current State Facts and Figures







Residentia	
Dwellings (occupied & unoccupied)	3,450
Residents	6,850
Registered Vehicles	3,500
Residential Permits	270
Event Permits	167
Off Street Par	king
Commercial	1,300
Business /Private	6,900
Total	8,200

2.4 Dwellings for every 4 Parking Spaces
P. P. P. P. P.
2.3 Residents per Dwelling
<b>††</b> † <b>*</b>
4 Registered Vehicles for
every 5 Dwellings
Just under 1 Car for every 2 Residents
🚝 ŤŤ
3 Registered Vehicles to every
5 On-Street Spaces

On Street Parking				
Total Parking Spaces*	5,800			
Time Limit Parking 1 hour or more	3,500			
Unrestricted and 10 hour unpaid bays	1,700			
Residential Permit Zones during the day	83			
Total Residential Permit Zones After Hours	152			

\*NOTE: On street parking spaces include a variety of different uses such as No Parking, Loading Zones, Taxi Zones and Motorcycle Zones.

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North Adelaide On-Street Parking Review | 19-Feb-19

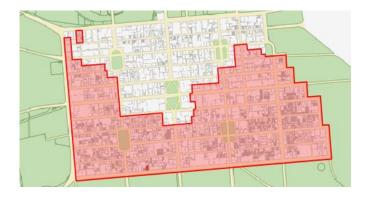
## CURRENT STATE FACTS AND FIGURES REFRESHER

### ADELAIDE without Permit exclusion zone\*

\* The exclusion zone comprises the Central Activities District in which the Resident Parking Scheme does not apply







Residential			
Dwellings	5,300		
Residents	8,800		
Registered Vehicles	4,300		
Residential Permits	604		

Off Street Parking			
Commercial	5,500		
Business /Private	14,600		
Total	20,100		

3 Dwellings for every 4 Parking Spaces
Just over 2 Residents per Dwelling
<b>†† </b>
4.5 Registered Vehicles for every 5 Dwellings
1 Car for every 2.2 Residents
3 Registered Vehicles to every
5 On-Street Spaces

On Street Parking				
Total Parking Spaces**	7,000			
Time Limit Parking 1 hour or more	4,800 (incl 881 ticket)			
Unrestricted and 10 hour unpaid bays	354			
Residential Permit Zones during the day	76			
Total Residential Permit Zones After Hours	476			

\*\*NOTE: On street parking spaces include a variety of different uses such as No Parking, Loading Zones, Taxi Zones and Motorcycle Zones.

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### **UNDERSTANDING RESIDENTIAL<sup>142</sup> PARKING SCHEME** Who can currently get a permit?



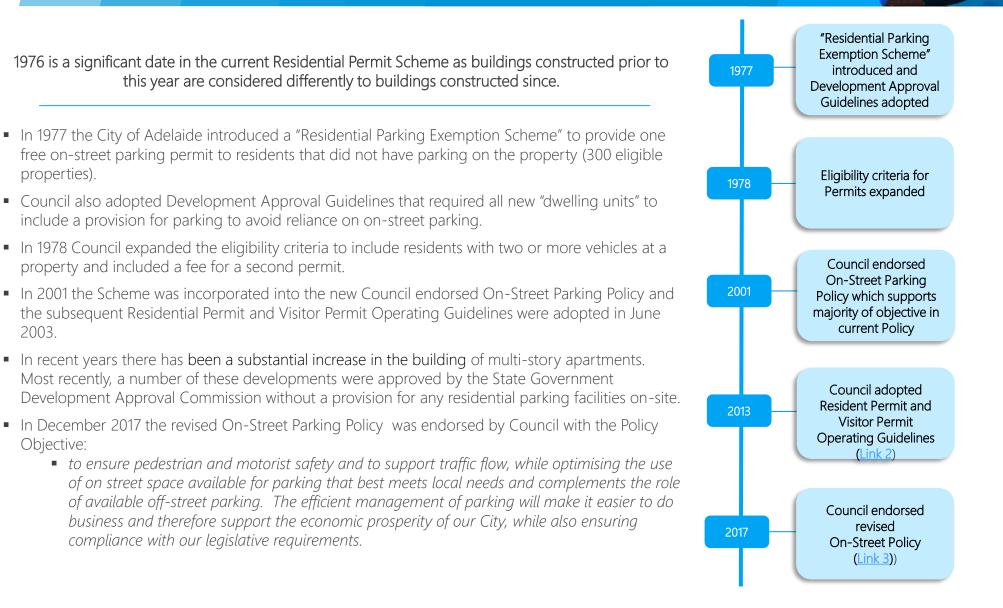
parking	Property build pre-1976 Property build post-1976	2 Permits*	Category 1 Residential Permit	No annual fee and initial		
	Property build post-1976	1 Permit*		application fee of \$32.		
Residents with <u>1 on-site</u> park			Category 2 Residential Permit	An annual fee of \$204 and initial application fee of \$32.		
	Property build pre-1976	1 Permit*	Category 1 Residential Permit	No annual fee and initial application fee of \$32.	These permits allow residents to park in the following parking bays within designated areas:	
	Property build post-1976	0	-		<ul> <li>Designated residential permit</li> </ul>	
	Property build pre-1976	0	-	-	_ zones	<ul><li>zones</li><li>Time limit (including paid)</li></ul>
parks or residents of multiple dwelling building such as units or apartments	Property build post-1976	0			bays of 1 hour or more	
	Issued to resident who requires daily medical treatment when eligible for Category 1 & 2 Residential Permit		Category 3 Residential Permit	No annual fee and no application fee.		
Short Term accommodation properties	1 Permit per dwelling		Category 5 Residential Permit	An annual fee of \$375 and initial application fee of \$32.		
	Issued to 'out of town' visitors vehicles staying with residents		Residential Parking - Temporary Permit	\$20 admin fee plus \$10 weekly fee.		
•	Single use permits can be purchased by residents		Visitors Vehicle Permits	Fee \$42 for booklet of 25 Permits	<ul><li>Allow a vehicle to park in:</li><li>Visitor Permit Zones</li><li>Time limit bays of 1 hour or more for additional 2 hours</li></ul>	
Adelaide Oval Event Parking	Permit exempts residents located within the Event Parking Area from complying with 2P Event parking restrictions		Event Parking Permit	No annual fee and initial application fee of \$32.	2P Event parking zones during an Adelaide Oval event period.	

\* subject to eligibility criteria

Note: Pensioner Health Benefit Card or a full time Student Card holders receive 25% concession

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# UNDERSTANDING RESIDENTIAL<sup>143</sup> PARKING SCHEME CONTART



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### NORTH ADELAIDE LOCAL AREA<sup>144</sup>TRAFFIC AND PARKING MANAGEMENT PLAN (NA LATPMP)

The North Adelaide Local Area Traffic and Parking Management Plan (NA LATPMP) has been a valuable contributor to our understanding of and insights into the pattern of parking in North Adelaide.

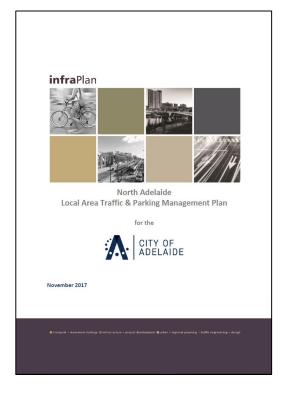
As part of the NA LAPMP, extensive community consultation was undertaken to seek input from our community on traffic, transport and parking related issues for North Adelaide. The report included recommendations for addressing traffic management issues as well as recommendations for an approach to parking in North Adelaide.

The parking recommendations included:

- Incremental changes (relaxation) to residential parking permit eligibility criteria, and
- Rebalancing parking controls to suit precinct land uses.

The report concluded that there was potential capacity for an additional 1,250 vehicle Permits to be issued in North Adelaide before adversely impacting parking supply.

A report detailing the traffic related recommendations was subsequently endorsed by Council on 12 December 2017 (Link 4)



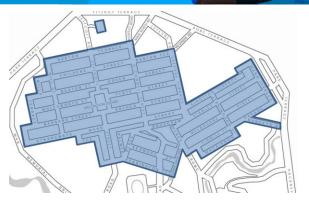
**SMART** OUTCON

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## PREVIOUSLY PROPOSED APPROACH

Consideration of feedback and consultation to date resulted in Council agreeing the following hierarchy of priorities to be addressed by the North Adelaide Parking Review:

- 1. Begin implementing in stages in North Adelaide.
- 2. Reduce instances and impact of CBD commuter parking.
- 3. Relax Resident Permit conditions to provide a greater number of local residents access to on-street Permits.
- 4. Investigate the introduction of Business Permits (which could be issued to the occupier as appears on the Rates Assessment to be used at their discretion by business owners, staff or customers).
- 5. Roll out across Adelaide Permit Area.



SMART OUTCOME

Due to the complexities within each hierarchy priority and our desire to assess the impact of each, a staged approach was presented at the Council Meeting on 28 August 2018 which aimed to initially address the highest priority changes. This would allow for feedback to be obtained, the impacts of the changes to be measured and any required amendments to be included prior to implementing the next stage.

This approach focussed on addressing the most recurring and prevalent concern (the volume of CBD commuters occupying unrestricted parking areas in North Adelaide) by making changes to on-street parking controls while also relaxing the current Residential Permit criteria to allow more Permits to be issued. The following stage includes a review and consideration for expansion.

### Reduce Commuter Parking

All on street parking controls in the trial area will be reviewed and altered with the view to reduce commuter parking, increase turn over of bays, and increase availability for Permit holders. To achieve this it is proposed that a proportion (approximately half) of unrestricted and 10P bays be converted to time limited bays of 3 and 4 hours. This also aims to minimise disruption to businesses whose customers and employees park in North Adelaide.

#### Relaxed Residential Permit Criteria

Changes to the existing Residential Permit criteria will deliver real benefits for our residents. The current criteria have been reviewed with consideration of the predominant pain-points raised by residents. The new criteria will be easier to understand, more flexible and will require less paperwork.

### Review and Expand

Following conclusion of the trial and utilisation surveys to gain an understanding of the impacts, a proposal will be formulated for the next steps which will consider:

- Business Permits
- Suitability to convert remaining unrestricted parking to time limit parking
- Maintaining the new Residential Trial Permit
- Possibility of expanding trial area to include other areas of Adelaide.

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## MOVING FORWARD

The most recent Council resolution asked us to consider "*Granting of one on street, time extension permit to be fixed to a nominated vehicle in tandem with the current residential permit system*" in addition to exploring the phased introduction of a business permit system. Our understanding of the intent of this resolution was to consider how a residential parking permit could be made available to every dwelling/residence in North Adelaide (which may be in addition to their existing permits for those who are eligible under the current scheme). The potential outcome of this could see us issuing over 3,000 residential permits in North Adelaide.

Considerations associated with adopting this approach, include:

- It will be difficult to accurately assess the impacts and cause of those impacts from any potential changes if we make more than one change simultaneously. Taking a phased approach would assist in both mitigating unforeseen consequences and informing the best next steps.
- Increasing parking permits beyond the identified capacity could potentially impact available parking supply for businesses, visitors and customers.\*
- The ability to replicate the changes in the South Ward which has differing uses and a higher ratio of dwellings to on-street parking. This could create a perceived inequity amongst ratepayers.
- Research supports that providing more Permits may encourage vehicle use and storage on-street which will further restrict onstreet availability for other uses, and may not support the uptake of sustainable travel modes.

\*The LATPMP report concluded that there was potential capacity for an additional 1,250 vehicle Permits to be issued in North Adelaide before adversely impacting parking supply. If over 3,000 were made available to residents, this would exceed the capacity and limit (or even prevent) the ability to offer permits to other stakeholders/customers in the future.



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**SMART** OUTCOM

DPTI Car Park Summit Adelaide - April 2018 Presentation by Dr Elizabeth Taylor – "Who's been parking on my street?" [Link 5]

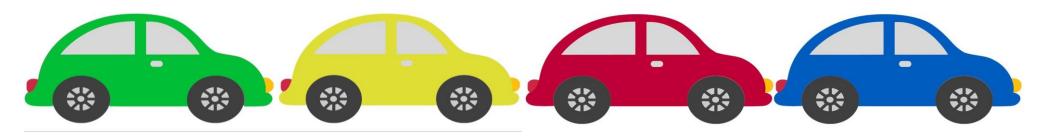
The Economist | Aparkalypse now

http://www.economist.com/news/leaders/21720281-average-car-moves-just-5-time-improve-cities-focus-other-95-perilous?frsc=dg%7Ce

The Economist | Sacred spaces

http://www.economist.com/news/briefing/21720269-dont-let-people-park-free-how-create-traffic-jams-pollution-and-urban-sprawl?frsc=dg%7Ce

"High Cost of Free Parking" by Donald Shoup



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SMART OUTCOME

### Exclusion of the Public

ITEM 7.1 19/02/2019 The Committee

Program Contact: Jacki Done, AD People & Governance 8203 7256

Approving Officer: Mark Goldstone, Chief Executive Officer

2018/04291 Public

## EXECUTIVE SUMMARY:

It is the recommendation of the Chief Executive Officer that the public be excluded from this Committee meeting for the consideration of information and matters contained in the Agenda.

For the following Item aligned with the *City of Adelaide Strategic Plan 2016-2020* for Consideration and Recommendation to Council in confidence:

Strategic Alignment – Liveable

8.1 Strategic Property Matter [s 90(3) (d)]

For the following Discussion Forum Item aligned with the City of Adelaide Strategic Plan 2016-2020 in confidence:

Strategic Alignment – Liveable

- 9.1 Strategic Property Development [s 90(3) (b) & (d)]
- 9.2 Strategic Property Matter [s 90(3) (b)]

The Order to Exclude for Items 8.1, 9.1 and 9.2:

- 1. Identifies the information and matters (grounds) from s 90(3) of the *Local Government Act 1999 (SA)* utilised to request consideration in confidence;
- 2. Identifies the <u>basis</u> how the information falls within the grounds identified and why it is necessary and appropriate to act in a meeting closed to the public; and
- 3. In addition identifies for the following grounds s 90(3) (b), (d) or (j) how information open to the public would be contrary to the <u>public interest</u>.

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## ORDER TO EXCLUDE FOR ITEM 8.1:

#### THAT THE COMMITTEE:

1. Having taken into account the relevant consideration contained in s 90(3) (d) and s 90(2) & (7) of the *Local Government Act 1999 (SA)*, this meeting of The Committee dated 19/2/2019 resolves that it is necessary and appropriate to act in a meeting closed to the public as the consideration of Item 8.1 [Strategic Property Matter] listed on the Agenda in a meeting open to the public would on balance be contrary to the public interest.

#### Grounds and Basis

This Item has a Licence Agreement attached that has commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a person with whom the third parties are conducting business, prejudice the commercial position of the third parties and prejudice the commercial position of the person who supplied the information and confer a commercial advantage on a advantage on a third party.

The Committee and Council consider consenting to a Licence Agreement that is a confidential Agreement between third parties.

#### Public Interest

The Committee is satisfied that the principle that the meeting be conducted in a place open to the public has been outweighed in the circumstances because the disclosure of this information will result in release of information concerning the commercial arrangement of third parties.

2. Pursuant to s 90(2) of the *Local Government Act 1999* (SA), this meeting of The Committee dated 19/2/2019 orders that the public (with the exception of members of Corporation staff and any person permitted to remain) be excluded from this meeting to enable this meeting to receive, discuss or consider in confidence Item 8.1 [Strategic Property Matter] listed in the Agenda, on the grounds that such item of business, contains information and matters of a kind referred to in s 90(3) (d) of the Act.

## ORDER TO EXCLUDE FOR ITEM 9.1:

#### THAT THE COMMITTEE:

1. Having taken into account the relevant consideration contained in s 90(3) (b) & (d) and s 90(2) & (7) of the *Local Government Act 1999 (SA)*, this meeting of The Committee dated 19/2/2019 resolves that it is necessary and appropriate to act in a meeting closed to the public as the consideration of Item 9.1 [Strategic Property Development] listed on the Agenda in a meeting open to the public would on balance be contrary to the public interest.

#### Grounds and Basis

This Item contains certain information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a person with whom the Council is conducting business, prejudice the commercial position of the Council and prejudice the commercial position of the person who supplied the information and confer a commercial advantage on a third party.

More specifically, the disclosure of certain information in this update could reasonably prejudice the commercial position of Council given that it relates to the potential direction for Council's assets and strategic land holdings.

#### Public Interest

The Council is satisfied that the principle that the meeting be conducted in a place open to the public has been outweighed in the circumstances given that information within this update relates to the potential future direction for Council's assets and strategic land holdings. The release of such information may confer a commercial advantage on a third party and severely prejudice the Council's ability to influence proposals for the benefit of the Council and the community in this matter.

2. Pursuant to s 90(2) of the Local Government Act 1999 (SA), this meeting of The Committee dated 19/2/2019 orders that the public (with the exception of members of Corporation staff and any person permitted to remain) be excluded from this meeting to enable this meeting to receive, discuss or consider in confidence Item 9.1 [Strategic Property Development] listed in the Agenda, on the grounds that such item of business, contains information and matters of a kind referred to in s 90(3) (b) & (d) of the Act.

## ORDER TO EXCLUDE FOR ITEM 9.2:

#### THAT THE COMMITTEE:

1. Having taken into account the relevant consideration contained in s 90(3) (b) and s 90(2) & (7) of the *Local Government Act 1999 (SA)*, this meeting of The Committee dated 19/2/2019 resolves that it is necessary and appropriate to act in a meeting closed to the public as the consideration of Item 9.2 [Strategic Property Matter] listed on the Agenda in a meeting open to the public would on balance be contrary to the public interest.

#### Grounds and Basis

Disclosure of the funding strategies and associated information could reasonably prejudice the commercial position of Council in its negotiations with its funding partners, which, on balance, would be contrary to the public interest as it would likely implicate the optimisation of funding opportunities council may be able to secure through its funding negotiations.

#### Public Interest

The Council is satisfied that the principle that the meeting be conducted in a place open to the public has been outweighed in the circumstances given that information release of such information may confer a commercial advantage on a third party and severely prejudice the Council's ability to influence proposals for the benefit of the Council and the community in this matter.

2. Pursuant to s 90(2) of the *Local Government Act 1999 (SA)*, this meeting of The Committee dated 19/2/2019 orders that the public (with the exception of members of Corporation staff and any person permitted to remain) be excluded from this meeting to enable this meeting to receive, discuss or consider in confidence Item 9.2 [Strategic Property Matter] listed in the Agenda, on the grounds that such item of business, contains information and matters of a kind referred to in s 90(3) (b) of the Act.

.....

## DISCUSSION

- 1. s 90(1) of the *Local Government Act 1999 (SA)*, directs that a meeting of a Council Committee must be conducted in a place open to the public.
- 2. s 90(2) of the *Local Government Act 1999 (SA)*, states that a Council Committee may order that the public be excluded from attendance at a meeting if the Council Committee considers it to be necessary and appropriate to act in a meeting closed to the public to receive, discuss or consider in confidence any information or matter listed in s 90(3).
- 3. s 90(3) prescribes the information and matters that a Council may order that the public be excluded from.
- 4. s 90(4) of the *Local Government Act 1999 (SA)*, advises that in considering whether an order should be made under s 90(2), it is irrelevant that discussion of a matter in public may:
  - 4.1 cause embarrassment to the council or council committee concerned, or to members or employees of the council; or
  - 4.2 cause a loss of confidence in the council or council committee.'
  - 4.3 involve discussion of a matter that is controversial within the council area; or
  - 4.4 make the council susceptible to adverse criticism.
- 5. s 90(7) of the Local Government Act 1999 (SA) requires that an order to exclude the public:
  - 5.1 Identify the information and matters (grounds) from s 90(3) of the *Local Government Act 1999 (SA)* utilised to request consideration in confidence;
  - 5.2 Identify the basis how the information falls within the grounds identified and why it is necessary and appropriate to act in a meeting closed to the public; and
  - 5.3 In addition identify for the following grounds s 90(3) (b), (d) or (j) how information open to the public would be contrary to the public interest.
- 6. s 87(10) of the *Local Government Act 1999 (SA)* has been utilised to identify in the Agenda and on the Report for the meeting, that the following matters are submitted seeking consideration in confidence.
  - 6.1 Information contained in Item 8.1 Strategic Property Matter

- 6.1.1 Is not subject to an Existing Confidentiality Order.
- 6.1.2 The grounds utilised to request consideration in confidence is s 90(3) (d)
  - commercial information of a confidential nature (not being a trade secret) the disclosure of (d) which-
    - (i) could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and
    - (ii) would, on balance, be contrary to the public interest;
- 6.2. Information contained in Item 9.1 - Strategic Property Development:
  - 6.2.1 Is not subject to an Existing Confidentiality Order.
  - 6.2.2 The grounds utilised to request consideration in confidence is s 90(3) (b) & (d)
    - information the disclosure of which-(b)
      - (i) could reasonably be expected to confer a commercial advantage on a person with whom the council is conducting, or proposing to conduct, business, or to prejudice the commercial position of the council; and
      - (ii) would, on balance, be contrary to the public interest;
    - (d) commercial information of a confidential nature (not being a trade secret) the disclosure of which-
      - (i) could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and
      - would, on balance, be contrary to the public interest; (ii)
- Information contained in Item 9.2 Strategic Property Matter 6.3.
  - Is not subject to an Existing Confidentiality Order. 6.2.1
  - 6.2.2 The grounds utilised to request consideration in confidence is s 90(3) (b)
    - information the disclosure of which-(b)
      - (i) could reasonably be expected to confer a commercial advantage on a person with whom the council is conducting, or proposing to conduct, business, or to prejudice the commercial position of the council; and
      - would, on balance, be contrary to the public interest; (ii)

## **ATTACHMENTS**

Nil

- END OF REPORT -